



OFFICE OF MANAGEMENT AND BUDGET


Isiah Leggett  
County Executive

Joseph F. Beach  
Director

MEMORANDUM

August 16, 2010

TO: Nancy Floreen, President, County Council

FROM: Joseph F. Beach, Director 

SUBJECT: **NDA Community Grants – FY10 Outcome Summary Reports**

1001-000000-000000  
MONTGOMERY COUNTY  
16 AUG 16 PM 4:09

The attached reports are submitted to you pursuant to the provision in the Approved FY10 Operating Budget Resolution Number 16-970, for Montgomery County Government, introduced and adopted May 21, 2009, item number 52 which provides that:

*“As a condition of spending any funds appropriated in this resolution, each non-competitive contract awarded as a Community Grant that was recommended by the County Executive or a Council Grant must require each recipient to submit a one-page report by February 1, 2010, and a one-page report by July 30, 2010 to the Office of Management and Budget and the contracting department describing the results achieved with the funds awarded. The Office of Management and Budget must submit all reports to the Council by February 16, 2010, and August 16, 2010, respectively.”*

We are transmitting 95 reports for contracts awarded as Community Grants, and five reports for awards included in the Capital Improvement Program Cost Sharing: MCG, project number 720601. Attached, please find the Outcome Reports, as well as an itemized list of reports by department. Should you have questions, please contact Beryl L. Feinberg at 240-777-2768.

JFB:pb

Enclosures: Community Grants – August 16, 2010 Outcome Reports  
FY10 Community Grants Tracking by Department

c/encl: Kathleen Boucher, Assistant Chief Administrative Officer  
Charles L. Short, Special Assistant to the County Executive  
Beryl L. Feinberg, Office of Management and Budget  
Pooja Bharadwaja, Office of Management and Budget  
Peggy Fitzgerald-Bare, County Council Staff  
Linda McMillan, County Council Staff

Office of the Director

## FY10 Tracking Departmental Assignments for Community Grants

Department	Entity	Purpose	Award	1st Year on the List	Report Received
Correction and Rehabilitation	Class Acts Arts, Inc.	To support Project Youth ArtReach	\$45,000	FY10 Community Grant	X
<b>Subtotal</b>			<b>\$45,000</b>		
Economic Development	Latino Economic Development Corporation	To provide small business development and foreclosure counseling services to small businesses and families facing foreclosures	\$187,000	FY10 Community Grant	X
Economic Development	Latino Economic Development Corporation	Small Business Development, Local First initiatives programs	\$68,000	FY10 Community Grant	X
<b>Subtotal</b>			<b>\$255,000</b>		
Environmental Protection	Bethesda Green	To provide for salaries, operating expenses, green incubator, education and event program development to transform area into an eco-friendly community and better place to live and work	\$20,000	FY10 Community Grant	X
<b>Subtotal</b>			<b>\$20,000</b>		
General Services	Aunt Hattie's Place, Inc.	To provide matching funds for the construction of a group home for boys in foster care in Sandy Spring	\$100,000	FY10 Cost Sharing: MCG	X
General Services	Boys and Girls Club of Greater Washington	Provides matching funds to assist with construction of an 11,000 square foot gymnasium/multipurpose community room at the Club's Germantown Branch	\$38,000	FY10 Cost Sharing: MCG	X
General Services	CASA de Maryland, Inc.	Renovation of the Multicultural Center (former McCormick-Goodhart Mansion)	\$100,000	FY10 Cost Sharing: MCG	X
General Services	Garrett Park Elementary School Education Foundation, Inc.	Provide funds to assist with construction of larger stage during school's renovation	\$50,000	FY10 Community Grant	X
General Services	Jewish Council for the Aging of Greater Washington, Inc.	To provide for Capital renovations	\$50,000	FY10 Cost Sharing: MCG	X
General Services	Warren Historic Site Committee, Inc.	Loving Charity Hall Restoration	\$150,000	FY10 Cost Sharing: MCG	X
<b>Subtotal</b>			<b>\$488,000</b>		
Health and Human Services	African American Festival of Academic Excellence	To provide for the Festival site	\$20,000	FY10 Community Grant	X
Health and Human Services	African American Festival of Academic Excellence	Provides student, family, & community programs to recognize academic excellence among MCPS students of African descent	\$10,000	FY10 Community Grant	X

## FY10 Departmental Assignment for Community Grants

Department	Entity	Purpose	Award	1st Year on the List	Report Received
Health and Human Services	African Immigrant and Refugee Foundation, Inc.	To support the expertise and staff time for diversity training in Montgomery County	\$15,000	FY10 Community Grant	X
Health and Human Services	Asian Pacific American Legal Resource Center, Inc.	To support legal service, outreach, and education programs for low-income Asian Americans of MC	\$50,000	FY10 Community Grant	X
Health and Human Services	Big Brothers Big Sisters of the National Capital Area	To provide support to Mentor Development Center and programs	\$40,000	FY10 Community Grant	X
Health and Human Services	Caribbean Help Center, Inc.	To support operating expenses	\$10,000	FY10 Community Grant	X
Health and Human Services	CASA de Maryland, Inc.	Social Services, information and referral for low-income immigrants at Silver Spring center	\$100,000	FY10 Community Grant	X
Health and Human Services	Catholic Charities of the Archdiocese of Washington, Inc.	To support immigration legal services outreach workshops and pro bono trainings	\$50,000	FY10 Community Grant	X
Health and Human Services	Catholic Charities of the Archdiocese of Washington, Inc.	To provide crisis support services for low-income immigrants/ bilingual intake position	\$50,000	FY10 Community Grant	X
Health and Human Services	Child Center and Adult Services, Inc.	Provide mental health counseling to uninsured and under-insured pregnant women and new mothers suffering from depression (Healthy Mothers, Healthy Babies program)	\$20,000	FY10 Community Grant	X
Health and Human Services	Child Center and Adult Services, Inc.	Provide mental health counseling to uninsured and under-insured pregnant women and new mothers suffering from depression	\$45,000	FY10 Community Grant	X
Health and Human Services	Chinese American Senior Services Association	Senior Health & Wellness Center	\$49,900		X
Health and Human Services	Circle of Rights, Inc.	To support vital Hispanic Outreach	\$10,850	FY10 Community Grant	X
Health and Human Services	College Tracks, Inc.	To provide operating expenses for program to improve college access for students at Wheaton High School	\$35,000	FY10 Community Grant	X
Health and Human Services	College Tracks, Inc.	Provide staff expenses for program to improve college access for students at Wheaton High School	\$45,000	FY10 Community Grant	X
Health and Human Services	Community Foundation for the National Capital Region	Provides contribution to the Nonprofit Advancement fund	\$132,000	FY10 Community Grant	X
Health and Human Services	Community Ministries of Rockville	Rockville Emergency Assistance Program	\$25,000	FY10 Community Grant	X
Health and Human Services	Community Preservation and Development Corporation	Youth Development Literacy program	\$45,000	FY10 Community Grant	X
Health and Human Services	Conflict Resolution Center of Montgomery County	Provide mediation manager for dispute resolution program	\$44,780	FY10 Community Grant	X
Health and Human Services	Crittenton Services of Greater Washington	Provides youth development programs for girls ages 13-19	\$50,000	FY10 Community Grant	X

## FY10 Departmental Assignment for Community Grants

Department	Entity	Purpose	Award	1st Year on the List	Report Received
Health and Human Services	Damascus Ecumenical Laymen's Association, Inc.	Provide case management and mentoring services for self-sufficiency program	\$7,500	FY10 Community Grant	X
Health and Human Services	Dwelling Place, Inc.	Case Managers for transitional housing program	\$20,000	FY10 Community Grant	X
Health and Human Services	Educational Video in Spanish, Inc.	Spanish-language television series broadcast	\$21,500	FY10 Community Grant	X
Health and Human Services	Family Learning Solutions, Inc.	To provide services to at-risk African-American and immigrant youth via Family Learning Connections program at Wheaton based Gilchrest Multi-Cultural Center for Diversity	\$50,000	FY10 Community Grant	X
Health and Human Services	Family Services, Inc.	To match the funds from the City of Gaithersburg for Brothers program	\$35,000	FY10 Community Grant	X
Health and Human Services	Family Services, Inc.	Provides staff & partial facility expenses for Neighborhood Service Center Community Safety Net program	\$80,000	FY10 Community Grant	X
Health and Human Services	First African Methodist Episcopal Church	Provides food program for low income families	\$6,410	FY10 Community Grant	X
Health and Human Services	Friends of Wells/Robertson House, Inc.	Provides food assistance for transitional housing program	\$10,000	FY10 Community Grant	X
Health and Human Services	Gandhi Brigade, Inc.	To support at-risk youth community engagement by outfitting a community media center in Silver Spring with technology	\$15,000	FY10 Community Grant	X
Health and Human Services	Gandhi Brigade, Inc.	Provides equipment for youth media center	\$5,000	FY10 Community Grant	X
Health and Human Services	GapBuster Learning Center, Inc.	Provides services for teen and young adult activities	\$105,000	FY10 Community Grant	X
Health and Human Services	Identity, Inc.	To provide case management services to low-income Latino youth and families	\$60,000	FY10 Community Grant	X
Health and Human Services	IMPACT Silver Spring, Inc.	To support Neighbors Supporting Neighbors campaign	\$252,000	FY10 Community Grant	X
Health and Human Services	Institute for Family Development, Inc. d.b.a. Centro Familia	To provide training, business development and home visiting for Listos para Escuela/Ready for School program and Career Ladder for Latino Family Childcare Providers	\$80,000	FY10 Community Grant	X
Health and Human Services	InterFaith Community Against Domestic Violence	To support the initial offering of the training program Clergy as Domestic Violence First Responders	\$1,500	FY10 Community Grant	X
Health and Human Services	Interfaith Works, Inc.	Emergency Assistance Safety Net Fund	\$75,000	FY10 Community Grant	X

## FY10 Departmental Assignment for Community Grants

Department	Entity	Purpose	Award	1st Year on the List	Report Received
Health and Human Services	Interfaith Works, Inc.	Project INFORM counseling and referral services at Clothing Centers	\$45,000	FY10 Community Grant	X
Health and Human Services	Inwood House Development Corporation	Provide heavy chore cleaning & clutter management services to low-income disabled adults at Inwood House	\$20,820	FY10 Community Grant	X
Health and Human Services	Jewish Council for the Aging of Greater Washington, Inc.	Provides employment training service for seniors	\$46,470	FY10 Community Grant	X
Health and Human Services	Jewish Council for the Aging of Greater Washington, Inc.	Provides 50 + Employment Expo	\$105,420	FY10 Community Grant	X
Health and Human Services	Jewish Federation of Greater Washington	To provide emergency services funding	\$125,000	FY10 Community Grant	X
Health and Human Services	Jewish Federation of Greater Washington	To purchase emergency generator	\$75,000	FY10 Community Grant	X
Health and Human Services	Jobs Unlimited, Inc.	To hire a part-time Outreach Coordinator	\$15,000	FY10 Community Grant	X
Health and Human Services	Jubilee Association of Maryland, Inc.	To support the autism initiative for individuals with high functioning autism spectrum disorders	\$20,000	FY10 Community Grant	X
Health and Human Services	Korean Community Service Center of Greater Washington, Inc.	Provides support to the Keystones Domestic Violence Prevention Program	\$25,000	FY10 Community Grant	X
Health and Human Services	Lt. Joseph P. Kennedy Institute, Inc.	To provide for a specialized after-school program for children with developmental disabilities (Community Companions)	\$109,000	FY10 Community Grant	X
Health and Human Services	Lutheran Services of the National Capital Area	Provide direct supportive services to low-income refugee families who are homeless or threatened with homelessness	\$45,000	FY10 Community Grant	X
Health and Human Services	Manna Food Center, Inc.	To provide moving costs and improvements to build refrigeration and shelving units	\$100,000	FY10 Community Grant	X
Health and Human Services	Manna Food Center, Inc.	Smart Sacks weekend food program for low-income school children	\$55,910	FY10 Community Grant	X
Health and Human Services	Meals on Wheels of Central Maryland, Inc.	Provide staff & client subsidy for home-delivered meals program	\$28,000	FY10 Community Grant	X
Health and Human Services	Mental Health Association, Inc.	To support the Military Mental Health Initiative	\$40,000	FY10 Community Grant	X
Health and Human Services	Metropolitan Community Development Corporation	To provide after school enrichment program for low-income and immigrant children ages 3-13	\$25,000	FY10 Community Grant	X
Health and Human Services	Ministries United Silver Spring Takoma Park, Inc.	Provide staff expenses & emergency financial grants to County residents facing the threat of eviction or foreclosure	\$43,560	FY10 Community Grant	X

## FY10 Departmental Assignment for Community Grants

Department	Entity	Purpose	Award	1st Year on the List	Report Received
Health and Human Services	Montgomery County Coalition for the Homeless, Inc.	To maintain daytime hours at Men's Emergency Shelter and case management	\$54,850	FY10 Community Grant	X
Health and Human Services	Montgomery County Collaboration Council for children , Youth and Families, Inc.	To support Advancing Youth Development training for Out-of-School time program staff	\$16,830	FY10 Community Grant	X
Health and Human Services	Montgomery County Maryland Bar Foundation, Inc.	To provide legal services to low-income residents through the Pro Bono Program	\$45,000	FY10 Community Grant	X
Health and Human Services	Montgomery County Muslim Foundation, Inc.	To hire an Administrative Assistant	\$40,000	FY10 Community Grant	X
Health and Human Services	NAMI Montgomery County (MD), Inc.	Latino Outreach Program	\$12,640	FY10 Community Grant	X
Health and Human Services	National Center for Children and Families	To provide services to victims of domestic violence	\$63,250	FY10 Community Grant	X
Health and Human Services	National Multiple Sclerosis Society, National Capital Chapter	Provides respite care program	\$40,000	FY10 Community Grant	X
Health and Human Services	Nonprofit Roundtable of Greater Washington, Inc.	To support the nonprofit sector to adapt to serve through nonprofit partnerships and collaborations; cost savings in contract and procurement processes; impact on the nonprofit sector in Montgomery County	\$25,000	FY10 Community Grant	X
Health and Human Services	Partnership for Jewish Life and Learning	To provide Capital security enhancements	\$25,000	FY10 Community Grant	X
Health and Human Services	Passion for Learning, Inc.	To continue academic after school programs for at-risk students in Montgomery County Public Schools	\$25,000	FY10 Community Grant	X
Health and Human Services	Passion for Learning, Inc.	Young Writers' Academies after school academic enrichment program for at-risk students	\$12,000	FY10 Community Grant	X
Health and Human Services	Red Wiggler Foundation, Inc.	Farm to Group Home food and nutritional well-being program for low-income adults with developmental disabilities	\$24,000	FY10 Community Grant	X
Health and Human Services	Reginald S. Lourie Center for Infants & Young Children	Provides bilingual receptionist for organization's early childhood mental health & early intervention services	\$24,000	FY10 Community Grant	X
Health and Human Services	Supported Employment Enterprises Corporation (SEEC)	To provide for dental expenses for adults with developmental disabilities	\$14,000	FY10 Community Grant	X
Health and Human Services	Supported Employment Enterprises Corporation (SEEC)	To provide for emergency housing costs for adults with developmental disabilities	\$5,000	FY10 Community Grant	X
Health and Human Services	St. Ann's Infant and Maternity Home	Teen Mother-Baby program	\$23,630	FY10 Community Grant	X
Health and Human Services	St. Camillus Church	To provide assistance to low-income individuals, families and children with basic living needs.	\$10,000	FY10 Community Grant	X

## FY10 Departmental Assignment for Community Grants

Department	Entity	Purpose	Award	1st Year on the List	Report Received
Health and Human Services	Stepping Stones Shelter	Provides employment counselors for shelter and HOME program clients	\$30,350	FY10 Community Grant	X
Health and Human Services	The Cambodian Buddhist Society, Inc.	To establish an employment center at the Cambodian Buddhist Temple	\$20,000	FY10 Community Grant	X
Health and Human Services	The Greater Washington Jewish Coalition Against Domestic Abuse	Provides staff and emergency victim assistance & client services	\$30,000	FY10 Community Grant	X
Health and Human Services	The Silver Spring Interfaith Housing Coalition	To provide case management program for formerly homeless men at Philadelphia House	\$20,000	FY10 Community Grant	X
Health and Human Services	Thor Teams, Inc.	Provides tutoring and educational motivation to students from low-income families	\$50,000	FY10 Community Grant	X
Health and Human Services	Women Who Care Ministries, Inc.	To hire a Food Services Coordination Manager, and to rent a Food Pantry includes office space	\$30,000	FY10 Community Grant	X
Health and Human Services	YMCA of Metropolitan Washington, Youth & Family Services	Carroll Avenue & Quebec Terrace Community Center After-School Program	\$83,830	FY10 Community Grant	X
<b>Subtotal</b>			<b>\$3,320,000</b>		
Housing and Community Affairs	A Wider Circle	To provide client services staff to coordinate furniture and home goods distribution to low-income families and to cover partial operating and lease costs	\$32,500	FY10 Community Grant	X
Housing and Community Affairs	A Wider Circle	client services staff to coordinate furniture and home goods distribution to low-income families	\$36,000	FY10 Community Grant	X
Housing and Community Affairs	CASA de Maryland, Inc.	To support economic and workforce development in Long Branch	\$57,500	FY10 Community Grant	X
Housing and Community Affairs	Crossway Community, Inc.	To provide salary for an intervention services coordinator	\$42,780	FY10 Community Grant	X
Housing and Community Affairs	Crossway Community, Inc.	To provide reimbursement for emergency provisions to help families in crisis	\$2,500	FY10 Community Grant	X
Housing and Community Affairs	Crossway Community, Inc.	To provide help with operating costs	\$1,250	FY10 Community Grant	X
Housing and Community Affairs	Housing Opportunities Community Partners, Inc.	To provide move-in costs assistance for formerly homeless families	\$10,000	FY10 Community Grant	X
Housing and Community Affairs	Liberty's Promise, Inc.	internship and civic education programs for low-income youth immigrants	\$50,000	FY10 Community Grant	X
Housing and Community Affairs	Liberty's Promise, Inc.	To provide help to at-risk youth immigrant population, internship and civic education programs for low-income youth immigrants	\$20,000	FY10 Community Grant	X
Housing and Community Affairs	Nonprofit Village, Inc.	To provide help with first year of operating expenses	\$75,000	FY10 Community Grant	X

## FY10 Departmental Assignment for Community Grants

Department	Entity	Purpose	Award	1st Year on the List	Report Received
Health and Human Services	Nonprofit Roundtable of Greater Washington, Inc.	To support the nonprofit sector to adapt to serve through nonprofit partnerships and collaborations; cost savings in contract and procurement processes; impact on the nonprofit sector in Montgomery County	\$0	FY10 Community Grant	X
Housing and Community Affairs	Rebuilding Together* Montgomery County, Inc.	To support operating expenses	\$35,000	FY10 Community Grant	X
Housing and Community Affairs	Rebuilding Together* Montgomery County, Inc.	Critical Needs Program for large scale emergency repairs	\$65,000	FY10 Community Grant	X
<b>Subtotal</b>			<b>\$427,530</b>		
Police	Animal Welfare League of Montgomery County	To provide miscellaneous operating expenses and rental assistance	\$12,100	FY10 Community Grant	X
<b>Subtotal</b>			<b>\$12,100</b>		
Recreation	First Tee of Montgomery County, Inc.	Girls' Golf initiative	\$25,000	FY10 Community Grant	X
Recreation	First Tee of Montgomery County, Inc.	Provides girls golf and life skills program	\$5,430	FY10 Community Grant	X
Recreation	Kids Enjoy Exercise Now (KEEN Greater DC, LLC)	Provide recreational sports and music programs for young people with disabilities & family respite	\$25,590	FY10 Community Grant	X
Recreation	Long Branch Athletic Association	Provide academic enrichment, recreation, and sports program for the youth of east Silver Spring	\$25,000	FY10 Community Grant	X
Recreation	Long Branch Athletic Association	Provides out of school athletic program for youth in Long Branch	\$62,000	FY10 Community Grant	X
Recreation	Special Olympics Maryland - Montgomery County	To provide contribution to the facility expenses	\$10,000	FY10 Community Grant	X
Recreation	Washington Chiefs, Inc.	Provide Scotland Community Youth Mentorship Program	\$10,000	FY10 Community Grant	X
<b>Subtotal</b>			<b>\$163,020</b>		
Regional Services Center	Germantown Oktoberfest, Inc.	Germantown Oktoberfest supplemental expenses	\$10,000	FY10 Community Grant	X
<b>Subtotal</b>			<b>\$10,000</b>		
<b>Grand Total Community Grants and Cost Sharing: MCG (438K)</b>			<b>\$4,740,650</b>	<b>\$4,740,650</b>	

Technical Adjustment remove FY10 CE Rec. Korean Community Service Center of Greater Washington, Inc. \$30,000 and add \$5K under DHHS as tech adj. for the same

\$4,302,650



FY10 Departmental Assignment for Community Grants

Index	
Page	Organization
1-2	A Wider Circle
3-4	African American Festival of Academic Excellence
5-6	African Immigrant and Refugee Foundation, Inc.
7	Animal Welfare League of Montgomery County
8-13	Asian Pacific American Legal Resource Center, Inc.
14-15	Aunt Hattie's Place, Inc.
16-18	Bethesda Green
19-22	Big Brothers Big Sisters of the National Capital Area
23-24	Boys and Girls Club of Greater Washington
25	Caribbean Help Center, Inc.
26-27	CASA de Maryland, Inc.
28	CASA de Maryland, Inc.
29	CASA de Maryland, Inc.
30	Catholic Charities of the Archdiocese of Washington, Inc.
31-32	Catholic Charities of the Archdiocese of Washington, Inc.
33	Child Center and Adult Services, Inc.
34-35	Chinese American Senior Services Association
36	Circle of Rights, Inc.
37	Class Acts Arts, Inc.
38	College Tracks, Inc.
39	Community Foundation for the National Capital Region
40-41	Community Ministries of Rockville
42-47	Community Preservation and Development Corporation
48-50	Conflict Resolution Center of Montgomery County
51	Crittenton Services of Greater Washington
52-53	Crossway Community, Inc.
54	Damascus Ecumenical Laymen's Association, Inc.
55	Dwelling Place, Inc.
56	Educational Video in Spanish, Inc.
57	Family Learning Solutions, Inc.
58	Family Services, Inc.
59	Family Services, Inc.
60	First African Methodist Episcopal Church
61	Friends of Wells/Robertson House, Inc.
62-63	Gandhi Brigade, Inc.
64-66	GapBuster Learning Center, Inc.
67	Garrett Park Elementary School Education Foundation, Inc.
68	Germantown Oktoberfest, Inc.
69-70	Housing Opportunities Community Partners, Inc.

FY10 Departmental Assignment for Community Grants

Index	
Page	Organization
71	Identity, Inc.
72-73	IMPACT Silver Spring, Inc.
74	Institute for Family Development, Inc. d.b.a. Centro Familia contract transferred to Family Services, Inc.
75-76	InterFaith Community Against Domestic Violence
77-82	Interfaith Works, Inc.
83-84	Interfaith Works, Inc.
85-86	Inwood House Development Corporation
87	Jewish Council for the Aging of Greater Washington, Inc.
88-89	Jewish Council for the Aging of Greater Washington, Inc.
90	Jewish Council for the Aging of Greater Washington, Inc.
91-92	Jewish Federation of Greater Washington
93	Jewish Federation of Greater Washington
94-95	Jobs Unlimited, Inc.
96	Jubilee Association of Maryland, Inc.
97-98	Kids Enjoy Exercise Now (KEEN Greater DC, LLC)
99-102	Korean Community Service Center of Greater Washington, Inc.
103-111	Latino Economic Development Corporation
112	Liberty's Promise, Inc.
113-114	Long Branch Athletic Association
115-116	Long Branch Athletic Association
117-118	Lt. Joseph P. Kennedy Institute, Inc.
119	Lutheran Services of the National Capital Area
120	Manna Food Center, Inc.
121	Manna Food Center, Inc.
122-123	Meals on Wheels of Central Maryland, Inc.
124-125	Mental Health Association, Inc.
126	Metropolitan Community Development Corporation
127	Ministries United Silver Spring Takoma Park, Inc.
128	Montgomery County Coalition for the Homeless, Inc.
129-130	Families, Inc.
131	Montgomery County Maryland Bar Foundation, Inc.
132-133	Montgomery County Muslim Foundation, Inc.
134	NAMI Montgomery County (MD), Inc.
135-136	National Center for Children and Families
137-139	National Multiple Sclerosis Society, National Capital Chapter
140	Nonprofit Roundtable of Greater Washington, Inc.
141-142	Nonprofit Village Center, Inc.
143	Partnership for Jewish Life and Learning

FY10 Departmental Assignment for Community Grants

Index	
Page	Organization
144-146	Passion for Learning, Inc.
147-148	Rebuilding Together* Montgomery County, Inc.
149-150	Red Wiggler Foundation, Inc.
151-152	Reginald S. Lourie Center for Infants & Young Children
153	Special Olympics Maryland - Montgomery County
154	St. Ann's Infant and Maternity Home
155	St. Camillus Church
156	Stepping Stones Shelter
157	Supported Employment Enterprises Corporation (SEEC)
158	Supported Employment Enterprises Corporation (SEEC)
159-160	The Cambodian Buddhist Society, Inc.
161	The First Tee of Montgomery County, Inc.
162	The Greater Washington Jewish Coalition Against Domestic Abuse
163-164	The Silver Spring Interfaith Housing Coalition
165-166	Thor Teams, Inc.
167	Warren Historic Site Committee, Inc.
168	Washington Chiefs, Inc.
169	Women Who Care Ministries, Inc.
170	YMCA of Metropolitan Washington, Youth & Family Services



**FY2010 Community Grant Outcomes Report**

**Period:** January 1 – June 30

Organization Name	A Wider Circle
Program/Project Name	Neighbor-to-Neighbor
Program/Project Contact Name	Mark Bergel
Phone number	301-675-7511
Email Address	mark@awidercircle.org
Organization Address	4808 Moorland Lane, Suite 802
	Bethesda, MD 20814
MCG Administering Department	DHCA
Community Grant Amount	\$88,500
Project Start Date	July 9, 2009

**Narrative Accomplishment Summary**

June 2010

As we completed the last six months of the contract, A Wider Circle has been able to make dramatic strides in services to clients. We are now scheduling **50% more appointments** than we were in the first half of the contract. In addition, we have reduced our waiting list, from a high of 1,500 families in the winter of 2010 to now fewer than 950 families waiting to come select their furniture and home goods. The following numbers reflect how this contract has allowed A Wider Circle to expand its services to connect those who have items to give with Montgomery County children and adults who are living in deep poverty – and have nothing. In fact, 100% of those served by A Wider Circle are low-income, according to County standards, and **70% are extremely low-income**:

- In the first six months of 2010, A Wider Circle **furnished the homes of 1,976 Montgomery County children and adults, a 15% increase from the first six months of the contract**. The contract established a goal of serving 700 individual households for the year. Yet, A Wider Circle was able to serve a total of **820 households**. In fact, since our partnership with Montgomery County first formed in 2008, we have been able to increase the number of people served by **288%**.
- These figures translate into hundreds of families having their dignity restored, with children sleeping in beds and eating family meals at tables rather than on the floor, and by having family members store their clothes and personal belongings in dressers rather than plastic garbage bags.

Our growth also reflects the number of County families who donate items to A Wider Circle:

- During the second half of this contract period, **1,406** Montgomery County residents donated furniture and home goods to A Wider Circle. This is equal to **more than 131 tons** of furniture kept out of landfills and instead used in the homes of those who need it the most.
- Prior to County funding, this number was 45 tons of recycled furniture and home goods donated by 467 County residents.

Because each family who comes to A Wider Circle for help receives (for free) approximately \$1,400 worth of furniture and home goods, we are able to leverage **\$88,500 in County support into \$1,148,000 worth of furniture and home goods redistributed to families in need.**

A Wider Circle has surpassed each of the quantifiable goals set forth at the onset of this contract. We used our total funding for the pick-up component of the contract within the first four months. Please find below a brief description of each of A Wider Circle's accomplishments that have been made possible through support from Montgomery County:

Activity	Deliverables	Progress and Outcomes
Maintain warehouse	Warehouse open to clients a minimum of <b>48 hours/week.</b>	Our warehouse is open seven days a week, for a total of approximately <b>52 hours per week.</b>
Pick up donations	Pick up and distribute approximately <b>4,000 pieces of furniture</b> , household goods and small appliances.	In the second half of the contract period alone, A Wider Circle has picked up or received donations from <b>1,406 Montgomery County families</b> – representing <b>more than 131 tons, or 9,756 pieces of furniture and home goods.</b>
Distribute donations	Provide furnishings to a minimum of 700 income eligible Montgomery County families during contract term.	A Wider Circle served a total of <b>820 income eligible Montgomery County families during the contract term.</b>

## FY 10 Community Grant Outcomes Report

Organization Name	African American Festival of Academic Excellence
Program/Project Name	Same as above
Program/Project Contact Name	Francene Davis
Phone Number	301-598-0142 or 240-277-8268
Email Address	FranDavis550@aol.com
Organization Address	14306 Astrodome Drive Silver Spring, Maryland 20906
MCG Administering Department	Health and Human Services
County Grant Amount	\$30,000
Project Start Date	1-Jul-09

### Outcome/Results Achieved (to be determined by administering department)

The African American Festival of Academic Excellence (AAFAE) proudly honored over 5,300 students from about 200 schools in the Montgomery County Public School system with certificates in May 2010. Students met our criteria of a "B" average and were in grades 3-12.

Enclosed are the following:

1. A letter approved by the Deputy Superintendent of Schools of Montgomery County Public Schools (MCPS). The letter is addressed to MCPS principals. It indicates that the Department of Reporting and Regulatory Accountability has identified the students from each school qualified to participate in the Festival and lists the criteria.
2. A copy of the marketing and/or promotional tools utilized to get the approval of parents for the students to receive a certificate.
  - In March principals and school awards coordinators were sent a letter about the Festival and information to send to parents. Parents were sent a letter requesting information about their child and their signature for the release of the child's grade point average. They were also sent a brochure informing them about AAFAE.
  - In May principals and school awards coordinators were sent a list of qualified honorees with their individual certificates. A blank certificate is enclosed. Members of AAFAE went out and spoke to other community organizations about the Festival requesting their physical and financial support (National Council of Negro Women-Montgomery County Section and Potomac Section, Alpha Wives, Alpha Kappa Alpha, and Alpha Phi Alpha).
  - In late May a letter was sent to school award coordinators thanking them for their support and asking that they distribute the student certificates sent. Principals were also sent a letter of thanks and a list of the students who were being awarded. Copies are enclosed of the letter and a blank certificate. Because seniors had completed their requirements for school attendance, their certificates were sent to their residence with a letter of congratulations (attached).

3. A member was requested to go out to a high school on June 4<sup>th</sup> to help present the certificates to the students and to say a few words. Mr. Oliver Lancaster talked to the students and presented their certificates.
4. A family requested a second certificate because the son had misplaced his and it was important to his family.
5. Schools requested certificates for students who did not submit forms by the deadline or their forms were misplaced.

We have received numerous requests from parents and community members to volunteer at next year's Festival.

If you have any questions or concerns, you may reach me at:  
C- (240) 277-8268                      H- (301) 598-0142

Sincerely yours,

Francene Davis  
Interim President

# FY2010 Community Grant Outcomes Report

Contract #0644100101-AA

Date:06.27.10

Organization Name	African Immigrant & refugee Foundation
Program/Project Name	African Cultural Competency Training Trainers
Program/Project Contact Name	Wanjiru Kamau, Ed. D.
Phone number	301-593-0241
Email Address	presiden@airfound.org
Organization Address	11350 Baroque Road, 100B
	Silver Spring, MD 20901
MCG Administering Department	DHHS Office of Community Affairs
Community Grant Amount	\$15,000
Project Start Date	March 2010

## Preparations for the Workshop

Three meetings were held to agree on the dates, agenda, and schedule synthesis.

Each consultant prepared his or her training material for the workshop held from Monday May 11 to Friday May 14, 2010 at St Stephen's Church in the District of Columbia (Appendix A). The coordinator- Dr. Kamau, did most of the work to ensure success of the training – contacting and identifying other consultants, venue and synthesis of training materials.

### 1. Outcomes:

A. Recruiting Volunteers: We had 23 volunteer registrants from 20 organizations and one official from Office of Community Partnership (please list of participants and organization under (Appendix B). Mass mailing went out on April 12, 2010. Also registration forms under Appendix B

B. Training Material Developed

Appendix C Awareness of Africa

Appendix D Knowledge of Africa

Appendix E Attitudes Africans

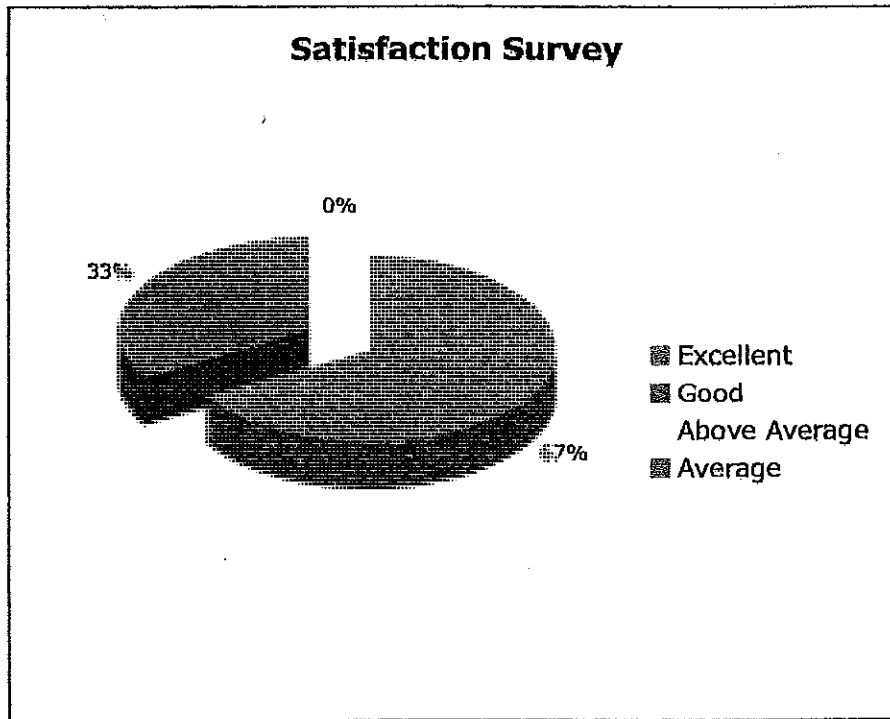
Appendix F Skills Development

Appendix G American Culture

### C. Satisfaction Survey.

Excellent	Good	Above Average	Average
6	3	0	0





Please see evaluation forms under Appendix H

## 2. Lessons Learned

- A. There is a great desire for African Cultural Competency Training in Montgomery County and surrounding Counties whose participants had to be disqualified.
- B. The training period needs to be spaced over one or two months.
- C. Many participants expressed the desire to attend but could not sacrifice four days off work.
- D. Charging people for the training would ensure commitment to attend and to maintain communication
- E. A better budget for a video professional. We managed to get a cheap person and he has had trouble with editing and providing quality material.
- F. Training should have taken place in Montgomery County but we could not find any place for free.

## FY10 Community Grant Outcomes Report

Organization Name	Animal Welfare League of Montgomery County
Program/Project Name	Operating Expenses for Direct Animal Care
Program/Project Contact Name	Roger Gagne
Phone number	(301) 428-3322
Email Address	gagnerw@comcast.net
Organization Address	18959 Bonanza Way
	Gaithersburg, MD 20879
MCG Administering Department	Police
Community Grant Amount	12,100
Project Start Date	July 01, 2009

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### Outcomes/Results Achieved

The Animal Welfare League of Montgomery County (AWLMC) mission statement is to enhance the lives of Montgomery, MD residents and animals through educational programs, pet adoption and animal shelter programs, and low cost spay and neuter services. Grant expenditures supporting the AWLMC mission statement for the Montgomery County FY 10 totaled \$ 12,100 as follows:

- \$ 3,471.25 – Purchase of kennel cages and associated hardware to upgrade and increase shelter capacity.
- \$ 517.10 - Purchase of thirty six pet carriers to support cat adoption events. These carriers are provided free of charge to the adopter when the adopter doesn't have his/her own carrier to transport the cat to its new home.
- \$ 618.75 - Purchase of cages and associated hardware for use at AWLMC offsite adoption event sites.
- \$ 2,186.36 - Veterinary care costs in October and November from the Gaithersburg Veterinary Clinic (GVC) for AWLMC cats.
- \$ 185.58 - Purchase of six double door (Top and Front loading) carriers to transport shelter cats to the Vet, to offsite adoption sites, and to other events.
- \$ 651.38 - Veterinary care costs in November and December from the Gaithersburg Veterinary Clinic (GVC) for AWLMC cats.
- \$ 782.91 - Veterinary care costs from VCA Veterinary Referral Associates services provided for an AWLMC cat in foster.
- \$ 3,686.67 – Rental costs for the AWLMC shelter.

## Attachment C

### FY 10 Community Grant Outcomes Report

Contract Number: 0648010120-AA

Organization Name	Asian Pacific American Legal Resource Center (APALRC)
Program/Project Name	6840/ Behavioral Health and Crisis Services/Provides legal services to low-income County residents
Program/Project Contact Name	Myron Dean Quon, Esq. Executive Director
Phone Number	(202) 393- 3572 ext. 10
E-mail Address	<a href="mailto:mquon@apalrc.org">mquon@apalrc.org</a>
Organization Address	1600 K Street, N.W.
	Mezzanine Level
	Washington, D.C. 20006
MCG Administering Department	Department of Health and Human Services
Community Grant Amount	\$50,000
Project Start Date	Please see below.

#### Outcomes/Results Achieved (to be determined by administering department)

The Asian Pacific American Legal Resource Center received \$50,000 from Montgomery County in support of its legal services program for low-income and limited-English proficient County residents for FY 2010. The APALRC received its "Notice to Proceed" on January 27, 2010. The following report details activities from July 1, 2009 through June 30, 2010.

#### **Activity: Provide legal assistance to County residents.**

**Over the course of the year-long grant period, 150 County residents will receive legal assistance in the form of referrals, legal advice and consultations, brief service, and extended legal representation.**

#### *Deliverables:*

From July 1, 2009 to June 30, 2010, the APALRC opened a total of 388 cases. Of this total, 157 cases involved Maryland residents, and 99 cases involved residents of Montgomery County.

The overwhelming majority of Montgomery County residents assisted by the APALRC were low-income, with earnings falling within the APALRC's income guidelines.<sup>1</sup>

<sup>1</sup> The APALRC has set its income eligibility threshold at 200% of the federal poverty guidelines. Only clients who fall within those guidelines are eligible for legal advice or representation from the APALRC. However, since the APALRC strives to provide some level of assistance to all who contact our Helpline, the APALRC routinely provides referrals to Helpline callers whose incomes exceed our guidelines.

The Montgomery County residents served by the APALRC sought assistance in a range of languages including Korean (27), Chinese (20 Mandarin & 3 Cantonese), Vietnamese (8), Arabic (3), Spanish (3), Urdu (2), Hindi (1), Japanese (1), Khmer (1), Punjabi (1), Tagalog (1), and Thai (1).

In terms of the legal issues involved, these individuals sought help with a range of matters including immigration (33), family law (31), employment (10), consumer problems (6), housing (6), income maintenance/public benefits (5), individual rights (4), torts (2), contracts (1), education (1), health (1) and licenses (1).

**Activity: Distribute 2,000 brochures.**

*Deliverables:*

From July 1, 2009 to June 30, 2010, the APALRC distributed over 1,735 brochures.

- Asian American Lead Parents' Group – 15 APALRC flyers, 15 Citizenship brochures and 20 Asian Immigrant Youth Assistance (AIYA) Project brochures
- Wheaton Library – 20 citizenship brochures
- Rockville Library – 20 citizenship brochures
- Naturalization Day – 30 APALRC flyers
- Citizenship class in Germantown – 14 APALRC flyers
- Citizenship class at the Up-County Regional Service Center – 6 APALRC & 5 citizenship brochures
- Citizenship class at the Rockville Senior Center -- 6 APALRC & 6 citizenship brochures
- English conversation class at Rockville Library – 11 APALRC & 5 citizenship brochures
- English conversation class at Wheaton Library – 5 APALRC & 5 citizenship brochure
- English conversation class at Long Branch Library – 10 APALRC & 10 citizenship brochures
- Montgomery Community College -- 10 APALRC flyers
- English conversation class at Gaithersburg Library -- 5 APALRC & 5 citizenship brochures
- South Asian Americans Leading Together (SAALT) – 40 APALRC flyers, incl. 10 at volunteer training
- Montgomery County Executive Office Building – 10 APALRC flyers
- Action Langley Park – 10 APALRC flyers
- Chinese Culture and Community Service Center Health Fair – 20 APALRC flyers & 50 citizenship brochures
- CAPAC Networking Event – 10 APALRC flyers
- IMPACT Silver Spring Meeting -- 25 APALRC flyers, incl. 3 at networking event and 10 at Neighbors Exchange event

- National Asian Pacific American Women's Forum meeting – 10 APALRC flyers & 30 flyers for Nov. 14<sup>th</sup> Citizenship Day event
- Muslim Community Center – 20 APALRC flyers
- University of Maryland – 40 APALRC flyers
- County Executive's Asian American Advisory Group Meeting – 10 APALRC flyers
- Citizenship Day Event – 50 APALRC flyers
- Thai Alliance America meeting – 10 APALRC flyers & 5 AIYA brochures
- CRCMC meeting – 5 APALRC flyers
- Migrant Heritage Festival – 30 APALRC flyers
- Maryland Vietnamese Mutual Association meeting – 20 APALRC flyers & 20 AIYA brochures
- Boat People S.O.S. – 10 AIYA brochures
- Gandhi Brigade meeting – 5 APALRC flyers
- Mont. Co. Public Schools ESOL meeting – 5 APALRC flyers & 25 AIYA brochures
- Vietnamese American Senior Association meeting – 30 APALRC flyers
- University of Maryland: APA Networking event and Vietnamese Student Association meeting – 40 APALRC flyers
- Mont. Co. Public Schools Community Education and Outreach Office – 50 AIYA brochures
- Asian American LEAD Naturalization Workshop – 10 AIYA brochures
- Asian American Health Initiative meeting – 10 AIYA brochures
- Tahirih Justice Center meeting – 10 AIYA brochures
- Polaris Project meeting – 10 AIYA brochures
- Twinbrook Library: 21 safety net brochures
- Wheaton Library: 21 safety net brochures
- Gilchrist Community Center: 21 safety net brochures
- Long Branch Community Center : 22 safety net brochures
- University of Maryland: 50 APALRC flyers
- Individual and one-on-one outreach: 30 APALRC flyers
- Maryland Youth Coordination Meeting – 10 Asian Immigrant Youth Assistance (AIYA) brochures
- Presentation to Northern Area Prince George's County School Counselors: 100 AIYA brochures and 100 APALRC brochures
- Presentation to Central Area Prince George's County School Counselors: 100 AIYA brochures and 100 APALRC brochures
- Presentation to Philippine Multicultural Center – 50 AIYA brochures and 50 APALRC brochures
- Meeting with Joseph Pham, Outreach Counselor at Prince George's County Public Schools – 10 APALRC brochures

**Activity: Hold educational workshops.**

**Organize a minimum of 4 educational workshops on legal topics of interest to the community, reaching out to at least 500 individuals with the goal of bringing at least 100 participants to workshops.**

*Deliverables:*

**Citizenship Day – November 14, 2009:** Through funding from the Maryland New Americans Council, the APALRC, along with Boat People S.O.S., the Chinese Culture and Community Service Center, the Korean Community Service Center, the Maryland Vietnamese Mutual Association and South Asian Americans Leading Together, worked collaboratively on a civic engagement and immigrant integration project. All of the partner organizations assisted with outreach to their various networks. Their efforts culminated in a Citizenship Day program held on Saturday, November 14<sup>th</sup> in the Executive Office Building in Rockville, Maryland. There were three main portions of the event: 1) a panel where experts provided information on the naturalization process, 2) a public information area where all of the participating organizations were able to outreach to participants, and 3) the legal component where participants were screened for naturalization eligibility and/or met with immigration attorneys to address questions and fill out forms. There were 60 participants who came to the event. Interpretation was provided in several Asian languages.

**Naturalization Workshop – March 17, 2010:** The APALRC partnered with Asian American LEAD to hold a naturalization workshop for parents involved in AA LEAD's family strengthening program. Ten parents attended the event, which was held in Wheaton in the office shared by the APALRC and AA LEAD. The workshop began with a presentation providing an overview of the naturalization process, and was followed by a question-and-answer session and the opportunity for one-on-one consultations with one of the APALRC's staff attorneys. Interpretation was provided in Mandarin.

**Additional Presentations & Training Sessions:** APALRC staff members have also done presentations and training sessions for their peers, including advocate trainees with the Asian/Pacific Islander Domestic Violence Resource Project (Sept. 2009), law students at American University Washington College of Law (Oct. 2009), and School Counselors and ESOL Instructors (February & March 2010).

**Citizenship Classes – April 15th, 22nd, 29th, and June 17th:** APALRC's New Americans Citizenship Project Assistant taught a citizenship class that drew between 15-25 students and prepared participants for the naturalization process. One student succeeded in attaining citizenship, and five others submitted naturalization applications.

**Citizenship Office Hours– May 15th:** The New Americans Citizenship Project Assistant held office hours at the Gilchrist Center and informed 11 people about the citizenship process and requirements.

**Additional Presentations & Training Sessions:** APALRC staff members also conducted presentations and training sessions for their peers, including advocate trainings with the Asian/Pacific Islander Domestic Violence Resource Project (May 2nd and 9th) and a

presentation on the intersection of immigration and family law at the Maryland Partners for Justice Pro Bono Conference (May 27th).

**Activity: Conduct Law Student Volunteer Training.**

*Deliverables:*

The APALRC held a three-hour training session for new helpline volunteers on Saturday, September 19<sup>th</sup> at the George Washington University Law School. This training session was attended by 13 law students interested in volunteering with the APALRC.

In order to better serve clients through its Helpline, the APALRC partnered with Asian Pacific American Bar Association of D.C. to recruit volunteer attorneys. The APALRC held two orientation sessions for volunteer attorneys: one was on December 10<sup>th</sup> at the law firm of Fish & Richardson, and the other was on December 15<sup>th</sup> at the APALRC. The APALRC trained a total of 9 attorneys, who volunteered on the helpline during December and January.

Many of the law student volunteers from the fall returned for the spring term. The APALRC conducted individual orientation sessions in January in our office for the 4 new volunteers interested in assisting on the helpline.

APALRC's four summer law student interns underwent an intensive training and orientation to the organization during the week of June 1<sup>st</sup>, the first week of their ten-week terms. The law interns conduct intake on the Helpline as well as make calls and assist with cases.

**Activity: Operate Multilingual Legal Helpline.**

*Deliverables:*

During the fall 2009 term, the APALRC had 23 law student volunteers staffing the helpline four days per week. The helpline was in operation on Monday afternoons, Tuesday afternoons, Wednesday evenings and all day on Friday, for a total of approximately 15 hours each week. Law student volunteers provided assistance to helpline callers in the following languages: Cantonese, Gujarati, Ilocano, Japanese, Korean, Mandarin and Thai.

During the spring 2010 term, 22 law student volunteers staffed the Helpline four days per week on Monday afternoons, Tuesday afternoons, Wednesday evenings and all day on Friday, for a total of approximately 15 hours each week. Law student volunteers provided assistance to helpline callers in the following languages: Cantonese, Gujarati, Hindi, Korean, Mandarin, Thai and Vietnamese.

During June, law student interns conducted intake on the Helpline on Fridays; however, the interns continued to place calls and work on cases during the rest of the week. The law students collectively spoke seven languages, including Mandarin, Cantonese, Vietnamese, Hindi, Urdu, Gujarati, and Spanish.

**Activity: Hold Legal Interpreter Training.**

*Deliverables:*

The APALRC has decided to move its annual two-day training session on legal interpretation from the spring to the summer. Therefore, while recruitment will begin within the grant period, the actual training session will take place after the grant period has ended, likely in July or August.



## FY10 Community Grant Outcomes Report

Organization Name	Aunt Hattie's Place, Inc.
Program/Project Name	Group Home for Foster Boys
Program/Project Contact Name	Dr. Japheth Claude
Phone number	410-367-2472
Email Address	Japheth@aunthattieplace.org
Organization Address	17734 Norwood Road
	Sandy Spring, Maryland 20860
MCG Administering Department	Department of General Services
Community Grant Amount	100,000
Project Start Date	

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Outcomes/Results Achieved (to be determined by administering department)

See attached report



DEPARTMENT OF GENERAL SERVICES

Isaiah Leggett  
County Executive

David Dise  
Director

MEMORANDUM

January 12, 2010

TO: Pam P. Jones, Chief  
Office of Procurement

FROM: Patrick D. Cauley, Contract Manager  
Division of Real Estate and Management Services

SUBJECT: Aunt Hattie's Place, Inc. Grant Contract

Contract: 9362300011-AA  
Contractor: Aunt Hattie's Place, Inc.  
For: Renovation Cost

Subject contract was awarded December 24, 2009. The Contractor has completed the requirements of the contract in a timely, responsible manner to the complete satisfaction of the County. No further action is required on the part of the Contractor or County.

If you should have any questions or require additional information, please contact me at [pat.cauley@montgomerycountymd.gov](mailto:pat.cauley@montgomerycountymd.gov).

PDC: vah

## **FY10 Community Grant Outcomes Report**

Organization Name	Bethesda Green
Program/Project Name	Community Based Sustainability Initiative Contract 08031000103
Program/Project Contact Name	Dave Feldman, Executive Director
Phone number	240-396-2440 x 101
Email Address	<a href="mailto:dave@bethesdagreen.org">dave@bethesdagreen.org</a>
Organization Address	4825 Cordell Avenue, Suite 200 Bethesda, Maryland 20814
MCG Administering Department	Department of Environmental Protection
Community Grant Amount	\$20,000
Project Start Date	August 28, 2009 (contract signed)

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Outcomes/Results Achieved (to be determined by administering department)

### **Economic Vitality**

#### **Incubator**

- Launch and manage first Green Business Incubator in State of Maryland and DC metropolitan region.
- Host eleven innovative start-up companies across range of sectors.
- Established partnership with Montgomery County, Department of Economic Development to extend BG incubator companies support services and training.
- Created Advisory group to offer support services to incubator companies.

#### **Greening Business**

- Recognized of green businesses and best practices as showcased at our education facility, our monthly newsletter and website.
- Co-creating business training programs in partnership with Montgomery College and DEP – to be offered in September 2010.
- Delivered green behavior survey to local businesses in partnership with Bethesda Chamber of Commerce.
- Recruited and assembled 20 businesses as part of Bethesda Green Eco-pavilion at Go Green America Expo. Hundreds of visitors attended this tradeshow at the Gaithersburg Fairgrounds.
- Hosted Fields of Green Expo career and intern fair with Bethesda Regional Service Center. Included 25+ booths with job opportunities for more than 150 student visitors.

### **Environmental Stewardship**

#### **Recycling**

- Procured and installed 15 recycling bins in Bethesda Business District that collected 3600 pounds of plastic, aluminum and glass containers with Bethesda Urban Partnership (BUP).
- With BUP, helped Victor Stanley, Inc. create new recycling bin prototype for Bethesda. New design is available for national market.

- Partnered with Montgomery County's Division of Solid Waste for three electronics e-cycling events. Collected 99,387 lbs., 81,400 lbs and 40,000 respectively for material recycling.
- Partnered with Montgomery County's, Division of Solid Waste Services for paper shredding. We served 421 vehicles, collected approximately 400 pounds of cardboard, shredded 13,710 pounds of paper for recycling, and filled 3 box trucks with donated clothing and household goods to be redistributed to needy families.
- Collected 150 lbs. of denim for conversion to home installation (partnered with Habitat Humanity and Amicus Green)
- Collected 100's of pairs of athletic shoes for reuse (Soles for Souls) or recycling (Nike)
- Co-promoted plastic bag reduction program with Whole Foods
- Provided 48+ composting bins to residents

## **Food**

- Helped promote and launch new, producers-only farm market in two locations in downtown Bethesda. The Bethesda Central Farm Market features an array of high-quality vendors, farmers, producers and growers.
- Promoted and set up local Montgomery County Farm Tour for 20+participants.
- Brought together farmers, restaurateurs, Master Gardeners and other interested parties to make available more locally grown food

## **Energy Efficiency, Renewables and Carbon Reduction**

- Gathered background data for County Council for proposed initiative to convert collected restaurant waste vegetable oil to biodiesel fuel. We developed a survey instrument, recruited and trained about 10 volunteers, (mostly high school students) and contacted more than 75 restaurants to complete the survey.
- Introduced free, pilot *GreenerLiving* series to teach residents concrete, practical steps to impact the environment. Averaged 25 people per session for topics including:
  - Introduction to Energy Efficiency
  - Home Energy Audits
  - Heating and Cooling Systems, Solar Power
  - Tax Credits and Financing Options
- Loaned (??) Kill-a-Watt meters to residents to read their power demand and energy use of appliances and electronics.
- Partnership with MC Department of Environmental Protection on DoE grant. Could lead to propagating loans throughout Bethesda
- Reached out to help community and civic groups get discounts for bundling energy audits. Had a few communities exploring before the State changed the Audit structure (on hold until new program w/ Pepco & Honeywell in place).
- Hosted Solar Bethesda expo with full-day of presentations and 25+ residential solar installers, policy makers and local non-profits

## **Transportation**

- Installed bike rack in front of Bethesda Green offices

## **Community Engagement & Education**

### **Education and Demo Center**

- Renovated 3,000 sq. ft., (Donohoe Construction Company and subcontractors) of Chevy Chase Bank branch to showcase green building materials, products and services such as new flooring, lights, appliances, paints, and electronic systems.
- Procured displays and created signage for eight exhibits including rain barrels, green roofs, water filtration systems, EnergyStar appliances and solar panels.
- Created center sections with sustainability resources, brochures and material. Topics include:

1. Recycling and Sustainable Materials
  2. Energy Efficiency and Carbon Reduction
  3. Green Planning and Design
  4. Green Purchasing
  5. Renewables
  6. Sustainable Food
- Received more than 1500 visitors to center since launch.

### **Events and Outreach**

- Hosted panel discussions on multiple topics including waste-free lunches, greening your small business, saving the Chesapeake bay, gardens and local food.
- Consistently build 'green' community through after-hours networking.
- Community outreach in dozen neighborhoods and met with both NIH Community Liaison Office and Citizens Advisory Board. Hosted several events for local partners including Green Building Institute, US Green Building Council, Leadership Montgomery, Slow Food.
- Education programs on Energy Efficiency & Renewables, Recycling and more
- Supported programs for affinity non-profit partners including, Little Falls Watershed Alliance, Audubon Society and Friends of Rock Creek.
- Co-sponsored 4-session, Bethesda Goes Green! Series with Friends of Bethesda Library.
- Participated in multiple street festivals including "Imagination Bethesda" and "Taste of Bethesda" at which our recycled team collected a flatbed truckload of cardboard, paper and plastic.
- Hosted Maryland Greenhawks' inaugural press conference as nation's first "green" professional sports team.

### **Website and Electronic Communications**

- Launched newly redesigned website on September 24. Content includes a dynamic home page, programs, community updates, news and events, working group focus areas, and a rich resource section.
- Received over 14,000 page visits since launching the site (average 220/day).
- Increased active newsletter subscribers from 1695 to 2743 (3218 total).
- 4954 blog hits in 2009; average 14 per day
- Established Facebook page with 394 members.

### **Marketing and Awareness**

- Covered in 25 media outlets including newspapers (Gazette {8}, Washington Business Journal {3}, Washington Post {2}) radio, TV and blogs with total viewers into the millions.
- Recognized as one of 11 organizations to be certified under the County's new Green Business Certification Program that recognizes voluntary efforts to protect, preserve and improve the environment.
- Dave Feldman, Executive Director, was recognized as one of The Gazette of Politics and Business "Top 25 CEO's You Need to Know in 2009" and the Daily Record's "Innovator of the Year".
- Received full-page ads in all six 2009 issues of Bethesda Magazine (designed by nasuti & hinkle)
- Launched center with three-day open house to public. Recognized by County Executive Leggett, Governor O'Malley and Congressman Van Hollen.
- Visited by Lt. Governor Anthony Brown and Howard County Executive Ken Ulman

## FY10 Community Grant Outcomes Report

### Contract # 7644260139-AA

Organization Name	Big Brothers Big Sisters of the National Capital Area
Program/Project Name	BBBS' Mentor Development Center
Program/Project Contact Name	Paul Bliss, President/CEO
Phone number	301-794-9170, ext. 18
Email Address	PBliss@bbbsnca.org
Organization Address	Washington Regional Office
	10210 Greenbelt Road, Suite 900
	Lanham, Maryland 20706
MCG Administering Department	HHS
Community Grant Amount	\$40,000
Project Start Date	7/01/09

### Outcomes/Results Achieved (as described in your Community Grant application)

**Program Goal 1:** To create Big Brothers Big Sisters mentoring relationships to strengthen Montgomery County families and to positively affect a child's self-esteem, self-confidence, academic performance and relationship-building skills, while instilling new hope for the future.

**BBBS Outcomes** are to reduce the risk of delinquency and substance abuse; poor academic performance; early parenting; while improving self-confidence and sense of future among at-risk children. These outcomes will be accomplished through the following activities:

#### Activities

1). **Expand program services to a minimum of 200 new individuals through the Montgomery County Regional Mentoring Development Center:** During January 2010 to June 2010 - Through our Gaithersburg Office, Big Brothers Big Sisters' Executive Director and Program Coordinator have provided services to 407 new County residents including; children, their parent/guardian and volunteers this fiscal year. As we continue to respond to the demand for services in the more diverse and challenging communities of Montgomery County, BBBS continues to maintain services to over 100 veteran matches throughout the County, resulting in 507 individuals served. Clients also benefit from BBBS specialized services such as *Mentoring Children of Prisoners* that has a special focus on children who have incarceration in their families; and our *Hermanos y Hermanas Mayores Latino Outreach Initiative* recruit both mono and bilingual volunteers to mentor Latino children. Bilingual mentors are recruited for families where the parent(s) speaks little English. Coordinators from these programs assist the Montgomery County Program Director when needed.

Our bilingual Executive Director continues his new partnership with **Lambda Theta Phi** a Latino fraternity that is a source of bilingual mentors. BBBS has launched the Big Brothers Big Sisters in Schools School-Based program at two additional schools, bringing the total number of referral schools to four. Through these programs many children are referred that ordinarily would not have come to the program due to privacy concerns, language barrier, etc. Big Brothers Big Sisters (BBBS) is guided by measureable goals and objectives.

Our bilingual Executive Director coordinates our school-based mentoring program to one of the most economically disadvantaged elementary schools in Montgomery County, Broad Acres E.S. in Silver Spring, with the help of community partners such as Dept. of Health and Human Services Silver Spring Regional Center Director Reemberto Rodriguez, Montgomery College (Silver Spring Campus), Silver Spring Rotary Club, Cultural Connections, and Weed & Seed coordinator Victor Salazar. The BAES is 70% Latino, and has the highest concentration of students who receive free/reduced meals at an astonishing 91%. Students who have been referred to the program by BEAS staff have responded well to the program and have formed strong bonds with their Bigs.

Another new school partnership was launched to respond to the critical needs of the Hadley Farms community an alternative school in Germantown. Hadley Farms Alternative Middle school program serves middle school students, grades 6-8, who are

Montgomery County Program  
Big Brothers Big Sisters Report

not achieving at their potential for a wide variety of reasons, usually behavior and/or attendance problems. Students are referred through the home school Collaborative Problem Solving (CPS) teams and the referral process is facilitated by the referring school's Pupil Personnel Worker (PPW). Prior to referral, the student is served in the home school's Alternative One program for a minimum of one semester. The program provides academic instruction in courses leading to completion of grade level objectives and promotion. In addition, a behavioral/social skills component gives students the skills necessary to return to their home schools and succeed. The behavior management system follows the principles of Positive Behavior Interventions and Supports (PBIS) which includes proactive strategies for defining, teaching and supporting appropriate student behaviors, i.e. mentoring.

While the primary focus of Big Brothers and Big Sisters involved in our School-Based Program is to provide academic support to their Littles, they ultimately provide social and emotional support as well. During their weekly visits, the mentors are encouraged to foster and develop meaningful relationships with their mentees with conversations in order to develop a sense of the future and improve self-esteem.

**2). The Executive Director and Program Coordinator will recruit a minimum of 100 volunteer mentors who commit weekly to deliver life-changing mentoring services for at-risk children.** During January 2010 to June 2010 - BBBS' continues to forge community partnerships in order to extend the reach of Big Brothers Big Sisters among various civic and religious communities throughout Montgomery County through publications by Montgomery County HHS, Montgomery College, City of Gaithersburg, both the Up and Down County Latino Networks and Catholic Charities' Archdiocese of Washington.

Staff recruits volunteers from the Montgomery County Police Department, Montgomery County Fire & Rescue Department; Wachovia Bank; accounting firm Lanigan, Ryan, Malcolm & Doyle, P.C., American College Trial Lawyers, and university students among others.

To increase our recruitment efforts, Big Brothers Big Sisters has been active in a number of local events: Montgomery County Agricultural Fair in August, Labor Day Parade - City of Gaithersburg where Big Brothers Big Sisters for the second year had a number of mentors and mentees that participated in the parade.

A number of parents/guardians and prospective volunteer continue to respond to BBBS national PSA's that air on TV and Radio. BBBS receives volunteers from word of mouth from participating Big Brothers/Sisters and parents. **Outreach for partnership opportunities for referral of children and volunteers continue to include:**

- **Family Services, Inc.** - From newborns to adults, Family Services, Inc., is an affiliate of the Sheppard and Enoch Pratt Foundation, that provides high-quality services to foster health and wellbeing in the home, school and community; gives and receives referrals
- **Down County Latino Network** - Same as above, but for "Down County" area (Silver Spring, Takoma Park, etc.)
- **Montgomery County Health and Human Services, Silver Spring Regional Center; Office of Community Affairs** - BBBS is promoted through publications
- **Catholic Charities, Archdiocese of Washington, Spanish Catholic Center** - Spanish Catholic Center provides medical, dental, immigration, legal, education and social services to over 40,000 clients, primarily new Latino immigrants in Mt. Pleasant, Gaithersburg, and Langley Park; gives and receives referrals for Latino families in need of services
- **Family Services, Inc.** - From newborns to adults, Family Services, Inc., an affiliate of the Sheppard and Enoch Pratt Foundation, provides high-quality services to foster health and wellbeing in the home, school and community; gives and receives referrals
- **Gaithersburg Coalition of Providers** - umbrella organization for nonprofit groups to meet, network and discuss relevant trends in the city.
- **Montgomery College, Silver Spring Campus** - partnership to recruit Big Brothers and Big Sisters
- **Broad Acres E.S., Silver Spring** - Partner as Mont. Co.'s third School-Based program; 70% Latino, 91% receive free/reduced meals (highest in MCPS), 63% of students receive ESOL services
- **Hadley Farms Alternative School, Germantown** - Partner as Mont. Co.'s fourth School-Based program; Hadley Farms Alternative Middle school program serves middle school students, grades 6-8, who are not achieving at their potential for a wide variety of reasons, usually including behavior and/or attendance problems. Students are referred through the home school Collaborative Problem Solving (CPS) teams and the referral process is facilitated by the referring school's pupil personnel worker (PPW).

Montgomery County Program  
Big Brothers Big Sisters Report

- **Montgomery County's Housing Opportunities Commission, Family Self-Sufficiency Program with Nancy Skull** continues to refer children from single-parent families to the program.
- **Up County Latino Network** - The Up County Latino Network is an information and resource sharing network for the up county area of Montgomery County. Individuals receive information of interest to Latino residents of Montgomery County and the public at large. Bi-monthly meetings are held the 4th Wednesday of each month. These meetings are an opportunity to network with other service providers in the area, hear from speakers on topics of interest to the Latino community, and an opportunity to speak to representatives of the County Executive on issues of concern.
- **Maryland Choices** a family crisis wrap around service provider both refers and receives referrals from BBBS of families and children in need of services.

3). **Provide advocacy, crisis intervention, resource referrals and casework support services when needed to 100% of parents/guardians:** During January 2010 to June 2010 – All parent/guardian on an as needed basis receive casework support services for the family that include advocacy, crisis intervention and referral services for additional help they may need that is not offered by BBBS. Volunteers are included in these discussions to serve as additional support systems to keep them abreast of the child's progress. These services continue to be a critical component that BBBSNCA is not known for by the general public.

Our BBBSNCA staff is highly motivated and is one of the most experienced and skilled professional teams in the BBBS federation. Our staff members have received national recognition awards and our agency has been recognized nationally and locally as a high performance non-profit.

4). **Coordinator conducts Program Outcome Evaluations at six months and one year.** BBBS' on-going supervision of clients by our professional Program Director and BBBS' pre and post evaluation tool is the Program Outcome Evaluation (POE). It was developed by BBBS in partnership with United Way of America and based on the Search Institute's 40 developmental assets to assess progress in critical youth life skills. The survey enables the Program Director, mentor, school-staff or caretaker to observe and measure the youth's improvement or decline over time. Evaluation data is used over time to strengthen the organization's programs. Data on the survey consist of 21 developmental assets that are divided into three categories: 1) self-confidence, 2) social competence and 3) caring. The survey is administered to each parent and/or volunteer at the following states: after six months of a new match, at the first anniversary of the match and at each subsequent anniversary. Survey results provide the case manager with an on-going, quantifiable record of the outcome of each match, as well as an evaluation of how match goals and objectives are met. In addition to the evaluation, the Bigs help their Littles to meet the objectives through an array of activities in and out of their communities.

June 2010 Program Outcome Evaluation results are below. Program on-going matching continues and several matches were too young to participate in the evaluation:

**Academic Performance**

95% of those children for whom academic performance was an issue (N=62) were evaluated as MUCH BETTER/LITTLE BETTER by their mentor.

**Attitude toward School**

73% of those children for whom school attitude was an issue (N=41) were evaluated as MUCH BETTER/LITTLE BETTER by their mentor.

**Classroom behavior**

88% of those children for whom classroom behavior was an issue (N=41) were evaluated as MUCH BETTER/LITTLE BETTER by their mentor.

**Self-confidence**

86% of those children for whom classroom self-confidence was an issue (N=52) were evaluated as MUCH BETTER/LITTLE BETTER by their mentor.

**Early Parenting**

78% of those children for whom early parenting or premarital sexual behavior was an issue (N=23) were evaluated a MUCH BETTER/LITTLE BETTER by their mentor.

**Avoid Delinquency**

88% of those children for whom delinquency was an issue (N=36) were evaluated as MUCH BETTER/ LITTLE BETTER by their mentor.

**Avoid Substance Abuse**

90% of those children for whom substance abuse was an issue (N=11) were evaluated as MUCH BETTER/LITTLE BETTER by their mentor

5). **Match participants engage in educational, cultural and recreational activities to build positive futures.** Many children will be matched in cross-racial and cross-cultural matches. Children will learn about different cultures through these match relationships. As BBBS receives donated tickets to educational, cultural and recreational events, they are distributed to



Montgomery County Program  
Big Brothers Big Sisters Report

Bigs and Littles participating in the program. Educational, cultural and recreational activities with their mentors, easily exceeding their 4-hour per week time commitment and average between 6 - 10 hours per week. Activities range from outings to Washington Nationals and DC United games, donated Redskin Football tickets, donated tickets to Wolf Trap, movies, BBBS annual Holiday party sponsored by PEPCO at Dave & Buster's, skiing trips, and various other cultural, educational and recreational activities that Bigs and Littles decide together to experience.

## Britta and Cheyenne

Cheyenne, a 5<sup>th</sup> grade student at Maryvale ES was referred to the Big Brothers Big Sisters' In Schools mentoring program by Linkages to Learning Coordinator. There was a sharp decline in Cheyenne's attention, motivation and as a result, her grades. She was a member of the Girls' club that met bi-weekly with volunteers to eat, share conversation and work on arts and crafts. She was responding well but kept others at a distance, often times daydreaming during their sessions. The Linkages to Learning Coordinator had witness the effect of BBBS School-Based mentoring and thought Cheyenne might benefit from more individualized attention. As one of seven children in the home, the Coordinator was worried that she was beginning to get lost in the shuffle.

Officer Britta Thomas, of MCPD's 2<sup>nd</sup> District (Bethesda), came to Big Brothers Big Sisters because she noticed the amount of children without a positive influence of safe and constructive interaction with caring adults. It was her mission as a professional to make the community a safer place, and wanted to carry that responsibility over into her personal life. A self-proclaimed tom-boy, Britta wanted to share her passion for sports and the outdoors with a Little while reinforcing social and environmental issues and her commitment to the community.

Britta and Cheyenne met in November of 2009 for lunch and quickly made a connection by all accounts. The Linkages to Learning Coordinator saw Cheyenne open up more, dress less provocatively and heard fewer complaints from her teachers. Cheyenne's Aunt with whom she lives, Sandra, said that Cheyenne's experience with Britta was positive, noting that she'd come home on Wednesdays speaking fondly of her Big Sister and the time they spent together. The two of them shared an interest in soccer and arts and crafts; Britta even brought in thread to make friendship bracelets.

As the end of the school year approached, Britta discovered that she was pregnant and wondered how this would affect the commitment she made to Cheyenne and the friendship the two had forged. Britta was hoping to continue their relationship through the summer, but Cheyenne wouldn't be available for their weekly meeting at the school due to budget cuts. After hearing feedback from the school, Sandra and BBBS staff regarding the impact she'd had on Cheyenne, Britta decided to become a full-time Big Sister and converted her match to the Community-Based program. Now the two of them see each other at least once a week and even had an opportunity to join other Bigs and Littles during Montgomery County's annual ski trip to Whitetail.

Because of Britta's commitment, Cheyenne will truly have a mentor and role model for years to come. As a result of witnessing the profound impact a Big Sister can have on the life of a child, Sandra has signed up her four other children who are of age to be Littles. In this way, Big Brothers Big Sisters continues to grow by way of word of mouth to incorporate children of promise with a desire to grow and reach their full potential.

## **FY10 Community Grant Outcomes Report**

Organization Name	Boys and Girls Club of Greater Washington, Inc.
Program/Project Name	BGCGW – Germantown Gym
Program/Project Contact Name	Reginald Gregory
Phone number	202-540-2339
Email Address	rgregory@bgcgw.org
Organization Address	8380 Colesville Road, Suite 600
	Silver Spring, Maryland 20910
MCG Administering Department	Department of General Services
Community Grant Amount	\$250,000
Project Start Date	October 9, 2008

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Outcomes/Results Achieved (to be determined by administering department)

See attached report



DEPARTMENT OF GENERAL SERVICES

Isaiah Leggett  
County Executive

David Dise  
Director

MEMORANDUM

April 5, 2010

TO: Pam P. Jones, Chief  
Office of Procurement

FROM: Valerie Hubanks, Contract Manager *Valerie Hubanks*  
Division of Real Estate and Management Services

SUBJECT: Boys and Girls Club of Greater Washington, Inc.

Contract: 9362300006-AA  
Contractor: Boys and Girls Club of Greater Washington, Inc.  
For: Construction Costs

Subject contract was awarded October 9, 2008. The Contractor has completed the requirements of the contract in a timely, responsible manner to the complete satisfaction of the County. No further action is required on the part of the Contractor or County.

If you should have any questions or require additional information, please contact me at [v.hubanks@montgomerycountymd.gov](mailto:v.hubanks@montgomerycountymd.gov).

## FY10 Community Grant Outcomes Report

Organization Name	Caribbean Help Center
Program/Project Name	Corner Point
Program/Project Contact Name	Rev. Evans Faustin
Phone number	301-593-6922
Email Address	Carribeanhelpcenter1@juno.com
Organization Address	10140 Sutherland Rd.
	Silver Spring, MD 20901
MCG Administering Department	Office of Community Affairs -CAA
Community Grant Amount	\$10,000
Project Start /End Date	July 2009 to June 2010

### **Outcomes/Results Achieved (to be determined by administering department)**

Many clients have come to and called Caribbean Help Center inquiring services about their blood pressure and blood sugar. They needed help with how to take and read their blood levels. After receiving a high demand about services for these illnesses, CHC thought it was necessary to teach those inquiring patrons. This will help them to become self sufficient instead of having to contact the center daily.

During the summer, we were able to organize a workshop with 50 participants. We educated the community about what high blood pressure and high blood sugar is and the dangers if one does not control it. CHC also educated the participants with treatment and prevention measures that can be done to reduce and control their blood pressure and sugar. We also distributed a newsletter in September educating the community with the information we presented in the workshop. It had received positive feedback from 300 readers on how glad they were that CHC was educating on the seriousness of these illnesses that is a silent killer in the community.

Out of the 100 French, Creole and people of Caribbean decent enrolled in our health care program, we had proposed to help 25 patrons. Fortunately, CHC was able to help 35 patrons with these illnesses. We were able to provide direct assistant, such as monitoring their blood pressure and sugar level monthly. In addition, we were able to connect them with clinics to receive further help.

In August, we held a workshop called "Let Your Voice Be Heard" to give the community an opportunity to speak on the issues involving social services and local government departments. Fifty-Five participants had attended this workshop. Caribbean Help Center interviewed the patrons on video to help other services understand the needs of our clients in the community. We were able to collect information on the major issues that the people in the community were having.

With the information, we were able to established services for the needs of our clients. This provided the community to gain knowledge about these places and be comfortable to go by themselves. Majority of our clients are now able to go to the clinic, bank, or even post office with confidence that if they encounter any difficulties, they can rely on Caribbean Help Center to be there to help.

On behalf of our clients that we serve, we thank you for the grant you provided us to help our community.

Rev. Evans Faustin / Executive Director / Caribbean Help Center

## FY10 Community Grant Outcomes Report

Organization Name	CASA de Maryland, Inc.
Program/Project Name	Long Branch Economic and Workforce Development
Program/Project Contact Name	Jennifer Freedman
Phone number	(301) 270-7471
Email Address	jfreedman@casamd.org
Organization Address	8151 15 <sup>th</sup> Avenue
	Langley Park, MD 20873
MCG Administering Department	Dept. of Housing and Community Affairs
Community Grant Amount	\$57,500
Project Start Date	FY10 Contract: May 19, 2010 (FY09 Contract: March 6, 2009)

CASA's FY09 contract concluded on March 5, 2010 and its FY10 contract began on May 19, 2010. As a result, this report covers part of each contract (FY09: January 1 – March 5, 2010 and FY10: May 19 – June 30, 2010).

### Financial Independence through Support to Local Small Businesses

During the reporting period, CASA conducted 43 face-to-face meetings and 20 follow-ups with owners of various businesses in Long Branch, including restaurants, grocery stores, laundromats, and convenience stores as well. CASA learned of concerns including loitering, slow police response and limited parking; business owners were particularly concerned about the effect of the lack of parking on their businesses and economic activity in the area. In addition, business owners expressed concerns related to the current recession, which has caused an overall 50% decrease in client bases for many businesses. Business owners agreed to participate more actively in meetings, in efforts to revitalize the community, in reestablishing the business association, and in recruiting other business owners to join the effort.

On January 13, 2010, CASA brought Long Branch business owners together with Steve Silverman, Montgomery County's Director of Economic Development to discuss issues of common concern. Five business owners participated in the meeting, which also included Jerry Godwin from the Department of Economic Development (DED). On February 26, 2010, CASA held a follow-up meeting with DED representative Jerry Godwin, Montgomery County police officer Brian Chan and a Long Branch business owner during which all parties agreed that improved neighborhood safety and increased collaboration between the police and business owners would support economic revitalization efforts in Long Branch.

### Economic Independence through Increased Employment Opportunities

- Distributed 10,300 fliers throughout the neighborhood (topics include moving on a budget, snow removal services, landscaping, cleaning and construction).
- Distributed 1,500 fliers at public libraries and 300 fliers at local businesses.
- Mailed 1,430 postcards to previous employers encouraging them to hire again.
- Placed phone calls to 129 previous employers and homeowners, 60 calls to local businesses, and 180 calls to landscaping companies.
- Posted 52 ads in Craigs List, 40 ads in local church bulletins and 60 emails to landscaping companies.

These efforts resulted in the attraction of 158 new employers during the reporting period. Additionally, CASA held an Employability Fair on January 16, 2010 at the Long Branch Workers' Center which was attended by 35 workers. Topics covered include: finding jobs on Craigs List and other websites, creating an email account for job searching purposes, vocational training courses, CASA's Codes of Ethics and Standards of Practice, and the importance of paying taxes. CASA's Workforce Development Specialist also conducted 20 one-on-one sessions with workers which focus on establishing email accounts, searching and applying for jobs, creating and posting a resume, interviewing successfully, as well as advanced employability activities such as obtaining licensure and negotiating contracts. As a result of these efforts, 80 workers were invited to interview for permanent positions and 29 workers were placed in permanent jobs.

## FY2010 Community Grant Outcomes Report

Contract # 0362300003-AA

Date:07/20/2010

Organization Name	CASA de Maryland Inc
Program/Project Name	Multicultural Center
Program/Project Contact Name	Jennifer Freedman, Director of Development
Phone number	301-270-7471
Email Address	jfreedman@casamd.org
Organization Address	310 Tulip Avenue
	Takoma Park, MD 20912
MCG Administering Department	Department of General Services
Community Grant Amount	\$100,000
Project Start Date	July 1, 2009

CASA is extremely pleased to share that renovations for the CASA de Maryland Multicultural Center at the Harry and Jeanette Weinberg Building are complete. The following is a summary of progress covering January 1, 2010 – June 30, 2010 (before and after pictures of renovations attached):

- JANUARY: The Project was delayed one week due to the snow. Contractors completed tile work, plumbing fixtures and equipment, as well the addition pre-cast features and pavers. They began installation of windows and finishing of final wood floors. As of January, Project was 79% complete.
- FEBRUARY: Floor finishing was complete on the third floor and about 50% complete on the second floor. The water line passed inspection, landscaping was 90% complete, and final finishes on rooms were ongoing.
- MARCH: The Project reached 98% completion. The General Contractor worked on final punch lists, and estimated completion was April 12<sup>th</sup>. Final inspection was scheduled for April 5.
- APRIL: All inspections were completed and a Temporary Certificate of Occupancy was approved on April 29, 2010. Owner furnishings and equipment were substantially complete, and CASA began moving into the property.
- MAY: The final Certificate of Occupancy was released.
- JUNE: On June 19, 2010, CASA celebrated the grand-opening of its newly renovated Multicultural Center and its 25<sup>th</sup> anniversary of serving the low-income Latino and immigrant community. More than 2,000 policy makers, officials, funders, partners, and community members participated in the event. Key speakers included: Hon. Barbara A. Mikulski, U.S. Senator; Hon. Benjamin Cardin, U.S. Senator; Hon. Chris Van Hollen, U. S. House of Representatives; Hon. Donna Edwards, U. S. House of Representatives; Hon. Tom Dernoga, Prince George's County Council President; Hon. Isiah Leggett, Montgomery County Executive; Hon. Nancy Floreen, Montgomery County Council President; Hon. Sheila Hixson, State Delegate, District 20; Hon. Thomas E. Perez, Assistant Attorney General for the Civil Rights Division, U.S. Department of Justice; Donn Weinberg, Harry and Jeanette Weinberg Foundation; Bill Robertson, Adventist HealthCare and Jere Stocks, Washington Adventist Hospital; Brian Tracey, Bank of America, Event Sponsor; Sheldon Caplis, Citi, Event Sponsor; Rosa Martinez, Community Development Financial Institutions (CDFI) Fund; and John Ducey, Enterprise Community Investment, Inc.

A highlight of the event was a naturalization oath ceremony, in which 50 individuals representing 34 became U.S. citizens. CASA was pleased to have USCIS representative William Donahue to lead the ceremony, as well as guest speakers Maryland State Representative Ano Sol Gutiérrez, Maryland State Representative Victor R. Ramirez, and leaders from the NAACP (National Association for the Advancement of Colored People) participate. After the naturalization ceremony, CASA worked with the League of Women Voters to register 35 of the newly naturalized citizens to vote.

Besides celebrating the opening of the center and CASA's 25 years of service, the event served to introduce programs and services offered at the Center to serve the critical need of the area's low-income Latino and immigrant community. During the event, CASA held a citizenship fair, services fair (including services provided by CASA and other local organizations), legal and financial literacy workshops, and tours of the Multicultural Center.

CASA is tremendously grateful for the role Montgomery County has played in making this project a reality. We invite you to take a tour of the Center, and hope that it inspires you to continue supporting the low-income Latino and immigrant communities of the region.



DEPARTMENT OF GENERAL SERVICES


Isiah Leggett  
County Executive

David E. Dise  
Director

MEMORANDUM

March 19, 2009

TO: Pam P. Jones, Chief  
Office of Procurement

FROM: Patrick D. Cauley, Contract Manager  
Division of Real Estate and Management Services 

SUBJECT: Casa de Maryland, Inc. Grant Contract

Contract: 9362300004-AA  
Contractor: Casa de Maryland, Inc.  
For: Renovation Cost

Subject contract was awarded August 12, 2008. The Contractor has completed the requirements of the contract in a timely, responsible manner to the complete satisfaction of the County. No further action is required on the part of the Contractor or County.

If you should have any questions or require additional information, please contact me at [pat.cauley@montgomerycountymd.gov](mailto:pat.cauley@montgomerycountymd.gov).

PDC: pdc

### FY2010 Community Grant Outcomes Report

Contract # #0643510036-AA Date: July 15, 2010

Organization Name	CASA de Maryland, Inc.
Program/Project Name	Social Services
Program/Project Contact Name	Jennifer Freedman
Phone number	301.270.7471
Email Address	jfreedman@casamd.org
Organization Address	310 Tulip Avenue
	Takoma Park, MD 20912
MCG Administering Department	Office of Community Affairs -CAA HHS
Community Grant Amount	\$100,000
Project Start Date	November 19, 2009

This report covers the time period of January 1, 2010 to June 30, 2010. The contract period is November 19, 2009 to November 18, 2010.

CASA is very pleased to share that during the reporting period it upgraded its data collection system to Salesforce, a leading provider in Customer Relationship Management. The database has enabled CASA to track more detailed demographic information on its client population, increase more effective collaboration between departments to address the needs of community members in a holistic manner, and track more detailed outcomes of services.

Since January 2010, CASA served 612 low-income residents of Montgomery County. The following are examples of achievements made during the period (please see statistical report for complete details):

- 175 individuals received immigration consultations, and 46 individuals received assistance with immigration applications
- 88 individuals received tax counseling
- 56 individuals received quality legal referrals
- 52 individuals opened bank accounts
- 19 individuals received assistance navigating health care, social service, or income systems
- 22 individuals received assistance completing Individual Tax Identification Numbers (ITIN)
- 16 individuals received assistance in completing human service applications

CASA also completed an evaluation of its program, distributing a survey by mail to clients who have received services under this grant as of April 1, 2010. The survey asked that respondent answer questions on a scale of 1 to 5 (5 being the best): if the service met their needs, if service met expectations, if CASA staff were courteous, if the service helped improve economic well being, and if service helped improve social well being. Other questions (yes or no) asked if the staff helped them attain health insurance, helped them solve a problem, helped them solve a problem at home, helped with an immigration issue, or helped them feel better about themselves. The average overall service score was 4.0 out of 5.0 (survey results summary attached). Additionally, CASA received positive feedback from the community.



## FY2010 Community Grant Outcomes Report

Contract # 0643510047-AA

Date: 7/2/10

Organization Name	Catholic Charities
Program/Project Name	Immigration Legal Services
Program/Project Contact Name	Jeanne M. Atkinson
Phone number	202-772-4348
Email Address	<a href="mailto:Jeanne.atkinson@catholiccharitiesdc.org">Jeanne.atkinson@catholiccharitiesdc.org</a>
Organization Address	924 G Street, N.W.
	Washington, DC 20001
MCG Administering Department	Office of Community Affairs -CAA
Community Grant Amount	\$50,000
Project Start Date	1/23/10

In FY 2010, Immigration Legal Services conducted fifteen educational seminars, trainings, and workshops in Montgomery County, plus two workshops in Washington, DC which focused on training individuals who would provide services in Montgomery County. The seventeen workshops reached 789 individuals. In addition, staff spoke on four occasions on immigration issues on a Spanish language radio station with an audience of 700,000. Assuming that 1% of the individuals listened to one of our radio programs (which is most likely a significant underestimation), we then reached 7000 additional individuals. We are particularly pleased with these results given that we were authorized to proceed with this grant beginning January 2010. We look forward to serving the community in FY 2011 with thanks to Montgomery County for making these services possible.

Of the seventeen events held, two were workshops where attorneys provided legal consultations and/or direct application assistance. In January 2010, ILS held a workshop to assist Haitians with applications for temporary protected status. In spite of snow the day of the workshop, twenty Haitians showed up and we were able to complete applications for ten individuals and provide information and advice to everyone. In June, we held a consultation workshop at St. Michael's Church in downtown Silver Spring. Approximately 100 people attended. Staff and volunteer attorneys provided consultations to the individuals and families seeking assistance.

Several staff members conducted outreach and spoke at educational seminars throughout Montgomery County. For example, staff members spoke at Community Vision in Silver Spring, Richard Montgomery High School in Rockville, Mother Seton Church in Germantown, and Rosemont Elementary School in Gaithersburg. The educational seminars directed to the immigrant community covered a variety of topics, including a general immigration law overview, rights and responsibilities, fiancé visas, and temporary protected status for Haitians.

In addition to speaking to immigrant communities, staff also conducted trainings and seminars for individuals who work with the immigrant community but may lack knowledge of immigration law and special issues affecting immigrants. Staff spoke to employees of Montgomery County working at the Family Justice Center, dental and medical employees of the Spanish Catholic Center of Catholic Charities, and attorneys interested in taking pro bono immigration cases from Montgomery County residents.

Although not included in these figures, staff also conducted outreach to the immigrant community, including visits to churches, to notify people about our workshops. Staff continue to seek locations for future outreach and educational seminars, workshops, and trainings.

## FY2010 Community Grant Outcomes Report

Contract # 9643510030-AA

Date: 07/12/2010

Organization Name	Catholic Charities Archdiocese of Washington
Program/Project Name	Montgomery County Family Center / Receptionist Grant
Program/Project Contact Name	Tiffany Tan
Phone number	301-942-1790
Email Address	<a href="mailto:Tiffany.Tan@CatholicCharitiesDC.org">Tiffany.Tan@CatholicCharitiesDC.org</a>
Organization Address	12247 Georgia Avenue
	Silver Spring, MD 20902
MCG Administering Department	Office of Community Affairs -CAA
Community Grant Amount	\$50,000
Project Start Date	July 1, 2009

### Outcomes/Results Achieved

The Community Grant is utilized to pay the salary and benefits of the bilingual receptionist, Magdalena Baez, in the Montgomery County Family Center of Catholic Charities Archdiocese of Washington. She is the first person that clients meet when they enter the center and provides a warm welcome during their visit.

- From January 1, 2010 to June 30, 2010, Ms. Baez received and directed over 5,000 telephone calls. All calls to the Center go through the main line which she answers daily. She provides information and referrals for every caller or connects the caller to an Outreach Specialist, the Program Manager, Health and Human Services, Immigration Legal Services or Immigration Services. She also provides referral information, such as referring clients for emergency assistance according to their zip code, referring clients to DHHS, and other community resources.
- The number of telephone calls in the second half compared to the first half of the year increased by 27%.
- From January 1 to June 30, 2010, Ms Baez saw over 900 clients walk through the door of the Montgomery County Family Center. She provides information and referrals to walk-ins, has clients sign in and wait for their appointment, and registers returning clients for MANNA food services.
- The number of clients served in the Center in the second half compared to the first half of the year increased by 46%.
- Ms. Baez handles the MANNA food referrals, sends the referrals to MANNA and maintains contact with clients and MANNA if there are any questions or concerns.
- Ms. Baez has been on staff the longest in the Montgomery County Family Center and has provided training to a new Jewish Council for the Aging (JCA) volunteer.
- Ms. Baez also conducts the monthly file drills to ensure Catholic Charities policy and procedures and being met.

- The organization of client files, referral sheets, intake forms, mail and the center's schedule is largely maintained by Ms. Baez.
- Ms. Baez maintains the organization and cleanliness of the waiting area.
- Ms. Baez is bilingual in English and Spanish and can communicate well with the Spanish-speaking population which is the majority of clients seen at the center. If a client does not speak English or Spanish, she seeks the assistance of another center staff member or immigration legal services.
- Ms. Baez trained three new case workers on how to conduct Catholic Charities quarterly case reviews.
- Ms. Baez sets up and tears down the clothing distribution that occurs once a month. During our first distribution in June, we had about 20 people shop for clothing for their family.
- Ms. Baez handles in-kind and monetary donations when they come into the Center. She provides a receipt and records the donation.

## FY10 Community Grant Outcomes Report

Organization Name	Child Center and Adult Services, Inc.
Program/Project Name	Healthy Mothers, Healthy Babies
Program/Project Contact Name	
Phone number	301-978-9750
Email Address	nebb@ccascounseling.org
Organization Address	16220 Frederick Road
	Suite 502
	Gaithersburg, MD 20877
MCG Administering Department	DHHS
Community Grant Amount	\$65,000
Project Start Date	July 1, 2009

Healthy Mothers, Healthy Babies (HMHB) provides mental health counseling to uninsured and underinsured pregnant women and new mothers who are depressed. Its therapists provide mental health care to women referred to HMHB by 14 community partners. Therapists work with clients where we can reach them best: in their homes, near their workplace, in community centers, and in our office. HMHB has funding for limited psychiatric visits to evaluate and follow women whose depression is so deep it requires medication. Spanish-speaking therapists work with Latina clients who do not speak English.

**Number served.** The Community Grant, plus foundation funding, provides for community-based counseling to 100 low-income pregnant women and new mothers in FY2010. In FY2010, 151 women were referred to HMHB for services. The project follows up on each referral. Not every woman referred responds to the offer of counseling (they have second thoughts are ashamed, or frightened of therapy; family members discourage them from getting therapy; they have received the relief they needed by confiding in the referring provider, they feel better, etc.). We provided counseling to 100 women.

The project reaches very poor, high-risk women. In FY2010, 141 out of 151 women referred were uninsured. Ten had Medicaid. The project accepts clients regardless of ethnicity or national origin. However, in FY2010 the overwhelming number of women referred (95%) were Latina. The project has bilingual therapists who can work with Latina clients.

**Outcomes.** HMHB is designed to reduce depression among low-income pregnant women and new mothers. This early intervention is important to avert long-term harm to mother and baby. HMHB uses the Edinburgh Postnatal Depression Scale, a well-validated mental health measurement, to measure effectiveness of treatment. Therapists monitor results by having women complete the scale at the beginning, middle, and end of treatment.

*An 18-month case review indicates that HMHB effectively decreases women's depression.* Based on a review of cases opened January 2008 – June 2009:

- In nine out of ten cases (89%), women's depression scores went down, indicating that they were getting better.
- At intake into HMHB, women's median score on the Edinburgh depression scale was 16 - well above the score (12) indicative of depression.
- At the end of treatment, the median score was 8 - well below the score indicative of depression. Improvements in depression scores ranged from one to 20 points.

**FY10 Community Grant Outcomes Report**  
**Contract Number: 0645130125-AA**  
**PO # PO0645130128**

Organization Name	CHINESE AMERICAN SENIOR SERVICES ASSOCIATION, INC.
Program/Project Name	6450/Provides health and home health care services for Chinese American senior County residents
Program/Project Contact Name	CHARLES WANG
Phone number	301-838-0888
Email Address	Charlescywang@verizon.net
Organization Address	808 Suffield Drive, Gaithersburg, MD 20878
MCG Administering Department	Dept. of Health and Human Services
Community Grant Amount	\$49,900.
Project Start Date	December 4, 2009

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Outcomes/Results Achieved (to be determined by administering department)



OUTCOMES REPORT  
(Due 7/15/2010)

CASSA has completed two (2) English/Medical Terminology classes. The first class began on January 5 and ended on April 7, 2010. Thirteen (13) students attended the 3-hour classes every Tuesday at CASSA conference room. The second class began on February 19 and ended on April 30, 2010. Ten (10) students of the second class attended the 3-hour classes every Friday at CASSA conference room. Professor Shen K. Yang taught both of the classes and also organized the handouts and teaching material.

All students of the English classes who successfully completed the English class were allowed to take the CPR class held by either Montgomery College or American Red Cross. The CPR class has expanded to cover First Aid and AED. We organized a group training session on April 14, 2010 at CASSA conference room. Thirteen (13) students attended the First Aid/CPR/AED group training, taught by the staff of Montgomery College. In order to provide scheduling flexibility, 10 students attended the First Aid/CPR/AED training at the American Red Cross at 2020 East West Highway, Silver Spring, MD 20910. Another 3 students attended Montgomery College's First Aid training class at Montgomery College Rockville campus. CASSA covered all the expenses for the training.

We continue to operate MobilMed/CASSA Clinic on Saturdays at 19735 Germantown Road, #300, Germantown, MD 20874. The Clinic was opened on the 6<sup>th</sup>, 13<sup>th</sup>, 20<sup>th</sup>, and 27<sup>th</sup> in March, the 10<sup>th</sup>, 17<sup>th</sup>, and 24<sup>th</sup> in April, and the 1<sup>st</sup>, 8<sup>th</sup>, 15<sup>th</sup>, and 22<sup>nd</sup> in May. We have served 70 patients during March and May in 2010. Since the beginning of the Contract, we have serviced 131 patients. This exceeded the number of patients (100) that we previously committed.

Five thousand (5,000) copies of the brochure for MobilMed/CASSA Clinic were printed. Thanks to County staff's review and comments, the colorful brochure has been widely accepted by the community.

We plan to organize one more First Aid/CPR/AED class in the Fall. This time we will encourage our volunteers to take advantage of this opportunity to learn First Aid/CPR/AED in order to serve our seniors in case of emergency. This will also conclude our homecare training for the contract period to be ended on December 3, 2010.

There will be unused fund remaining for the contract because the budget is allocated for the Clinic to stay open every Saturday throughout the contract period. However, the Clinic had to be closed for some Saturdays due to poor weather conditions, holiday weekends, and scheduling conflict due to Health Fair, etc.

We would like to request to extend the contract either to operate additional Clinic or to fund other Healthcare activities permitted by the County.

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**Narrative Report – January 1, 2010 – June 30, 2010**

Contract No.:0643501010-AA

Purchase Order No.:PO0643050007

Date Submitted: July 15, 2010

Organization Name	Circle of Rights, Inc.
Program/Project Name	Spanish Stroke Support
Program/Project Contact Name	Susan H. Emery
Phone number	301-792-0781
Email Address	susan@CircleofRights.org
Organization Address	11 Dunwich Manor Place, Gaithersburg, MD 20877
MCG Administering Department	Community Action Agency
Community Grant Amount	\$10,800
Project Start Date	October 13,2009

**Outcomes/Results Achieved****✓ Conduct stroke ambassador (train-the-trainer) meetings**

Circle of Rights has conducted a three-hour Spanish "Know Your Heart" Ambassador program at CASA de Maryland and at Catholic Charities. All six hours of Ambassador programs were done in Spanish, with a special emphasis on stroke.

**✓ Conduct stroke awareness meetings** (These presentations and health fairs were partially charged to the Community Development Block Grant contract under contract manager Angela Dickens. All contract charges can be found on individual time sheets.)

Stroke awareness and/or stroke presentations were completed at:

- ✓ Holy Cross Multi-Ethnic Festival (21 attendees)
- ✓ Longbranch, Rockville, Gaithersburg, & Potomac Senior Centers (72 attendees)
- ✓ Spanish Catholic Charities (20 attendees)
- ✓ CASA de Maryland (14 attendees)
- ✓ New Hampshire Estates, Gaithersburg, & Summit Hall Elementary Schools (appr. 260 attendees)
- ✓ Holy Cross Stroke Risk Assessment Day (appr. 20 attendees)
- ✓ Nigerian Embassy Health Fair and Awareness Day (appr. 40 attendees)

**✓ Conduct outreach for bi-lingual volunteers/interpreters**

Circle of Rights is working on getting another Hispanic stroke survivor from Gaithersburg to assist us. She has been invited to the next CCI presentation.

**✓ Design, develop, and publish an electronic newsletter**

Circle of Rights published their first electronic newsletter in Spring 2010. We emailed the Spanish and English newsletter to 156 people, and passed it out at every function in which we participate.

**✓ Maintain records of attendee's income-levels, topics covered, attendance levels, and satisfaction surveys**

Circle of Rights received 20 Demographic Surveys. 16 people reported family income under \$20K and 3 reported \$20-\$29K. Age range was from 26 to 64. Topic was "Know Your Heart". Circle of Rights received 27 Satisfaction Surveys. All were positive.

**✓ Acknowledge funding through Montgomery County**

Circle of Rights has acknowledged funding from the Montgomery County Community Action Agency at every presentation, on the web site, and in the newsletter.

## FY10 Community Grant Outcomes Report

Organization Name	Class Acts Arts, Inc.
Program/Project Name	Project Youth ArtReach (PYA)
Program/Project Contact Name	Claire Schwadron
Phone number	301-613-1335 or 301-588-7525
Email Address	claire@classactsarts.org
Organization Address	8720 Georgia Avenue, Suite 303 [new address]
	Silver Spring, MD 20910
MCG Administering Department	DOCR/ MCCF
Community Grant Amount	\$45,000
Project Start Date	July 1, 2009

Outcomes/Results Achieved – January 1, 2010 – June 30, 2010:

**Arts programs** were provided for inmates on two primary units at Montgomery County Correctional Facility (MCCF): Youthful Offenders MRT Unit (YOU MRT); Women's JAS/MRT Unit.

**Skills-based workshops – for between 10 – 25 inmates per session:**

January – Cantare, music of Latin America, 3 choral and percussion workshops for Women's MRT/JAS  
 February – Adjoa Burrowes, illustrator; 3 book-making workshops for Women's MRT/JAS unit  
 March – June: Ananse-gromma of Ghana, drumming workshops with Kwame Ansah Brew and Kofi Dennis, for YOU MRT, Thursday mornings (14 workshops)  
 April – June: David Amoroso (with Claire Schwadron), mural project with YOU MRT in collaboration with CASA de Maryland; mural designed as tribute to CASA for their new building (10 workshops)

**Culturally and artistically diverse performances and presentations for entire units:**

January 12: Artist Peter Krsko and inmate artists – presentation of mural project for YOU MRT  
 February 4: Black on My Back: poetry performance by three poets, of black renaissance and contemporary artists, for inmates from YOU MRT and Women's JAS/ MRT units  
 April 12: Educational Theatre Company presented scenes from Shakespeare's Romeo & Juliet on each unit, YOU MRT and Women's JAS/MRT

**A total of 4 performances and 30 workshops between January – June, 2010, were provided for approximately 210 inmates.**

These arts program continue to be a model for effective intervention as they engage participants and foster development of pro-social and cognitive skills while contributing to a reduction of tension within the facility. The culturally-diverse programs promote tolerance, respect and positive peer associations. Skills taught include basic art and music techniques, problem-solving, spatial reasoning, composition and task completion.

**Related outcomes:**

March 8: Mural created by MCCF inmates installed at new apartment building complex at 1200 East West Highway, with generous support from Home Properties, Inc. (title: "Maryland Blooms")  
 June 18: Mural created by MCCF inmates installed at CASA de Maryland in time for the grand opening (June 19) of their new building in Langley Park, with support from CASA  
Additional funding for PYA programs at MCCF came from the Harry and Jeannette Weinberg Foundation, The Corina Higginson Trust and the Maryland State Arts Council



**FY10 Community Grant Outcomes Report**  
**Contract #9644100109-AA**

Organization Name	CollegeTracks, Inc.
Program/Project Name	CollegeTracks at Wheaton High School
Program/Project Contact Name	Nancy Leopold
Phone number	301-986-4124
Email Address	nleopold@collegetracksusa.org
Organization Address	5126 Manning Drive
	Bethesda, MD 20814
MCG Administering Department	Health and Human Services
Community Grant Amount	\$80,000
Project Start Date	July 1, 2009

Outcomes/Results Achieved (to be determined by administering department)

Outcomes To be Measured	Targets	Results as of 6-30-09
♦ numbers of students enrolled in CollegeTracks,	160 seniors; 70 juniors	356 seniors; 213 juniors
♦ Number of CollegeTracks workshops offered	50	65
♦ Programs for families.	4	21
♦ College access milestone completion – percentage of seniors::		
o completed college searches,	80%	100%
o registered for SAT/ACT tests,	70%	75%
o completed applications,	90%	100%
o completed FAFSA's,	90%	94%
o completed scholarship searches	40%	52%
o accepted to college or technical school.	90%	100%

## FY10 Community Grant Outcomes Report – June 2010

Organization Name	The Community Foundation for the National Capital Region
Program/Project Name	Nonprofit Advancement Fund
Program/Project Contact Name	Sally Rudney, Executive Director, The Montgomery County Community Foundation
Phone number	(301) 588-2544
Email Address	rcgibson@cfnr.org ; lstillwell@cfnr.org
Organization Address	1201 15 <sup>th</sup> St. NW, Suite 420
	Washington, DC 20005
MCG Administering Department	Department of Health and Human Services
Community Grant Amount	\$132,000
Project Start Date	November 12, 2009

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### Outcomes/Results Achieved (to be determined by administering department)

- Financial management coaching to a larger cohort of nonprofits:** In June, we continued our plans to provide financial management coaching and technical assistance to a larger network of nonprofit leaders in the county. This support will include, planning and implementing a 2 day learning session in the Fall 2010, led by experienced nonprofit accountants and capacity builders, to help small nonprofits understand the importance of investing in financial management, and learn about their financial management needs. Participants will be provided with a financial management assessment tool to conduct their own internal financial management audit to identify strengths and weaknesses. Nonprofits will also be connected to existing financial management training and technical assistance resources e.g. Maryland Association for Nonprofits, Center for Nonprofit Advancement. Nonprofits meeting the eligibility criteria, and who have completed the 2-day learning session and internal audit, will be eligible to apply to become a cohort member to receive more intensive financial management coaching and assistance.
- Coaching to SENI grantee:** In June, we also provided coaching to two SENI grantees (MVMA and MCDC). During the sessions we provided guidance and support on a range of topics including fundraising, developing collaborative relationships, donor relations, board development, and long range planning.

## FY10 Community Grant Outcomes Report

Organization Name	Community Ministries of Rockville
Program/Project Name	Rockville Emergency Assistance Program
Program/Project Contact Name	Monica Mendoza
Phone number	301-917-6811
Email Address	mmendoza@cmrocks.org
Organization Address	1010 Grandin Avenue, Suite A-1, Rockville, MD 20851
Contract Number	0641010011-AA
PO Number	0649002045
MCG Administering Department	DHHS – Special Needs Housing
Community Grant Amount	\$25,000
Project Start Date	July 1, 2009

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In the year FY10, we served a total of 720 individuals with financial assistance. Please see below outcomes measures report for FY10 July 1, 2009 – June 30, 2010 compared to the FY10 annual estimates.

With the \$25,000 Montgomery County grant, we were able to provide \$12,5000 in direct financial assistance to clients and also cover for the Program Director services providing direct counseling, interviewing and processing request to clients. Of the \$12,500 in direct client assistance, we served a total of 31 households broken down as follows: 6 clients with prescription, 14 families with help to pay for utilities, 9 families with rent and 2 individuals with public store.

In addition to direct assistance we also referred 750 for other social services such as food and clothing. Please see the breakdown under the outputs section of the chart.

Outcomes/Results Achieved (to be determined by administering department)

PROGRAM OUTCOMES	10est. (from 10 grant app)	FY 10 actual
<b>Clients receive emergency financial assistance</b>		
• # and % of clients helped from all sources broken down as follows:		
Housing	700-100%	720(100%)
Utilities (including water)	210-30%	184(25%)
Prescriptions	350-50%	429(59%)
Other	105-15%	97(13%)
	35-5%	10(3%)
• # and % of incorporated City of Rockville clients helped with City funds broken down as follows:	350-100%	327(100%)
Housing	87 (25%)	101(30%)
Utilities (including water)	175 (50%)	205(62%)
Prescriptions	80 (23%)	14(4%)
Other	8 (2%)	7(2%)
• # and % of incorporated City of Rockville clients helped with non-city funds broken down as follows:	20-100%	27(100%)
Housing	13 (65%)	7 (25%)
Utilities (including water)	2 (10%)	20 (75%)
Prescriptions	5 (25%)	0 (0%)
Other	0 (0%)	0 (0%)
<b>Outputs:</b>		
Total funds disbursed from all sources in emergency assistance	\$110,000	\$122,601.11
Total City of Rockville funds distributed in emergency assistance	\$60,000	\$73,614.24
Total of non-city funds disbursed to incorporated Rockville residents	\$8,000	\$4,127.68
Number of Rockville Clients receiving emergency assistance with non-city funds	20	27
Total Rockville city residents receiving financial help	350	327
Number of clients referred to Voluntary Dental Clinics	50	80
Number of clients referred to Voluntary Eye Clinics	10	13
Number of clients referred to clothing resources	300	65
Number of clients referred to Manna Food	1000	590
Number of clients referred to Furniture Programs	20	2

## FY10 Community Grant Outcomes Report

### Contract #9644100110-AA

Organization Name	Community Preservation and Development Corp.
Program/Project Name	CPDC @ Park Montgomery Youth Development Literacy Program
Program/Project Contact Name	Pamela Lyons, Vice President and Mary Cabriele, Director of Programs
Phone number	(202) 885-9542; (202) 885-9579
Email Address	plyons@cpdc.org; mcabriele@cpdc.org
Organization Address	5513 Connecticut Avenue, NW Suite 250
	Washington, DC 20015
MCG Administering Department	Department of Health and Human Services
Community Grant Amount	\$45,000
Project Start Date	July 1, 2009
Project Completion Date	June 30, 2010

#### Final Year End Report

Progress of Outcomes/Results to Date:

**1. Eighty-five percent (85%) of program participants who have a 90% attendance rate will show improvement in assessed reading deficit areas: e.g., Word Recognition, Phonics, Reading Comprehension.**

During the 2009-2010 school year, we had 29 youth, ages 6-12, enrolled. Two of the students moved away in October 2010. Our average daily rate of attendance was 23.86 students or 82.3%. Please see the attached ETO Summary Attendance report for attendance data.

During the first two weeks of May 2010, we conducted our literacy post-assessments, using the Diagnostic On-Line Reading Assessment (DORA). This tool is very user-friendly and extremely effective in identifying strengths and deficiencies.

A summary of the results of the DORA assessments are included in the following table.

DORA Assessment Results (Fall 2009 & Spring 2010)						
	Word Recognition Spring 2010	Word Recognition Fall 2009	Phonics Spring 2010	Phonics Fall 2009	Reading Comprehension Spring 2010	Reading Comprehension Fall 2009
<b>Above Grade Level</b>	18	15	7	5	11	5
<b>At Grade Level</b>	4	1	10	3	7	2
<b>Below Grade Level</b>	0	6	5	14	4	15
Note: Out of 27 students, 22 were tested because they were in grades 1-6 <sup>th</sup> . The remaining 5 students were in the 7 <sup>th</sup> grade and were not tested.						

Our students tested well in Word Recognition in Fall 2009 and we are pleased to *note* that our students made even more gains in Word Recognition, in Spring 2010. Word recognition is the ability to read and to understand words. Without this skill reading is impossible. As indicated in the table, no student is below grade level in Word Recognition and 18 students (18 of 22=82%) are above grade level in Spring 2010. In Fall 2009, there were six students below grade level.

Phonics concerns the mastering of the discrete sounds in words that comprise the English language. Students with strong phonic skills can recognize and decode words and spell and write

better than others. Our Spring 2010 assessment results reveal that 17 (17 of 22=77%) of our students are at or above grade level in Phonics. Whereas, in Fall 2009, there were only eight students at or above grade level.

Reading comprehension is the most challenging of reading activities, demanding that students read factual text, remember details, and answer a series of questions based on their understanding of the text. We are excited to report that we now have 18 students (18 of 22=82%) who are at or above grade level in Reading Comprehension. This is significant because we had 15 Students who were assessed at below grade level in Fall 2009.

We had seven (7) students who had 90% attendance. The following table shows the increases among the students.

Results for Students with 90% Attendance			
	Word Recognition	Phonics	Reading Comprehension
Increase	4	3	2
Maintain Pre-Assessed Level	2	3	3
Decrease	0	0	1
Note: One student was a 7 <sup>th</sup> and did not complete DORA pre- and post-assessments.			

The staff's work to address the reading deficits and to provide literacy enrichment has made a difference for the students. Our weekly word wall (read the word, say it, and define it) and two books clubs, which use two very high-interest book series (The Bluford and Townsend Book series) have been very successful.

One book club targets 3<sup>rd</sup>-5<sup>th</sup> Graders and the other book club targets 6<sup>th</sup> and 7<sup>th</sup> graders. The goal of the book clubs is to instill a love for reading and create an awareness of the broader world in which the students will one day live and work. Our students' regular attendance and expressions of enjoyment demonstrate that these activities are enjoyable and beneficial for our students.

## 2. 75% of program participants participating in the intensive tutorial program will increase their reading skills in two (2) areas of reading by 1-2 grade levels. (Phonics, Word Recognition, Comprehension)

Through the DORA pre-assessment (Fall 2009) and staff and teacher observations, seven (7) youth were identified as having significant reading deficits. These students were given additional support each day. They engaged in book clubs and participated in the on-line reading program, Unique Reader, and other reading activities.

Three of these students were first graders who had little reading readiness experience and who were just learning to read. Great emphasis was given to teaching these children 'High Frequency Words (HFW)' or sight words that appear most frequently in text, such as "the," "is," "what," "to," and "are." Up to 75% of reading material is made up of HFW (Elementary CORE Academy, Utah State Office of Education, Utah State University, 2003). The three first graders can now read at the 3<sup>rd</sup> grade level in high frequency words. Three made two year gains in Word Recognition and Reading Comprehension.

Results for (7) Tutored Students			
	Word Recognition	Phonics	Reading Comprehension
7 Grade Level Increase	0 (0%)	0 (0%)	1 (14%)
3 Grade Level Increase	2 (29%)	0 (0%)	1 (14%)
2 Grade Levels Increase	3 (43%)	2 (29%)	2 (29%)
1 Grade Level Increase	0 (0%)	0 (0%)	1 (14%)
No Grade Level Increase	2 (29%)	5 (71%)	2 (29%)

## 3. Ninety percent (90%) of the 10 youth enrolled in the mentoring program will self report benefiting from a helpful supporting mentor.

### **CPDC Youth Mentoring Program**

Through the support of Volunteer Maryland, CPDC was able to enlist the services of a Volunteer Maryland Coordinator who assisted us in developing and piloting the CPDC Youth Mentoring Program at Park Montgomery. Extensive program development work was completed during the past nine months to make the CPDC Youth Mentoring Program a "best-practices" model. The program development stage ended in March 2010, when we began to process our first mentor applications. We are engaging both Silver Spring and Greater DC area residents, age 18 and older, to serve as mentors for Park Montgomery youth, who are in 3<sup>rd</sup>-6<sup>th</sup> grade.

### **CPDC Youth Mentoring Program Structure and Purpose**

The CPDC Youth Mentoring Program is a one mentor - one mentee program that aims to *"link pre- and early-middle school youth with mentors who enable and support them to develop greater feelings of self worth, explore interests, participate in new experiences, and begin to set personal goals."*

### **CPDC Youth Mentoring Program Mission**

To develop vibrant communities by **empowering** and **engaging** youth through quality mentoring relationships.

### **CPDC Youth Mentoring Program Vision**

The CPDC Youth Mentoring Program will increase the number of quality mentoring relationships between adults and youth by equipping adults with the necessary support and structure to participate as mentors to youth in CPDC Communities. Mentors will encourage youth to explore and develop interests through new experiences which will lead to heightened self-awareness of personal assets and interests and the creation of personal goals. Staff will engage families in the mentoring relationship to increase support and maximize the effectiveness of the program, while simultaneously developing new support networks for the families themselves, which will energize the community to invest in youth and build connections.

### **Program Activities**

Program activities include:

- Weekly 1-2 hour "meetings" in which the mentor and mentee enjoy an activity of their choosing, such as homework help, going out for a snack, going to the movies, taking a walk, for a minimum of 12 months.
- A monthly large group activity for all mentors and mentees, e.g. field trip to the National Zoo.
- A bi-monthly family engagement activity, e.g. family potluck dinner.
- Monthly mentor check-in meetings with CPDC staff for training, resource sharing, and problem solving.

### **Best Practice Program Components**

Best practice program components in addition to those outlined above include:

- Volunteer Orientation and Mentor 101 training before mentors are matched with their mentee.
- Mentee and Family Program Orientation before mentees are matched with their mentor.
- Program Coordinator bi-weekly check-ins via phone and email with all participants for at least the first 2 months of the match.
- Tracking of monthly mentor-mentee activities and number of service hours.

- Ideas for local free or inexpensive activities in which mentor-mentee pairs may participate.
- A structured program and participant evaluation system.
- A structured beginning and closure to the mentor-mentee relationship that includes a meeting with the Youth Mentoring Program Coordinator and suggested "Getting to Know You" or Closure activities.

### **Status Update**

As of June 30, 2010, the CPDC Youth Mentoring Program has matched 5 mentors and mentees. These mentors have given more than 150 hours of service in one-on-one activities with our youth during the past three months. Mentors and mentees have enjoyed doing homework, playing board games, going to the movies or swimming, and going on "field trips" to the National Zoo and the Washington Nationals baseball games. CPDC youth mentors also attended an orientation training session and monthly mentor meeting.

The CPDC Youth Mentoring Program is actively recruiting mentors to match the six children currently on the waiting list. We are utilizing social media, distributing flyers to stores and restaurants in the community, and establishing relationships with local churches and service organizations as part of our mentor recruit plan.

Mentees completed pre-program surveys. They described looking forward to sharing a variety of activities including going on walks and playing video games with their mentors. Mentees have said, "It's fun to have a mentor because we do things."

The first formal program evaluation will be completed the last week in July which is the three-month benchmark for the majority of our first matches. At that time, we will gather additional data to assess the development of the relationships and progress on our program goals.

### **Program Highlights**

Highlights of the first nine months of the CPDC Youth Mentoring Program include:

- Established policies and procedures that meet the best practice standards of the National Mentoring Partnership. CPDC contracted with legal counsel for review and approval of the policies and procedures, mentor handbook, and screening documents.
- Developed a variety of marketing materials and reached out to both potential mentors and potential mentees and their families.
- Established the CPDC Youth Mentoring Program component in our Efforts-To-Outcomes database to track the program as part of the referral and programming services we offer residents.
- Completed the process to qualify as a participating organization in the SafetyNet FBI background check program with the National Mentoring Partnership.
- Facilitated Mentor and Family Program Orientations.
- Matched five mentors and mentees.
- Organized and implemented one family night.
- Organized and sponsored two group field trips and two community events on site Park Montgomery.



- Reached out to community organizations and businesses for in-kind donations. We received a variety of food coupons from different businesses and free movie passes for mentors and mentees.

# ETG Summary

ASH between 5:20:00 and 5:25:00

From 5:25:00 to 5:30:00

Time	Location	Altitude	Speed	Direction	Remarks
5:20:00					
5:20:05					
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**Final FY10 Community Grant Outcomes Report**  
**Contract Number: 9644100107-AA**

Organization Name	Conflict Resolution Center of Montgomery County, Inc.
Program/Project Name	Case Manager
Program/Project Contact Name	Carolyn Stilwell
Phone number	301-942-2181
Email Address	carolyn@crcmc.org
Organization Address	2424 Reddie Dr.
	Wheaton, MD 20902
MCG Administering Department	Health and Human Services
Community Grant Amount	\$44,780
Project Start Date	7/1/09

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**Outcomes/Results Achieved (to be determined by administering department)**

Please see the attached reports of accomplishments for the period of July 1, 2009 to December 31, 2009.

CRCMC's contract measure is the amendment to Contract No. 9644100107-AA states, *"Existing contract terms remain in effect unless specifically changed by this amendment... Case Manager to provide conflict resolution."* CRCMC's contract measure in the original contract was, *"The Contractor must provide proof that a Case Manager has been hired and that the Case Manager has completed a minimum of 550 phone mediations during the initial contract term."*

Donnie Meurer, CRCMC's Case Manager, was hired on August 25, 2008 and has been working full-time for CRCMC ever since.

During the period of July 1, 2009 to June 30, 2010, CRCMC has completed 784 mediation contacts or 143% of the required 550.

To help understand the enclosed report, here is an explanation of the terminology:

1. Intakes/Cases – 468 is the number of phone calls or in person contacts that resulted in CRCMC establishing a mediation case file, i.e. the call was not referred to another agency.
2. Intakes/Contacts – 784 is the total number of phone calls or in person contacts that CRCMC has received from participants potentially interested in mediation services.

3. Intakes/Conciliations – 13 is the number of cases that people indicated that the conflict was resolved without the need for mediation, but that the resolution was a result of CRCMC's attempted intervention and offering of services. For example, the first participant (a contractor) may want to go to mediation because the second participant (a homeowner) hasn't made the final payment for work completed. If the first participant indicates CRCMC no longer needs to set up a mediation because he was paid and believes it was a result of CRCMC contacting the second participant, that is a conciliation during intake.
4. Mediations/Cases – refers to the number of cases that result in mediations
  - a. Actual # of Pre-Trial Cases – 1 is the number of cases that were referred from the courts with current charges pending that went to mediation outside of court before the trial date.
  - b. # Day of Trial – 168 is the number of mediation cases that CRCMC held mediations at the District Courts in Rockville and Silver Spring on the day the trial was supposed to be held.
  - c. # Other – 134 is the number of community referred cases that went to mediation.
5. Mediations/Sessions – While most mediations last for only one two-hour session, sometimes mediations last 2 or more sessions. These numbers reflect the number of sessions resulting from each case.
6. Mediations/Agreements – This refers to the number of mediation cases that resulted in verbal or written agreements.
7. Session Types – In addition to mediations, CRCMC conducts *Community Conferences*, a restorative justice process that typically involve youth who have gotten in trouble at school (name-calling, bullying, fighting, etc.) or in the community (second degree assault, unauthorized use of vehicles, etc.) and the person or people the youth has harmed. CRCMC also offers to *Facilitate* community meetings (like Councilmember Berliner's Infill Development Task Force). Finally, the Case Manager is responsible for scheduling and conducting *Trainings* in the community, schools, and MontgomeryWorks (in exchange for space) to educate the community in conflict management skills. These numbers reflect the number of sessions in each of those processes.
8. Summary of Referral Information – Whenever someone opens a case for mediation, CRCMC asks how the person was directed to our organization. This is the breakdown of the umbrella referral categories and how many referrals came from each of those sources.

Please note that everything about a mediation is considered confidential information and CRCMC does not prepare reports containing participants names, dates of phone calls, information shared with participants, or referral information. If DHHS has further questions, please contact Donnie Meurer at 301-942-7700 to make an appointment.

Center Name: Conflict Resolution Center of Mont. Co.Date Completed: 7/12/2010Service Area: Montgomery CountyReporting Period: 7/1/09 - 6/30/10

Intakes	Cases	Contacts			Conciliation During Intake
	468	784			13
Mediations	Actual # of Pre-Trial	# Day of Trial	# Other	Total #	
Cases	1	168	134	303	
Sessions	1	168	213	382	
Agreements	1	83	81	165	
Session Types	Mediation	Community Conferencing	Facilitation	Training	
	382	64	13	74	

**Summary of Referral Information**

Total Number of Partner Organizations That Make Referrals To You	State Attorney's Office	Criminal Court - Other	District Court / Civil Personnel	District Court / Civil Other	Civil Court / Other	Day of Trial / Civil	Circuit Court / Civil	Circuit Court / Family Division
	1	0	60	28	4	172	3	73
	Non-Profit Org.	Government Agency	Outreach / Publicity	Community Member	Former Client	Police	Schools	Religious Institutions
32	12	86	83	31	19	29	34	1
Total Number of Referrals by Type =								<b>636</b>

**FY10 Community Grant Outcomes Report  
Contract #9644100103-AA**

Organization Name	Crittenton Services of Greater Washington
Program/Project Name	SNEAKERS & PEARLS/ Youth Development Programs
Program/Project Contact Name	Pamela Jones, CEO
Phone number	301-565-9333
Email Address	pjones@crittentonservices.org
Organization Address	815 Silver Spring Avenue
	Silver Spring, MD 20910
MCG Administering Department	Health and Human Services
Community Grant Amount	\$50,000
Project Start Date	July 1, 2009

**Scope of Services:**

Our contract requires delivery of services to 32 teen girls for 45-60 minutes in 10 groups for 24 sessions in each group. To date Crittenton has served 118 girls and exceeded our goal for the number of girls served by 368%, or more than three times the contract requirement. We have reached our target for delivery of a total of 24 sessions and delivered twenty-four 45-60 minute sessions per group for each of our 10 groups.

**Outcomes/Results Achieved**

Measurable results as stated in the contract require that at least 80% of the girls will: 1) be able to identify benefits from not having sex, 2) will earn at least 2 strategies for resolving conflicts, 3) will learn ways to resist negative peer pressure and 4) girls who are pregnant and parenting (PEARLS program) will learn at least three good parenting skills.

Results achieved through the year: Content delivery to date has included: 1) benefits to delaying sexual activity, practical tips and 2) methods for resolving conflicts 3) resisting negative peer pressure and 4) positive parenting skills. Interactive lessons that explore sexual health, values, respect, and personal assets have helped participants build self-esteem and set realistic long and short-term goals for themselves. Discussions and activities in the PEARLS program support pregnant and parenting teens in the development of positive parenting skills. Pre and post test results will be quantified in July 2010. Private interactions with an individual girl are also tracked. Progress notes are written for each group session and reviewed by the Director of Programs. SNEAKERS and PEARLS participants completed satisfaction surveys at the end of the 24 week programs.

Preparation and curriculum development began in July 2009; recruitment and group sessions began in September and October. Each session was 45 – 60 minutes in length. Data for numbers of girls per group (total 118 girls) are below.

**Maryland SNEAKERS Participant Profile**

School/Groups	Grade	Total number of participants
Gaithersburg High School	9 <sup>th</sup>	16
Gaithersburg Middle School	8 <sup>th</sup>	15
Kennedy High School	9 <sup>th</sup>	17
	10 <sup>th</sup>	14
	11 <sup>th</sup>	13
	12 <sup>th</sup>	10
LUNCH BUNCH Kennedy HS	9 <sup>th</sup> -12 <sup>th</sup>	<i>Counted in numbers above</i>
E. Brooke Lee Middle	8 <sup>th</sup>	16
<b>Total</b>	<b>8</b>	<b>101</b>

**Maryland PEARLS Participant Profile**

School/Groups	Total number of female participants	Total number of male participants
Gaithersburg High School	11	1
Watkins Mill High School	6	1
<b>Total</b>	<b>17</b>	<b>2</b>

The staff at Crittenton Services of Greater Washington is dedicated to being the caring and trusted adult in the lives of the young women that we serve.

## EXHIBIT I – NARRATIVE SUMMARY

### FY-10 Community Grant Outcomes Report

January 1 – June 30

(Please fill in calendar year of reporting period and circle the applicable six month period above)

Submit copies as an e-mail attachment to [Beryl.feinberg@montgomerycountymd.gov](mailto:Beryl.feinberg@montgomerycountymd.gov) & to your DHCA Contract Manager

Organization Name	Crossway Community, Inc.
Program/Project Name	Intervention/Direct Services to Families
Program/Project Contact Name	<b>Ms. Mila Pasco</b>
Phone number	(301) 929-2505
Email Address	<a href="mailto:mpasco@crossway-community.org">mpasco@crossway-community.org</a>
Organization Address	3015 Upton Drive Kensington MD 20895
MCG Administering Department	Department of Housing and Community Affairs
Community Grant Amount	<b>\$46,530</b>
Project Start Date	<b>9/9/09</b>

Note: Include all information on this page – do not attach additional pages.

PROVIDE NARRATIVE OUTCOME INFORMATION BELOW ON ACTIVITIES AND DELIVERABLES SECTIONS ABOVE:

Crossway Community was awarded a grant of \$46,530 by Montgomery County to provide primary intervention and emergency services to county families in crisis. Crossway Community continues to witness an increased demand for services from at-risk single mothers with young children. For the reporting period of January thru June, 2010, Crossway Community has provided assistance to its target population of single parent families emerging from crisis including homelessness, health challenges, domestic violence, addiction, and server trauma. The three areas of focus under this grant include:

#### 1. Counseling and Referral

From January 1 thru June 30, 2010, Crossway Community provided counseling, referral and service assistance to 270 at-risk single mothers. Many of these women (80%) were unemployed. A total of 110 women (41%) came and attended Crossway Community's twice-monthly prevention orientation sessions designed to discuss and assess the needs of women who head families in crisis. Employment assistance is the primary need of most of the women we see.

At these sessions, Crossway Community staff provided guidance and referrals to families needing medical assistance, addiction treatment, domestic violence counseling, mental health resources, housing and access to public assistance programs. In addition, Crossway Community has provided emergency assistance in the form of supplies and cash for a variety of basics such as medicines such as cough syrup for children, cash for gas or taxi fare for transportation to medical appointments and job interviews, and diapers and clothing for children.

#### 2. Training

For the same period, a total of 76 at-risk single mothers have participated in various Crossway Community training programs. These sessions focus not only on prevention but also provide

training and education on a variety of topics. Half of the women participated in health and financial literacy training sessions that covered topics such as health risks of mothers and children, nutrition and exercise, household budgeting, establishing and maintaining good credit, and banking.

3. Client Assessments And Summary

Homelessness and unemployment continues to be a pressing concern.

Crossway Community conducted assessments of 41 clients in the reporting period (January-June) to determine the success of the assistance provided. Over 60% of the clients applied for and received food stamps. An additional number of women also applied for food stamps, but we did not hear back from them after our initial meeting and do not know if they were successful in obtaining assistance. Eight of the women participating in Crossway Community's training programs have been assisted to apply for community services and housing assistance. Additionally, many clients had needs that required cash assistance from Crossway Community.



## FY10 Community Grant Outcomes Report – Final

Organization Name	Damascus Ecumenical Laymen's Association, Inc. (DELA) changed during FY10 to Faith Connections, Inc.
Program/Project Name	Healthy Choices (Super Choices)
Program/Project Contact Name	Deborah Tomlinson
Phone number	301-512-7879
Email Address	debtom3@msn.com
Organization Address	P.O. Box 28
	Damascus, MD 20872
MCG Administering Department	Health and Human Services
Community Grant Amount	\$7,500.00
Project Start Date	10/31/08 renewed in FY09 and FY10

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### Outcomes/Results Achieved (to be determined by administering department)

This was a very exciting year with Healthy Choice participants moving forward to break the cycle of poverty in the Damascus Community. We had over 18 participants attending throughout the year. The women have consistently set goals and moved toward accomplishing the goals. Two participants actually started job training in the medical field. One participant is enrolled to take classes at Montgomery College in the fall to begin preparing for an administrative career. Two women set goals to quit smoking and were successful. This was with the assistance of a specialist from Adventist Health Care.

The winter session on how to move when stuck, helped mothers learn to be more organized in her life, set realistic health goals for self and family, how to break down goals and continuously set new goals. The spring session on "Inner and Outer Beauty" taught women how to build self esteem in themselves and their children. It was a very informative and relational session on maintaining a holistic approach of mental and physical applications while keeping balance in life.

## FY10 Community Grant Outcomes Report

Organization Name	The Dwelling Place, Inc.
Program/Project Name	Transitional Housing Case Management
Program/Project Contact Name	Miriam Gandell
Phone number	(240) 631-1988
Email Address	<a href="mailto:mgandell@dwellingplaceinc.org">mgandell@dwellingplaceinc.org</a>
Organization Address	610 E. Diamond Avenue, Suite 300 Gaithersburg, MD 20877
Contract Number	0649001005-AA
Purchase Order	0649002043
MCG Administering Department	Special Needs Housing -- DHHS
Community Grant Amount	\$20,000
Project Start Date	July 1, 2009

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### Outcomes/Results Achieved (to be determined by administering department)

In FY 2010, we have served 22 families to date in our transitional housing program.

- Of the 25 families served in 2009-10, 15 completed/graduated from our program.
- Two additional families left the program after being evicted and one voluntarily left to return to her batterer.
- All 15 graduates were able to move directly into permanent housing upon completion of our program.
- Of the 15 families who completed our program, 8 increased their income from time of entry into the program to their exit.
- All 25 families served, all 25 did develop a service plan within the first 30 days and make progress toward their goals during their in the program.
- Of the 5 families who graduated in the previous FY, all 5 have continued to maintain their housing stability.

## FY2010 Community Grant Outcomes Report

Contract number **0643510035-AA**

Organization Name	EVS Communications
Program/Project Name	Línea Directa
Program/Project Contact Name	Eduardo López
Phone number	202-966-6872
Email Address	elopez.evs@gmail.com
Organization Address	125 Michigan Avenue, N.E.
	Suite 468
	Washington, D.C. 20017
MCG Administering Department	Department of Health & Human Services
Community Grant Amount	\$21,500
Project Start Date	December 10, 2009

### Outcomes/Results Achieved (to be determined by administering department)

The vendor produce one of the six DVD's which was on Foreclosure Crisis #1 which was aired on the television series *Línea Directa*. A copy was submitted to the Department and was evaluated for content.

The Producer and director had to go into hospital in after doctors discovered a serious medical issue. He will resume production and will complete the contract before the contract term ends.

**FY10 Community Grant Outcomes Report**  
**Contract # 9644100111-AA**

Organization Name	Family Learning Solutions, Inc.
Program/Project Name	Family Learning Connections
Program/Project Contact Name	Lori Melman
Phone number	301-642-9273
Email Address	solutionslori@yahoo.com
Organization Address	8804 Sundale Drive
	Silver Spring, MD 20910
MCG Administering Department	Health and Human Services
Community Grant Amount	\$50, 000
Project Start Date	July 1 <sup>st</sup> -2009

**Outcomes/Results Achieved (to be determined by administering department)**

The Family Learning Connections program at the Gilchrest Center in Wheaton provided services as proposed Monday-Thursday during 2009 and 2010 school year. Planning for the program began during July 2009 and services were implemented during school session which completed in June 2010.

25 families struggling with issues common to English as a second language households participated in the programming. Students attended after-school programming each day at the Charles E. Gilchrest Center in Wheaton. After-school programming provided to elementary youth included assistance with homework assignments, enrichment with academic skills, arts and crafts and supportive services.

FLS provided supervision, one-to-one and group tutoring, expressive arts and career development appropriate for elementary school age youth.

Every youth participant improved homework completion and academic skills. 22 youth improved academic skills in at least one major academic subject. 3 students stayed on target per their individual goals. 8 families received additional assistance for issues other than homework. 5 parents participated in Gilchrest Center programming.

Parents participated in programming necessary for employment and/or were able to work because their children were in supervised after-school enrichment and thus, a safe environment. As a result, more parents were able to maintain employment or gain employment skills/training due to the Family Learning Connections program.

Snacks and academic and arts and crafts supplies were provided during programming.

**FY2010 Community Grant Outcomes Report**

Contract # 0643510043-AA

Date: 07/15/2010

Organization Name	Family Services, Inc.
Program/Project Name	Neighborhood Service Center/Client Service Coordinator
Program/Project Contact Name	Ruth Rivas/Kylie McCleaf
Phone number	301-840-3218/301-840-3267
Email Address	rivasr@fs-inc.org/mcleafk@fs-inc.org
Organization Address	610 E. Diamond Ave. Suite 100
	Gaithersburg, MD 20877
MCG Administering Department	Office of Community Affairs -CAA
Community Grant Amount	\$ 80,000
Project Start Date	10/07/2009

**Outcomes/Results Achieved:**

Numbers Served: 97

Zip Codes served: 20877, 20878, 20879, 20874, 20872, 20886, 20882.

Client Comments: More information about other resources paying utilities and rent; Great Service.

**Degree of Services provided and expectations:**

60/60 felt that services provided by the Client Service Coordinator allowed the family to be safer and more secure with the help of the CSC or by the referrals made by her.

59/60 Understood the services that are provided by the Client Service Coordinator.

Courtesy of the staff – 60/60 Felt that the staff treated them with respect and dignity.

## FY10 Community Grant End of Year Report

Contract # 0644260137-AA

Organization Name	FAMILY SERVICES, INC.
Program/Project Name	BROTHERS Program
Program/Project Contact Name	Meredith Myers, Director of Family and Community Partnerships
Phone number	301-840-3231
Email Address	<a href="mailto:myersm@fs-inc.org">myersm@fs-inc.org</a>
Organization Address	610 E. Diamond Ave, Gaithersburg, MD 20877
MCG Administering Department	HHS
Community Grant Amount	\$35,000.00
Project Start Date	7/01/09

### Outcomes/Results Achieved

Number of youth participating in peer mediation – 150

Average weekly attendance at after school program - 32

Average weekly attendance at Friday meetings- 32

Number of students at college information sessions - 80

Number of students participating in Community Service - 31

### Improved academic performance

*80% of program participants improve academic performance as shown by improved math and English grades (as of February 2010)*

### Improved connection to school

*80% of participants have improved school attendance and engage in after school activity in addition to BROTHERS*

### Improved Graduation rates

*100% of the 42 Senior class participants graduated on schedule*

**Student Satisfaction Survey:** of the 19 students returning the satisfaction survey,

- 100% reported that they became more aware of community service options
- 95% reported that they gained ability to resolve conflicts without violence
- 100% would recommend BROTHERS to a friend

## FY10 Community Grant Outcomes Report

Organization Name	<b>Dolly Desselle Adams Missionary Society First African Episcopal Church</b>
Program/Project Name	<b>Supplemental Food Services</b>
Program/Project Contact Name	<b>D. Faye Conley</b>
Phone number	<b>301.590.1219 / 252.916.7800</b>
Email Address	<b>dfconley@aol.com</b>
Organization Address	<b>17620 Washington Grove Lane Gaithersburg, MD 20877</b>
MCG Administering Department	<b>Health &amp; Human Services / Senior Nutrition Program</b>
Community Grant Amount	<b>\$6410</b>
Project Start Date	<b>July 2009</b>

### Outcomes/Results Achieved (to be determined by administering department)

Between January and June 2010, using monies provided by this grant, First AME Church was able to make additional provisions for a total of 582 persons (100% this timeframe 2009), of which 236 were adults (1.07% of timeframe 2009) (35 disabled -73%) and 346 children (96%% of timeframe 2009), ranging from 40% to over 50% on free/reduced lunch.

Combining all SHARE recipients and Supplemental food recipients, at least 264 families received food during the second half of this fiscal year. A total of 836 persons (an increase of 103%), including 342 adults and 494 children were provided food through this program.

During the second half of fiscal year 2010, monthly food requests were on the rise, such that food was provided exceeded the amount funded by the grant. Adult numbers are increasing and numbers are children are decreasing. Family sizes are increasing due to unemployed and underemployed family members combining households, thus attributing to the increased number of adults served.

Volunteers from the Dolly Deselle Adams Missionary and other volunteers work with the program purchasing items, stocking shelves, serving as intake and distribution resources. Food recipients who receive groceries from the SHARE program volunteer at least 2 hours/month working with the Food Pantry and/or SHARE distribution.

While some unemployed persons have secured employment, emergency food needs still exist.

Money that would have been used toward food received from the Food Pantry is used to purchase toiletries, pay phone and other utility bills, as well as provide transportation to school. For some clients, the cell phone is the only means of communication; several indicated that they cannot afford a phone at home, and in some cases money goes toward the cell phone bill.

Receiving food from the Food Pantry allows parents to provide more nutritional meals for their children.

## FY10 Community Grant Outcomes Report

FY 10 Contract 0649001006-AA

Purchase Order 0649002034

Organization Name	Friends of Wells Robertson House, Inc.
Program/Project Name	Supplement Wells Robertson House Food Budget
Program/Project Contact Name	Stanley Alster
Phone number	240 372 9297
Email Address	salster1@comcast.net
Organization Address	FWRH, Inc
	PO Box 83851
	Gaithersburg, MD 20883-3851
MCG Administering Department	
Community Grant Amount	\$10,000.
Project Start Date	Oct. 16, 2009

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### Outcomes/Results Achieved (to be determined by administering department)

Provide healthy meals to 14 homeless single adults in the Wells Robinson Transitional Shelter located at 1 Wells Ave, Gaithersburg, MD 20877. This covers meals for 365 days per year, three meals per day. This is a supplement to their total food budget of \$18,000.

#### FY'10 1<sup>st</sup> Quarter: July 1<sup>st</sup> - September 30<sup>th</sup>

- July: 433 bed nights (14 residents)= 1,299 meals
- August: 360 bed nights (15 residents)=1,080 meals
- Sept: 398 bed nights (14 residents) = 1,194 meals

**Quarter Total: 3,573 meals**

#### FY'10 2<sup>nd</sup> Quarter: October 1<sup>st</sup> - December 31<sup>st</sup>

- Oct. 16<sup>th</sup>: 244 bed nights (14 residents)= 672 meals
- Nov: 385 bed nights (15 residents)=1,155 meals
- Dec: 434 bed nights (14 residents)=1,302 meals
- Jan. 16<sup>th</sup>: 240 bed nights (15 residents)= 720 meals

**Quarter Total: 3,849 meals**

#### FY'10 3<sup>rd</sup> Quarter: January 1<sup>st</sup> - March 31<sup>st</sup>

- Jan. 17<sup>th</sup>: 210 bed nights (14 residents)= 630 meals
- Feb: 371 bed nights (14 residents)=1,113 meals
- Mar: 417 bed nights (14 residents)=1,251 meals
- April 16<sup>th</sup>: 208 bed nights (13 residents)=624 meals

**Quarter Total: 3,618 meals**

#### FY'10 4<sup>th</sup> Quarter: April 17<sup>th</sup> - June 30<sup>th</sup>

- April 17<sup>th</sup>: 185 bed nights (14 residents) = 630 meals
- May: 403 bed nights (13 residents) = 1,209 meals
- June: 378 bed nights (15 residents) = 1,134 meals

**Quarter Total: 2,973 meals**

**Community Food Grant Amount = \$10,000.00**

**Total spent = \$10,000.00**

**Total remaining = \$ 0.00**



## Final FY10 Community Grant Outcomes Report

Contract Number: 0642040011-AA

Organization Name	Gandhi Brigade
Program/Project Name	Gandhi Brigade Youth Media
Program/Project Contact Name	Richard Jaeggi
Phone number	301-588-1399
Email Address	rjaeggi@gandhibrigade.org
Organization Address	PO Box 7381 Silver Spring, Maryland 20907
MCG Administering Department	Children Youth, and Families
Community Grant Amount	\$20,000
Project Start Date	4/22/2010

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### Outcomes/Results Achieved (to be determined by administering department)

Young people used this equipment to create social justice media and also to teach their peers how to create social justice media. This equipment purchased with this grant will continue to serve Montgomery County youth express their voice about community issues for another three or four years. In addition this project achieved the following outcomes:

- Six young women created a short documentary on sexual reproductive health.
- 13 young men in the Boys to Men after-school program at Takoma Park Middle School shot and edited three PSA's on their schools core values: integrity, safety, and courtesy.
- Two of the Gandhi Brigade members who participated in our El Salvador media exchange program worked on a full-length documentary of the trip.
- Two others used Flip cameras to shoot short news pieces on local issues and events.
- 17 middle school girls from the Girl Tech after-school program at Eastern Middle School also used Flip cameras to make v-logs.
- Five young graphic designers worked on t-shirt and bag designs for the Gandhi Brigade
- 11 young photographers shot photos and wrote articles about local issues and events.
- Three Gandhi Brigade youth created a documentary focused on cancer survivors who turned their masks into works of art.
- Gandhi Brigade staff facilitated a workshop to over 30 young people on how to create social justice media.
- Fifteen youth created three public service announcements and three posters addressing the issue of Latina teen pregnancy.

- Gandhi Brigade youth will screen their PSAs on a youth panel at the educational strand of Silver Docs Film Festival
- At the Third Annual Youth Media Festival in Silver Spring 188 video, photography, music, performance, and graphic design media pieces were screened before an audience of about 3,000 people.
- A team of seven Gandhi Brigade members will travel to the US Social Forum in Detroit to conduct a workshop on the power of media production to engage international partners around critical social justice issues.



# GapBuster Learning Center Inc.

**"Promoting Academic Excellence for All!"**



## **FY10 COMMUNITY GRANT END OF YEAR REPORT**

Organization Name	GAPBUSTER LEARNING CENTER, INC.
Contract #	8644260150-AA
Program / Project Name	Youth Care Services – Leaders-In-Training
Program / Project Contact Name	Yvette Butler, MD
Phone Number	301-779-4252
Email Address	Gblc_office@yahoo.com
Organization Address	P.O. BOX 3356 Silver Spring, MD 20918
MCG Administering Department	Department of Health and Human Services
Community Grant Amount	\$105,000
Project Start Date	July 2009

### **Outcomes/Results Achieved (to be determined by administering department)**

1. 80 percent of individuals participating in the tutoring program must improve their math, writing and reading comprehension, and test taking skills, evidenced by an improved mark on their letter grade as demonstrated on local school quarterly report cards; and previous year compared to current year progress.
  - 82 percent of students participating in tutoring program improved in math, writing and reading comprehension as demonstrated by report card changes.
2. 80 percent of participants must report a more positive and confident attitude toward school in general, as evidenced by surveys taken at the beginning and end of the school year;
  - 88 percent of participants reported they have a more positive and confident attitude toward school as compared to beginning and end of the school year as self-reported on by surveys.
3. the dropout rate among Participants must decrease by 25 percent.
  - All students participating in program have been promoted to next grade and all participating seniors graduated from high school.

**P.O. Box 3356  
Silver Spring, MD 20918  
(301) 779-4252 office – (301) 779-4253 fax**

64

4. 80 percent of participants must demonstrate heightened awareness of post-high school options and a desire to pursue post-high school education, as measured through pre-and post surveys and documentation of students' post-graduation plans and achievements.
  - Over the grant period GapBuster hosted three college tours and visited 18 different colleges from the East Coast to the West Coast.
  - Prior to college awareness and college tour 12 out of 56 (21%) youth knew they college options all others thought that they would not qualify to attend a 4 year college due to grades, lack of money, and/or never been on a college campus.
  - Post college awareness and college tour 52 out of 56 (93%) youth plan to apply to a 4 year college and are more aware of their post-high school educational opportunities.
5. 80 percent of program participants will demonstrate improved self confidence, leadership skills and sense of the future, as evidenced by results of the Contractor's pre-and post surveys and information gathered from the community.
  - Summer Leadership program –16 youth were evaluated and 14 out of 16 (88%) demonstrated improved self confidence, improved leadership skills, and positive outlook on future as determined by pre and post surveys. Two youth felt there was no change.
  - School-Year Leadership program – 51 youth were evaluated and 47 out of 51 (92%) demonstrated improved self confidence, improved leadership skills, and positive outlook on future as determined by pre and post surveys. Four youth felt there was no change.
6. 80 percent of participants must demonstrate increased participation in school and community activities, as measured by information obtained from pre- and post-surveys, school records, and feedback from the community.
  - 92 percent of participants demonstrated increase participation in school and community activities, as measured by information obtained from pre- and post-surveys.
7. 80 percent of participants must demonstrate enhanced self image and sense of personal accountability, as measured through pre- and post-surveys.
  - Summer Leadership program –16 youth were evaluated and 13 out of 16 (81%) demonstrated improved dress to impress skills, enhanced self image, and sense of personal accountability as determined by pre and post surveys. Three youth felt there was no change.

- School-Year Leadership program - 50 out of 56 (89%) demonstrated improved dress to impress skills, enhanced self image, and sense of personal accountability as determined by pre and post surveys. Six youth felt there was no change.
- 8. 90 percent of participants surveyed must express satisfaction with the Contractor's services.
- 98% percent of participants surveyed expressed satisfaction with the GapBuster services. 2% didn't respond.

**Challenges – *Space*** - GapBuster Learning Center (GBLC) is still in search of a permanent space.

## FY10 Community Grant Outcomes Report

Organization Name	Garrett Park Elementary School Education Foundation
Program/Project Name	Stage Expansion – Garrett Park Elementary School
Program/Project Contact Name	Contract No. 0362300004
Phone number	240-274-2088
Email Address	bferry@ngs.org
Organization Address	P.O. Box 131
	Garrett Park, MD 20895
MCG Administering Department	
Community Grant Amount	\$50,000
Project Start Date	9/1/2010

Project will commence in Sept. 2010 when the construction of Garrett Park Elementary School begins. The invoice will be submitted in December 2011 when the construction is completed.

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Outcomes/Results Achieved (to be determined by administering department)

## FY10 Community Grant Outcomes Report

Organization Name	Germantown Oktoberfest, Inc.
Program/Project Name	27 <sup>th</sup> Annual Germantown Oktoberfest
Program/Project Contact Name	Michelle Martin, Treasurer
Phone number	240-462-0493
Email Address	Martimart@verizon.net
Organization Address	P.O. Box Germantown, MD 20875
MCG Administering Department	Upcounty Regional Services Center
Community Grant Amount	\$10,000.00
Project Start Date	10- 03-09

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**Outcomes/Results Achieved** (submitted by the Upcounty Regional Services Center, the administering department)

The Annual Germantown Oktoberfest, a grassroots community event that was conceived by local residents twenty-six years ago and held in a field that is now the Germantown Commons Shopping Center, was again fortunate to have a perfect fall day on October 3, 2009. The crowd of over 10,000 enjoyed a variety of activities celebrating community, family and friends and commemorating the German Heritage of the most populated unincorporated area of the Upcounty. Community volunteers, who comprise most committee positions, began planning the event in February with the assistance of staff from the Departments of Recreation and Police, the Upcounty Regional Services Center, and Park Police. Their monthly meetings built the momentum of community cohesiveness amongst volunteers who shared information, provided updates on their committee responsibilities, and developed new strategies for the event.

- County agencies distributed information about programs and area projects;
  - Major businesses stepped up as sponsors including , the event sponsor, Shady Grove Adventist Hospital and Shady Grove Healthcare, Camp Calleva, Qiagen, OBA Bank and Hughes Network Systems;
  - over ninety local businesses participated as vendors
  - The main stage featured three musical entertainment groups including, the City of Fairfax German Band, the Montgomery Village Community Band, and the Navy Cruisers
- While the community stage spotlighted local semi-professional talent.

The grant funds were used for the rental of electric light towers, generators and fuel, and tables and chairs, and portable restrooms. Because sponsorships were down, without the grant funds, the Oktoberfest Committee would have been required to reduce the scale of the event which would have been a great disappointment to the community. The committee was able to again direct existing funds to sustaining the level of publicity, directional signs as well covering new expenses such as the salaries of the crossing guards which were charged to the committee due to Police Department budget constraints.

The committee has asked that their sincere thanks be extended to the Montgomery County Council for the grant funds and to all of the County agencies that contributed to the success of the Twenty-seventh Annual Germantown Oktoberfest.

File: S drive: Oktoberfest/Grant Outcomes report fy10

## EXHIBIT 1- NARRATIVE SUMMARY

### FY-10 Community Grant Outcomes Report Period: March 1, 2010- June 30, 2010

Organization Name	Housing Opportunities Community Partners, Inc.
Program/Project Name	Housing Counseling Plus
Program/Project Contact	Eugene Spencer, Senior Staff Liaison
Phone Number	240 773-9327
Email Address	Eugene.spencer@hocmc.org
Organization Address	10400 Detrick Ave. Kensington, MD 20895
MCG Administering Dept	Department of Housing and Community Affairs
Community Grant Amount	\$10,000
Project Start Date	9/17/09

#### Final Narrative Summary

The Housing Counseling Plus Program has served 51 homeless families as of June 30, 2010. Of that amount, 42 families or 82% of them were housed by the end of the fiscal year and the remaining 8 clients are still be assisted. Total HCPP expenses for FY 2010 were \$20,309 broken down into the following categories. A total of \$(1064.00.00) has been expended on application fees, (\$531.00) moving costs (\$9467.00) security deposits (\$5031.00) 1<sup>st</sup> month rents, (\$780) on utility deposits and (\$3436.00) on other miscellaneous costs for items such as mattresses and mandatory renters insurance.

On average each of the 42 families received an average of \$483 in HCPP assistance ranging in each of the anticipated assistance categories.

The Housing Counseling Plus Program assisted 85% of its target population goal ( 60 families) in 2010 by assisting 51 families.

As of June 30, 2010 HCPP had placed or housed 42 families out of the 51 served which is 82% of the served families and 70% of the annual goal of housing 60 families. Of the families that did receive assistance and were housed, 98% of the families are still housed. There was one HCPP client who unfortunately, became unable to mentally and physically maintain an independent living condition and had to be returned to an assisted living situation.

Our third goal of maintaining housing beyond the first year for 60% of the families is well within reach considering that retention is currently at 100% and the program supports are still in place and will remain there for FY11.

Our fourth goal of measuring improved performance and behavior in school is an ongoing observation and measurement. Of the 42 housed families only 17 of them or



40% had school aged children. Due to the varying lengths of time spent in their new units, most families felt inconclusive as to whether the permanent housing transition had manifested into better grades and behavior for their children. However, during the beginning of the 2010 calendar year, client responses to a HCPP survey, indicated that permanent housing conditions have definitely contributed to better grades in school and more stable behavior of the client's children. Two children were noted for having achieved the Honor Roll, one child was attending the Leadership Academy and three had improved their behavior in school since being placed in their permanent home.

Due to higher security deposit costs, each of the 42 families housed used several resources to obtain their needed security deposits. Montgomery County Emergency Services were used in conjunction with HCPP funds to cover the costs. Consequently, once housed, 100% of the families have not returned or had the need to return for Emergency Services, thus HCPP clients have experienced a 100% reduction for the need of Emergency Services.

As long as the Housing Counseling Plus Program continues to be funded, the Community Partners Board is confident that it will continue to produce admirable numbers for permanent housing retention. On behalf of the Board of Directors, thank you for your 2010 support of the Housing Counseling Plus Program.

## Final FY10 Community Grant Outcomes Report

Contract Number: 6644005002-AA

Organization Name	Identity Inc
Program/Project Name	After School
Program/Project Contact Name	Diego Uriburu
Phone number	(301)963-5900
Email Address	DUriburu@identity-youth.org
Organization Address	414 East Diamond Avenue, Gaithersburg, MD 20877
MCG Administering Department	Children, Youth, and Families
Community Grant Amount	\$60,000
Project Start Date	10/21/2009

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### Outcomes/Results Achieved (to be determined by administering department)

This project is supposed to provide an after school program in the Gaithersburg area to 16 to 20 Latino high risk youth. The project will pay for a case manager to provide intervention services as well as referrals to additional services. The project accomplished the following outcomes:

The project exceeded the amount of youth served with a total number of 60 youth served.  
Overall retention rate was 74% of the participants  
60 hours participation in after school programming  
One three day retreat for the youth  
Nine youth received mental health services  
78% of youth reported improvement in the relationship with parents

## FY2010 Community Grant Outcomes Report

Contract # 0643510041-AA

Date: July 14, 2010

Organization Name	IMPACT Silver Spring
Program/Project Name	Neighbors Supporting Neighbors Campaign (The Neighbors Campaign)
Program/Project Contact Name	Frankie Blackburn
Phone number	301-495-3336
Email Address	frankie@impactsilver.spring.org
Organization Address	1313 East-West Highway Silver Spring, MD 20910
MCG Administering Department	Office of Community Affairs -CAA
Community Grant Amount	\$ 252,000.00
Project Start Date	11/18/2009

### January:

- 2 Neighbor Circle/Mutual Support Group meetings in Wheaton
- 3 Neighbor Circle/ Mutual Support Group meetings in Long Branch
- 4 Neighbor Circle/ Mutual Support Group meetings in Gaithersburg
- 4 door-knocking sessions (164 door-knocks) and continued engagement of community members through one-on-one conversations.

### February:

- 3 Neighbor Circle/Mutual Support Group meetings in Wheaton
- Neighbors Exchange in Wheaton
- 3 Neighbor Circle/ Mutual Support Group meetings in Long Branch
- 3 Neighbor Circle/ Mutual Support Group meetings in Gaithersburg
- 3 door-knocking sessions (105 door-knocks) and continued engagement of community members through one-on-one conversations.

### March:

- 6 Neighbor Circle/ Mutual Support Group meetings in Wheaton
- 2 Neighbors Exchanges in Long Branch
- 13 Neighbor Circle/ Mutual Support Group meetings in Long Branch
- 3 Neighbor Circle/ Mutual Support Group meetings in Gaithersburg
- 6 door-knocking sessions (360 door-knocks) and continued engagement of community members through one-on-one conversations.

### April:

- 5 Neighbor Circle/ Mutual Support Group meetings in Wheaton
- Neighbors Exchange in Long Branch
- 10 Neighbor Circle/ Mutual Support Group meetings in Long Branch
- Neighbors Exchange in Gaithersburg
- 5 Neighbor Circle/ Mutual Support Group meetings in Gaithersburg
- 12 door-knocking sessions and continued engagement of community members through one-on-one conversations (Total number of door-knocks not yet tabulated).

May:

- 8 Neighbor Circle/Mutual Support Group meetings in Wheaton
- 7 Neighbor Circle/Mutual Support Group meetings in Long Branch
- 4 Neighbor Circle/Mutual Support Group meetings in Gaithersburg
- 1 door-knocking session and continued engagement of community members through one-on-one conversations (Total number of door-knocks not yet tabulated).

June:

- 10 Neighbor Circle/Mutual Support Group meetings in Wheaton
- Neighbors Exchange in Wheaton
- 14 Neighbor Circle/Mutual Support Group meetings in Long Branch
- Neighbors Exchange in Gaithersburg
- 4 Neighbor Circle/Mutual Support Group meetings in Gaithersburg
- 10 door-knocking sessions and continued engagement of community members through one-on-one conversations (Total number of door-knocks not yet tabulated).

# FY10 Community Grant Outcomes Report 8644320016-AA

Organization Name	Family Services, Inc. <i>Tfr. from Centro familiar; Institute of family development</i>
Program/Project Name	Network of Childcare Providers - Listos Para la Escuela
Program/Project Contact Name	Meredith Myers
Phone number	301 840-3231
Email Address	myersm@fs-inc.org
Organization Address	Family Services, Inc.
	610 E Diamond Avenue, Suite 100
	Gaithersburg, MD 20877
MCG Administering Department	Department of Health and Human Services/Early Childhood Services
Community Grant Amount	\$ 80,000
Project Start Date	Sept 09

Outcomes/Results Achieved (to be determined by administering department)

Population Served

Referrals to

Agency

# referred

# receiving

Assistance

Providers	12
Co-Providers	4
Informal	6
Children	83

Infants and Toddlers	9	5
POC/WPA	9	1
Child Link	3	2
Other	20	9

Total Hours 550 h.

Training Provided by Centro Familia	15 h.	Three 3 hour MSDE approved Core of Knowledge classes: <i>Listos para la Escuela Ready for School</i> Program, Introduction to Emergent Curriculum and Have fun while You Observe and Assess (Using Child Observations for Teaching Purposes), Teaching the Whole Child, Language Development
Additional Training /	360	<ul style="list-style-type: none"> <li>- Three providers are taking ESOL classes by referral by LPE.</li> <li>- Two providers participating in Learning Parties.</li> <li>- Two providers completed the 135-hour course to obtain their CDA.</li> <li>- Two providers completed 45-hour Infant and Toddler course</li> </ul>
Technical Assistance Visits	150	Each provider has received a minimum of five 2- hour Technical Assistance visits.
Mentoring	28h.	<ul style="list-style-type: none"> <li>- Six Providers are coached in the process of obtaining Maryland Certification of Registration (License) – 2 obtained certification</li> <li>- Four providers are being supported and mentored in the process of obtaining their Maryland Child Care Credential.</li> <li>- All Providers were trained to assist families in obtaining POC.</li> <li>- Technical Assistance in safe and healthy environment arrangement.</li> <li>- Technical Assistance in Observation and ECOR Process.</li> </ul>

**Materials Provided:** Ready at Five packages, The first years are important, Help Me Grow, MCR&R ECCO, "Discipline not punishment" fliers, and many others

Listos para la Escuela Providers received Training and Technical Assistance in the preparation of a portfolio for each one of their children, the use of the observation notebook, and the "Measurement of Achievements and Progress of the Child," using tools such as Maryland Model for School Readiness – MMSR-, Work Sampling System (WSS Assessment Domains), and the Early Childhood Observation Record –ECOR-. Every Provider received a kit of material containing: playdough, construction paper, glitter, crepe paper and cellophane paper.

**Note:** Program had a record of 27 applicants this year; we trimmed down to 15 participants allowing the other 12 providers to attend the trainings.

Organization Name	Interfaith Community Against Domestic Violence
Program/Project Name	IFCADV – Clergy Workshops
Program/Project Contact Name	Sharon A. O'Brien, Ph.D., President
Phone number	301.651.8190
Email Address	sharonaobrien@msn.com
Organization Address	P.O. Box 867
	Silver Spring, MD 20918
MCG Administering Department	HHS/Abused Persons Program
Community Grant Amount	\$1,500.00 (only used \$977.20 for a savings of \$522.80)
Project Start Date	August 1, 2009

Contract No. 7648150009-AA

Outcomes/Results Achieved (to be determined by administering department)

1. The number of First Responders served by the Project will be a minimum of 60 attendees.

We completed 10 marketing efforts to promote the seminars and recruit faith community leaders to attend their choice of five seminars, 26 faith community leaders did attend. Lessons learned include holding the session at a specific faith community and combining it with a regularly scheduled program where faith community leaders are already scheduled to meet with their peers.

2. The increase in awareness and or knowledge of domestic violence will be measured by self-report on the attendees evaluation.  
Self-reports indicated that participants felt comfortable using the Lethality Assessment Program questionnaire and were willing to call the Crisis Line to discuss any high-risk case.
4. The strength of the relationship between the attendees and the IFCADV will be measured one year after the completion of the Project by reporting how many attendees joined the IFCADV mailing list, requested help from the IFCADV, participated in an IFCADV program/training and or provided assistance to the IFCADV.

On-track: We have created a grid of the participants and will track these items until June 9, 2011.

## Annual narrative summary

Contract #7648150010-AA IFCADV Clergy Workshops

July 14, 2010

**Grant Summary:** The Interfaith Community Against Domestic Violence conducted and evaluated a 4-hour training program on "Clergy as First Responders to Domestic Abuse" which included the introduction of the MNADV's Lethality Assessment Protocol for First Responders. This protocol is used by the Montgomery County Police Department and the County's Crisis Center.

**Issues:** Since 1998, we have developed and delivered educational programs to faith community leaders on the topic of domestic abuse and violence. Thus, we projected this 4-hour seminar, repeated five times across the County, to be attended by 60 participants. Twenty six faith community leaders attended. Those attending were very appreciative to have learned of the protocol and at least 2 clergy reported that they used the protocol with a faith community member within a week of the class. We are satisfied that the program content is effective but believe that our marketing strategy needs to be reviewed.

**Changes:** We had proposed conducting the sessions in each of the five County regional service centers. We discovered we would be charged a fee to do so, so we adapted our plan to hold one session at a faith community site, two at the Abused Persons Program's offices and one at a regional service center where the fee was waived because staff from a County office was co-presenting with us.

We had expected to hold five sessions but one session had no registrants so we held four sessions. We think this is because we scheduled the five sessions within a four week period. We did offer them on Wednesdays and Fridays in an effort to address the clergy's schedules.

**Plans:** To review our marketing strategy in order to increase the number of participants.

**Problems:** Due to the nature of a clergy's workday (hospital visits, funerals), we have learned that it is a challenge to get clergy to commit to attending a program.

**Proposed Solutions:** We believe a solution to clergy attendance is to coordinate with specific denominational leaders and arrange to present our program at one of their regularly scheduled meetings. Also, we did discover that when we held the session at a specific faith community site, we had the most number of attendees.

**Trends and Developments identified during the presentations.**

An important development was the inclusion of staff from the Abused Persons Program who agreed to co-teach the seminar with us. Staff presented the Lethality Assessment Protocol and role-played how a Crisis Center staff person would respond to a faith community leaders' telephone call. Faith community leaders informed us that this aspect of the program increased their knowledge of how the process works in the County and increased their confidence and willingness to use the Protocol.

## FY10 Community Grant Outcomes Report

Organization Name	Interfaith Works
Program/Project Name	CCES
Program/Project Contact Name	Dr. Rosetta Robinson
Phone number	301-315-1105
Email Address	rrobinson@iworksmc.org
Organization Address	114 W. Montgomery Avenue
	Rockville, MD 20850
MCG Administering Department	CCES
Community Grant Amount	\$75,000
Project Start Date	12/2009

### CCES PROGRAM MEASURES-COMMUNITY GRANT

PROGRAM MEASURES: CCES	
<b>AGENCY:</b> Interfaith Works  <b>PROGRAM:</b> Congregation & Community Emergency Support	<b>PROGRAM LOCATION:</b> 114 W. Montgomery Ave., Rockville, Maryland 20850  <b>HOURS/DAYS OF OPERATION:</b> M-F, 9-5 p.m. & after hours as needed
<p><b>Program Measures:</b></p> <p><b>Initial</b>            CCES meets spending targets to assist needy clients.            Actual: Spent \$71,250 (actual funds received) 151 households served.</p> <p><b>Intermediate</b>            Number and percent of residents who say program met their expectations on satisfaction surveys.            Actual: 100% (of 97) clients who completed surveys.</p> <p><b>Long term</b>            Number and percent of residents who say grant helped them to resolve their crisis on satisfaction surveys.            Actual: 100% (of 97) clients who completed surveys.</p>	



Program Measures:	10 PROJ	10 ACT	11 TARGET
<b>Initial</b> <b>CCES meets spending targets to assist needy clients.</b> Number and percent of residents served with available funds.	<b>By</b> <b>11/10</b>	<b>By</b> <b>05/10</b>	<b>By</b>
<b>Intermediate</b> Recipients will complete satisfaction surveys Number and percent of residents who complete surveys,			
<b>Long term</b> Recipients will complete satisfaction surveys Number and percent of residents who provide feedback regarding the IW community grant for use in improving the program.			
<b>Loan recipients will take responsibility to repay loans.</b> Number and percent re-paying loans via cash or volunteer service.			

<b>Outcomes/Indicators</b>			
<b>Long-term</b>			
<b>Congregations seek help in making emergency assistance decisions*</b>			
Number and percent of congregation contacts (i.e., calls, emails, faxes, received by CCES staff, use of Help Book).	193/135 (143%)	267/140 (190%)	267/140 (190%)
<b>CCES meets spending targets to assist needy clients. (New 09)</b>			
Number and percent of residents served with available funds.	66/66 (100%)	48/48 (100%)	60/60 (100%)
<b>EAC members report enhancements in skills and knowledge to better serve clients.</b>			
Number and percent who report (via survey) gains from being members of the EAC.	21/30 (70%)	N/A	28/30 (93%)
<b>EAC grantees maintain contract compliance time. Number and percent who submit monthly reimbursement requests on time.</b>			
	N/A	10/12 (83%)	10/12 (83%)
<b>Intermediate</b>			
<b>HTH grants help clients avoid getting evicted over the 12 month period following the grant.</b>			
Number and percent surveyed that did not get evicted (via court records)	49/52 (94%)	48/49	55/60 (91%)
<b>Unmet needs/Safety Net client cases are resolved (presenting crisis).</b>			
Number and percent of referred cases assisted.	47/48 (98%)	45/50 (90%)	250/300 (83%)
<b>HTH clients will take responsibility to repay loans.</b>			
Number and percent re-paying loans via cash or volunteer service.			
<b>Initial</b>			
<b>Survey systems evaluated and applied. (New 09)</b>			
Number and percent re-evaluated or enhanced to increase survey response.	43/52 (83%)	30/48 (63%)	0/60 (67%)
<b>CCES ensure successful transition and implementation of Holiday Giving program. (New 09)</b>			
Number and percent of ZCCs who report success.	N/A	N/A	23/25 (92%)
<b>Outputs:</b>			
Number of training sources	5	6	6
Number of initiated congregational contacts (includes calls, emails, visits)	235	240	240
Number of workshop/conference participants	205	221	230
Number of client grants	957	488	700
Number of surveys	3	7	7
Number of self-sufficiency materials distributed	190	48	120
Number of answered phone calls for assistance	1657	4531**	4600
Number of Holiday Linkage families served	315	429	450
Number of Holiday Giving families served	N/A	9794	9800
Number of client awards	1	5	3
Number of unmet needs referrals received	57	59	300
Number of Engage-client interactions	3	4	N/A
<b>Activities:</b>			
Training, counseling, assessments, publications, contract management, promotion, congregation visits, monthly meetings, lead agency quarterly meetings, agency mentoring, assessments, contract management, emails, monitoring visits, client loan interviews, referral forms assessed, training, phone counseling, mailings, communication with Engagers & engagements			
<b>Inputs</b>			
Budget, staff, volunteers, in-kind services: training sites/facilities, trainers, materials			
<b>Influencing Factors</b>			
Staff limitations, geographic boundaries, cultural differences, office hours, clergy availability, volunteer support, # of donors			
Completed t: Rosetta Robinson, CCES Director			

Outcomes/Results Achieved (to be determined by administering department)

**Outcomes/Indicators**

**Long term**

**Loan recipients will take responsibility to pay back their loans**

Number and percent who repay loans via cash or volunteer service

**Intermediate**

**Recipients will complete satisfaction surveys**

Number and percent of respondents who provide feedback regarding their IW community grant

**Initial**

**CCES will meet spending targets to assist needy residents**

Number and percent of county residents served with the available Community Grant funds

AGENCY: Interfaith Works	PROGRAM LOCATION: 114 W. Montgomery Ave., Rockville, Maryland 20850		
PROGRAM: Congregation & Community Emergency Support	HOURS/DAYS OF OPERATION: M-F, 9-5 p.m. & after hours as needed		
Program Purpose: To serve Montgomery County's needy by providing assistance, education and advocacy. Our program is in place to help congregations and helping agencies help those in need			
Program Measures:	08 ACT	09 ACT	10 TARGET
Program Measures:	08 ACT	09 ACT	10 TARGET

<b>Outcomes/Indicators</b>			
<b>Long-term</b>			
<b>Congregations seek help in making emergency assistance decisions*</b>	<b>193/135</b>	<b>267/140</b>	<b>267/140</b>
Number and percent of congregation contacts (i.e., calls, emails, faxes, received by CCES staff, use of Help Book).	(143%)	(190%)	(190%)
<b>CCES meets spending targets to assist needy clients. (New 09)</b>	<b>66/66</b>	<b>48/48</b>	<b>60/60</b>
Number and percent of residents served with available funds.	(100%)	(100%)	(100%)
<b>EAC members report enhancements in skills and knowledge to better serve clients.</b>	<b>21/30</b>	<b>N/A</b>	<b>28/30</b>
Number and percent who report (via survey) gains from being members of the EAC.	(70%)		(93%)
<b>EAC grantees maintain contract compliance time. Number and percent who submit monthly reimbursement requests on time.</b>	<b>N/A</b>	<b>10/12</b>	<b>10/12</b>
		(83%)	(83%)
<b>Intermediate</b>			
<b>HTH grants help clients avoid getting evicted over the 12 month period following the grant.</b>	<b>49/52</b>	<b>48/49</b>	<b>55/60</b>
Number and percent surveyed that did not get evicted (via court records)	(94%)		(91%)
<b>Unmet needs/Safety Net client cases are resolved (presenting crisis).</b>	<b>47/48</b>	<b>45/50</b>	<b>250/300</b>
Number and percent of referred cases assisted.	(98%)	(90%)	(83%)
<b>HTH clients will take responsibility to repay loans.</b>			
Number and percent re-paying loans via cash or volunteer service.			
<b>Initial</b>	<b>43/52</b>	<b>30/48</b>	<b>0/60</b>
<b>Survey systems evaluated and applied. (New 09)</b>	<b>(83%)</b>	<b>(63%)</b>	<b>(67%)</b>
Number and percent re-evaluated or enhanced to increase survey response.			
<b>CCES ensure successful transition and implementation of Holiday Giving program. (New 09)</b>	<b>N/A</b>	<b>N/A</b>	<b>23/25</b>
Number and percent of ZCCs who report success.			(92%)
<b>Outputs:</b>			
Number of training sources	5	6	6
Number of initiated congregational contacts (includes calls, emails, visits)	235	240	240
Number of workshop/conference participants	205	221	230
Number of client grants	957	488	700
Number of surveys	3	7	7
Number of self-sufficiency materials distributed	190	48	120
Number of answered phone calls for assistance	1657	4531**	4600
Number of Holiday Linkage families served	315	429	450
Number of Holiday Giving families served	N/A	9794	9800
Number of client awards	1	5	3
Number of unmet needs referrals received	57	59	300
Number of Engage-client interactions	3	4	N/A
<b>Activities:</b>			
Training, counseling, assessments, publications, contract management, promotion, congregation visits, monthly meetings, lead agency quarterly meetings, agency mentoring, assessments, contract management, emails, monitoring visits, client loan interviews, referral forms assessed, training, phone counseling, mailings, communication with Engagers & engagements			
<b>Inputs</b>			
Budget, staff, volunteers, in-kind services: training sites/facilities, trainers, materials			
<b>Influencing Factors</b>			
Staff limitations, geographic boundaries, cultural differences, office hours, clergy availability, volunteer support, # of donors			
Completed t: Rosetta Robinson, CCES Director			

# CCES PROGRAM MEASURES-FY10 CONGREGATION/COMMUNITY SUPPORT

PROGRAM MEASURES: CCES			
AGENCY: Interfaith Works	PROGRAM LOCATION: 114 W. Montgomery Ave., Rockville, Maryland 20850		
PROGRAM: Congregation & Community Emergency Support	HOURS/DAYS OF OPERATION: M-F, 9-5 p.m. & after hours as needed		
Program Purpose: To serve Montgomery County's needy by providing assistance, education and advocacy. Our program is in place to help congregations and helping agencies help those in need			
Program Measures:	10 Target	10 ACT	10 TARGET
<u>Outcomes/Indicators</u>  Long term Community Grant loan recipients will take responsibility to pay back loans Number and percent re-paying loans via cash or volunteer service.  Intermediate Recipients participate in satisfaction surveys Number and percent who report the IW community grant helped them resolve their crisis  Initial CCES meets spending targets assist needy clients addressing critical financial needs Number and percent of residents served with available funds.	193/135 (143%)	267/140 (190%)	267/140 (190%)
<u>Outputs:</u>  Number of grants/loans distributed Number of initiated recipients Number of respondents to surveys Number of self-sufficiency materials distributed Number of answered phone calls for assistance	5 235 205 957 3 3	6 240 221 488 7 4	6 240 230 700 7 120
<u>Activities:</u> Referrals/assessments, contract management, client loan interviews, trainings, in person & telephone resource counseling, mailings, outreach			
<u>Input:</u> Budget, staff, volunteers, in-kind services, materials			
<u>Outputs</u> Grants/loans distributed, self-sufficiency materials distributed, eviction prevention education, survey tabulations			

## FY10 Community Grant Outcomes Report

Contract # 0649001010-AA P.O. # 064900048

Organization Name	Interfaith Works
Program/Project Name	Project Inform – Access Counselor
Program/Project Contact Name	Priscilla Fox-Morrill
Phone number	301-770-2413 or 301-706-6022 (cell)
Email Address	pfox-morrill@iworksmc.org
Organization Address	114 W. Montgomery Avenue
	Rockville, MD 20853
MCG Administering Department	DHHS-Special Needs Housing
Community Grant Amount	\$45,000
Project Start Date	November 2, 2009

Outcomes/Results Achieved (to be determined by administering department)

The goal of Project Inform is to provide an Access Counselor for low-income residents of Montgomery County, by working where they already visit, the two Interfaith Clothing Centers. Although Interfaith Works received notice to proceed on November 2, 2009, the Access Counselor was hired by a Community Grant from FY 2009. This counselor has therefore been working with this population since July 1, 2009.

During this time period, the bi-lingual Counselor has made contact with 279 new clients and 36 returning clients for a total of 315 clients. The Counselor conducts a brief intake assessment on all clients and works with them to obtain the resources they need in the community in order to remain independent.

Below are the Sources and numbers of referrals made:

Manna and other Food providers - 107

Wider Circle/Furniture Referrals – 56

Project Lead (IW vocational program) - 32

Casa of MD and Catholic Charities Vocational Programs - 76

ICC Clothing Centers – 44

Reboot, Computer Referrals – 99

Medical Clinics – 73

DHHS for emergency assistance – 26

MVA- ID/Driver's License – 7

Immigration Assistance or Social Security – 30

Eye Clinic – 18

Family Issues (Family Services, Family Justice - 19

Education/Title Evaluations – 17

Dental Services – 15

Others – College Application, MCPD-Court, Identity - 26

Interfaith Works Emergency Assistance - 18

## FY10 Community Grant Outcomes Report

Organization Name	Inwood House
Program/Project Name	Heavy Chore and Clutter Management
Program/Project Contact Name	#7645030170-AA
Phone number	301-649-6595 x204
Email Address	<a href="mailto:mmarshall@inwoodhouse.org">mmarshall@inwoodhouse.org</a>
Organization Address	10921 Inwood Avenue
	Silver Spring, MD 20902
MCG Administering Department	
Community Grant Amount	\$20,825.00
Project Start Date	July 1, 2009

The heavy chore services goal was 65 households and 65 households did receive these services which is 100% of the goal. Since we have had these services for three years in a row less time was needed for heavy chore in some apartments. We also lost three residents who had either just started receiving services or had received a good amount of hours but were not completed. Some of the residents this year only requested professional carpet shampooing because they were still maintaining their apartments in a clean manner after having received the services last year.

Staff providing heavy chore services cleaned many areas of the apartments that residents aren't able to clean such as behind stoves and refrigerators, kitchen and bathroom fans, and tiled surfaces requiring "elbow grease" and specialized supplies or equipment. These are areas that harbor grease, mold, mildew and bacteria, as well as attract pests including cockroaches. There is additional benefit for residents with allergies or asthma in reducing substances that trigger health issues.

The clutter management goal was for 10 households and we were able to provide this service to 14 households which is 140% of the goal. We added extra service to some households who received clutter management services last year and have some organizational skills but needed a few hours of follow-up training and support. Techniques recommended by the clutter coaches included immediate disposal of junk mail, establishment of filing systems for important documents and the principle that for every new item brought into a household something else should be removed. Clutter coaches also worked with residents to donate or otherwise get rid of clothes and other items that weren't being used.

Each resident who received the heavy chore services or clutter management services filled out a survey. Examples of things written in the surveys are "Thank you for these services, my apartment looks like new, I did not know my floors could shine like that, I will try to keep my place looking like it is now, The lady did a wonderful job, I love the way my carpet looks, I now have fresh air in my apartment" The heavy chore project staff has been the same and the residents are now very comfortable working with them because they have developed a relationship with them and understand each other. There wasn't a single resident who had any complaints. The apartment management recently finished their annual apartment inspections and it was very fulfilling to see how clean the residents' apartments are and how happy they were to show off their beautiful, clean and organized homes.



The professional carpet shampooing and the stripping and waxing of floors has been a huge request especially because the winter storms caused a lot of slush to stick onto the wheels of their wheelchairs and then rolled onto their carpet and tile floors. Many residents would have been unable to clean the carpet and strip and wax the floors to remove the stains.

Inwood House residents and staff thank the Montgomery County Council and the HHS staff for having awarded us this grant for fiscal year 2010. It was very beneficial to our community by enabling the residents to have excellent living conditions in their home, especially during these hard economic times when they would otherwise have been unable to afford these services. The grant creates a positive affect their daily life, their quality of life and their sense of dignity.

## FY10 Community Grant Outcomes Report

Organization Name	Jewish Council for the Aging of Greater Washington
Program/Project Name	Employment Training Services for Seniors
Program/Project Contact Name	0645130140-AA
Phone number	301-255-4200
Email Address	egreenberg@AccessJCA.org
Organization Address	12320 Parklawn Drive
	Rockville, MD 20852
MCG Administering Department	DHHS, Aging & Disability Services
Community Grant Amount	\$46,470.00
Project Start Date	01/15/2010

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Outcomes/Results Achieved (to be determined by administering department)

Status information only:

- Contracted professional career coach as main facilitator and developer of the curriculum
- Developed a Steering Committee of 8 individuals who are either working or retired professionals. These men and women are/were career coaches, human resource personnel, recruiters, vice-presidents of associations and currently working in the field of employment services.
- The Steering Committee meets monthly starting with March, 2010.
- There are 13 Volunteer Mentors, 9 of whom have been through a professional training session...
- The first of six 36-hour sessions has begun as of July 6<sup>th</sup> with 11 participants enrolled in the program.
- Three volunteers are assisting with the resume writing and reviewing.
- One volunteer is demonstrating searches on line and other social networking sites.
- Two volunteers are facilitating a talk group at the end of each session (three week period).
- Human Resource personnel are committed to coming in and talking with participants at the end of each 36-hour session.
- Distributed over 3,500 brochures and flyers in person.
- Did outreach via the internet to over 125 sites that will be available to the public/private and other list serves.

**Final FY09 Community Grant Outcomes Report**  
**Contract Number: #8645010113AA**

Organization Name	Jewish Council for the Aging
Program/Project Name	50+ Employment Program
Program/Project Contact Name	Micki Gordon
Phone number	301-255-4231
Email Address	mgordon@accessjca.org
Organization Address	12320 Parklawn Drive
	Rockville, MD 20852
MCG Administering Department	Department of Health & Human Services Aging and Disability Services
Community Grant Amount	\$105,420.00
Project Start Date	July 1, 2009

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Outcomes/Results Achieved (to be determined by administering department)

1. The Jewish Council for the Aging (JCA) provided a platform to connect seniors to 49 employers, 35 community resources and 4 continuing education agencies. Each of the employers, community resources and educational agencies sent a minimum of two (2) sensitized recruiters to the desires of local seniors, to be gainfully employed. The event was held on April 16, 2010.
2. JCA staff estimates that more than 3200 older job seekers attended.
3. Five (5) seminars as well as, two (2) "Resume Writing for Success" rooms with coaches and an Internet Café challenged and engaged seniors by creating a supportive learning environment that encouraged networking, self-assurance and skill building.
4. JCA collaborated with local employers, Montgomery County, *The Beacon Newspaper*, Montgomery Works, COMCAST, Senior Service America, Inc., Rockville Economic Development, Inc., and local and national media outlets to plan and promote the event.
5. JCA provided attendees with job seeking handouts and through the Internet Café made readily available and easily accessible information and job openings and applying online for positions. A bulletin board for networking connected many participants.
6. JCA hosted County Executive Isaiah Leggett, Montgomery County Council President Nancy Floreen, Maryland's Deputy Secretary of Aging Ilene Rosenthal, Maryland State Senator Jennie Forehand and Representatives from the offices of Senator Chris Van Hollen, Senator Ben Cardin and Senator

Barbara Mikulski. In addition, JCA also met and introduced state and local dignitaries and members of the County Executive Branch and staff leaders.

7. The 50+ Employment Expo featured keynote speaker Helen Thomas. Her remarks motivated attendees to "Retool, Recharge, Reinvent."
8. JCA directed 80 volunteers to manage the on-site duties at the 50+ Employment Expo.
9. JCA distributed surveys to all participants and vendors and (from the survey information) determined that:
  - a. The average age of the job seeker was 50-59.
  - b. The majority of attendees were looking for full time work. Many put down full and part-time not to limit themselves.
  - c. The type of employment they were looking for ranged from management, sales, administrative, high tech, technical, government and other (not stated).
  - d. Of those surveyed most found out about the event through the newspaper, friends, flyers, Internet, Ride-On Buses, TV and radio announcements, the JCA home page and Montgomery Works.
  - e. Of the 25 employee surveys returned 23 stated the 50+ Employment Expo was worth the time investment of their company and they liked the site (Marriott Bethesda North Hotel & Conference Center, easy Metro access and free parking), 21 stated they met people suitable to hire, 22 stated the applicants met their expectations.
  - f. Employers stated they would consider exhibiting again and many asked for the date of the next Expo.

## FY10 Community Grant Outcomes Report

Organization Name	Jewish Council for the Aging
Program/Project Name	Build-out of elevator shaft and installation of ADA-approved elevator cab
OMB Contract Number	0362300001
Program/Project Contact Name	Richard Stanley
Phone number	(301) 255-4224
Email Address	rstanley@AccessJCA.org
Organization Address	12320 Parklawn Drive, Rockville, MD 20852
MCG Administering Department	Department of General Services
Community Grant Amount	\$50,000
Project Start Date	June 1, 2009

Outcomes to date:

1. Engaged Terry Korth/The Korth Companies as JCA's Owner Representative.
2. Completed inspection of the recently constructed elevator shaft.
3. Selected finishings internal to the unit and external to it, floor by floor.
4. Solicited and reviewed manufacturer bids.
5. Ordered one Kone ADA-compliant Ecospace AC gearless elevator with a capacity of 3,500 pounds and a speed of 150 feet per minute to travel 23 feet and 2 inches and serve 3 landings. (Note: The selected unit provides less power consumption and generates less noise and heat than a conventional hydraulic elevator. The unit is being manufactured now. Expected arrival date: 9/27/10.)
6. Contracted with Kone to modify the rough openings, resolve issues related to the location of the current sump pump, and cut in and install an access panel at the top landing to accommodate the elevator's manual break release.
7. Developed a list of priority action items and assigned staff or contractors to each task. These include cleaning out the control room and providing a lockable door; providing adequate power on site; opening the entrances, two of which are covered with temporary walls, with OSHA-compliant barricades; installing hoist beams; cleaning the pit; providing construction storage; and scheduling the work so as to provide minimum disruption of clients, volunteers and staff in the building.

*Submitted 8/17/10*

# FY10 Community Grant Outcomes Report

## Contract # 0649001014-AA

Organization Name	The Jewish Federation of Greater Washington
Program/Project Name	Emergency Financial Assistance Program for Families affected by Economic Crisis
Program/Project Contact Name	Naomi Eisen , Senior Planning Associate
Phone number	301.230.7261
Email Address	<a href="mailto:Naomi.eisen@shalomdc.org">Naomi.eisen@shalomdc.org</a>
Organization Address	6101 Montrose Road
	Rockville MD 20852
MCG Administering Department	Dept of Health and Human Services
Community Grant Amount	\$125,000
Project Start Date	November 3, 2009

Outcomes/Results Achieved (January 1 thru June 30, 2010)

1. **Goal #1:** Provision of funds to local partner agencies for **emergency financial assistance to low-income Montgomery County families** to prevent eviction from homes and apartments, to prevent utility cut-off, and to help obtain groceries, medical care, and bathing and homemaker services.

Outcomes for goal #1:

- Note: No new outcome data for this report, as reimbursement for this service area did not occur during the past six month period. Reimbursement should start as of July 2010 and outcomes will be reported in the next report.

2. **Goal #2:** Provision of **career coaching services** to low-income clients to improve their prospects of securing employment.

Outcomes for goal #2:

- In the 3<sup>rd</sup> Quarter of 2010, the career coach provided services to a total of 346 individuals. Services were provided in a variety of forums including, Job Search Boot Camp (see more details below), 50-minute individual counseling sessions, 30-minute free sessions, and community-based workshops. While data is still being compiled for the 4<sup>th</sup> Quarter 2010, preliminary data suggests increased participation rates in this quarter over the third quarter.
- The career coach has implemented two-day Job Search Boot Camps, starting December 2010. The program, which includes intensive training on networking, resume-writing, and job interviewing, has been held monthly since then is fully subscribed at 30 participants per session. Feedback has been positive from participants, who report that the content is informative, up-to-date, and helpful in their job search.

- As of mid-June 2010, fifteen clients of the job coach reported that they had secured new jobs, reflecting progress in the past two months. Interestingly, JSSA reports that the majority of clients do not report back to JSSA when they secure a job, making it difficult to fully track employment status. However, implementation of a self-reporting system through newly purchased software may soon improve tracking in this area.

## FY10 Community Grant Outcomes Report

Organization Name	Jewish Federation of Greater Washington
Program/Project Name	Emergency generator
Program/Project Contact Name	John Wassel
Phone number	301-230-7215
Email Address	john.wassel@shalomdc.org
Organization Address	6101 Montrose Rd.
	Rockville, MD 20852
MCG Administering Department	Health and Human Services
Community Grant Amount	\$75,000
Project Start Date	11/16/2009

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Outcomes/Results Achieved (to be determined by administering department)  
For contract number: 0645130124AA

The Jewish Federation of Greater Washington (JFGW) received the Montgomery County Purchase Order for this project on November 16, 2009.

JFGW has contracted with an engineer for engineering diagrams for the generator project. This process has been on-going for the past three months. These diagrams are completed and we are doing a final review before accepting the diagrams. Once we have accepted the diagrams, which we anticipate by 7/23/10, we will contract with a vendor for generator installation. That should be completed by 7/30/10. We hope to have the generator in place by 10/1/10 depending on the permit process.

JFGW Outcome report, dated 7/16/10.



## FY10 Community Grant Outcomes Report

Organization Name	Jobs Unlimited, Inc.
Program/Project Name	Project Outreach
Program/Project Contact Name	Charlene Blumenthal , Executive Director
Phone number	301-754-3705
Email Address	Jobsunlimited1@verizon.net
Organization Address	1398 Lamberton Drive,
	Suite G-4
	Silver Spring, MD 20906
MCG Administering Department	Health and Human Services
Community Grant Amount	15,000
Project Start Date	October 10, 2009

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Outcomes/Results Achieved (to be determined by administering department)

See attached report

## **JOBS UNLIMITED, INC./UPSCALE RESALE THRIFT SHOP**

Office: 1398 Lamberon Drive, Silver Spring, MD 20906 301 754 3705 Fax: 301 754 3704  
Store: 15130 Frederick Road, Rockville, MD 20850 301 738 7723 Fax: 301 738 0007

### **Project Outreach Report April, May and June 2010**

Our last deliveries of clothing and house wares were made in April to the Interfaith Clothing Center and the Helping Hands Shelter.

We finally signed the lease for our new location at 15130 Frederick Rd., Rockville, Maryland in College Plaza in early May. There was much preparation to be done and our employees (recovering from mental illnesses) in a tremendous team effort, painted walls, floors, patched concrete floors and worked tirelessly all through the month of June. We moved our inventory into the store starting in early July. There is still great deal of merchandise in storage. Our business has been at a standstill for most of May and all of June making it impossible to deliver any clothing, furniture or house hold goods during this period. This has been a monumental task, the fact that we are operating on a bare bones budget made this effort an even greater challenge. We opened our store to the public on July 15th and we expect to start delivering merchandise to Interfaith Clothing Centers and the Helping Hands Shelter during the next week or so.

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~~We have a tentative appointment with Robin Sparer of the Stepping Stones Shelter and are~~  
ready to work cooperatively. They seem eager to work with us. We also made new contacts with several churches and shelters in the Silver Spring are and will continue to pursue these alliances.

Our idea of giving 50% off discount coupons to our six agencies did not bring any results. Very few coupons were used of the hundreds of coupons we distributed. Our Board of Directors voted to give \$5.00 gift certificates to all the shelters and agencies that we have been working with. This should be a great help to the neediest people in our community, as they can then come to the store and pick out whatever they might need. We are preparing the gift certificates at this time and should be mailing them out in the next week.

Signed Charlene Pass Blumenthal Date 7-24-2010

Charlene Pass Blumenthal, Executive Director (vol)/ Project Coordinator  
Jobsunlimited1@verizon.net  
www.UpscaleResaleThriftShop.Org

**Our Mission: To promote and provide training and employment to adults recovering from mental illnesses**

# FY10 Community Grant Outcomes Report

## Contract #

Organization Name	Jubilee Association of Md.
Program/Project Name	High Functioning Autism Program
Program/Project Contact Name	Jen Drganc
Phone number	301-949-8626
Email Address	jend@jubileemd.org
Organization Address	10408 Montgomery Ave.
	Kensington, MD 20895
MCG Administering Department	
Community Grant Amount	\$20,000

### **Outcomes/Results Achieved (to be determined by administering department)**

In FY 10, Jubilee implemented the following activities:

- (1) Build partnerships with both public and private schools, Montgomery College, parents, clinicians, and other agencies. These types of partnerships will greatly enhance our ability to affect a large number of adults with ASD to transition to more independent living.
  - a. Jubilee has begun to increase the number of partner clinicians. We are currently working with a psychologist, a licensed social worker, and a nutritionist in our classes. We have been asking area professional listservs to advertise our program to increase the number of clinicians to lead classes.
  - b. We are still working on creating partnerships with area schools. We have begun meeting with families around critical areas for their children such as housing, social skills, evaluations. We have begun working with parents to develop a innovative housing model for Young Adults with High Functioning Autism to be served in their own apartments in the community. We have met with MC Transitions, a local parent group as well as our parent group to assess who might want to participate.
- (2) Continue to offer 2 courses and add 4 additional courses to the list of offerings. By the end of FY 10 we will have offered 6 courses.
  - a. Spring Semester 2010 we offered the following classes; Jubilee Social Club, Cooking for Independence, Hollywood Social Skills, Emotion Skills Regulation, Grief as a Process, and the Drop In Center. We served a total of 33 individuals in these classes. In the drop in center a small group of guys have been coming in to play video games together. Other individuals have been using the computers to practice typing skills, learn Facebook, and play games.
- (3) Increase the number of CSLA clients with ASD served from 6 to 12.
  - a. We have added one person to our CSLA case load. This has been a challenge for us to find additional people through the DDA system as the State Budget doesn't have room for very many new services. We suspect that this will continue to be a concern.
- (4) Develop an active and engaged Advisory Committee.
  - a. We have begun to form the advisory committee by gathering names of key community players and parents. We have asked for two parents, a self advocate and community members to serve on the committee. We have asked two people so far and both agreed. We hope to begin meeting this fall.

## FY'10 Community Grant Outcomes Report

Organization Name	KEEN Greater DC, LLC (Kids Enjoy Exercise Now)
Program/Project Name	KEEN Sports, Music & Swim for Kids, Teens & Young Adults
Program/Project Contact Name	Karen Hutchison, Interim Development Director
Phone number	301-775-7572
Email Address	Dev. dir@KEENGreaterDC.org
Organization Address	PO Box 341590
	Bethesda, MD 20827-1590
MCG Administering Department	Recreation
Community Grant Amount	\$25,590
Project Start Date	July 1, 2009 (contract date was 8-19-09)

### Outcomes/Results Achieved:

During FY 2010, KEEN Greater DC provided exercise and recreation programs for children, teens and young adults with significant disabilities, including autism, cerebral palsy and Down syndrome on weekends at Tilden Middle School. The specific programs offered include: KEEN Sports, where a trained volunteer coach is matched one-to-one with each athlete for help, as needed, with a variety of activities including soccer, basketball, bowling, scooters or use of therapeutic play equipment; KEEN Music, which is held in the choral room at Tilden, where young people with disabilities join in songs and dance steps and are again paired with a trained volunteer coach from the community; and KEEN Swim, which offers athletes increased mobility in the pool and numerous individual and group activities, as well as fun and friendship with peers and volunteer coaches. The location of the Swim program moved from the JCC in Rockville to the new pool facility at Georgetown Preparatory School in the fall of 2009. A total of 190 athletes, 35 of whom were new to KEEN, were enrolled in these programs over the past year.

Nine volunteer program leaders attended each session of the KEEN programs over the past year and assisted with training new volunteer coaches, distributing athlete profiles to the coaches, setting up the gym, pool or music room, greeting athletes and leading the activity sessions. At our Swim program, a new teenage volunteer leader attended every session and recruited many new volunteers to our organization. KEEN Greater DC is pleased that our programs provide important benefits to two distinct populations in the community: the young people with disabilities who participate in our exercise and recreation programs and our KEEN volunteers—many of whom gain their first experience working with a person with disabilities one-to-one while volunteering at KEEN. Volunteers gain a deeper understanding of the needs of people with disabilities and give back to the community while coaching at KEEN. We have trained 247 new volunteer coaches since July 1, 2009 and had 600 volunteers coaching during the same time period with many of the volunteers coming from area high schools and corporations.

Finally, while the athletes have been in recreational sports or activity programs at KEEN, their parents or caregivers enjoyed a respite period. More than 380 parents/caregivers had the opportunity to tend to another family member, grocery shop, pay bills, or just relax while their child with disabilities was in a KEEN session. KEEN Greater DC's exercise and recreation programs designed for children, teens and young adults with significant disabilities in Montgomery County operated well during FY10. We are deeply appreciative of your support, especially during these uncertain economic times as many of our families could not attend our programs if we charged for them. Thank you for helping to keep all of our programs entirely free-of-charge.

## FY 2010 Community Grant Outcomes Report

Organization Name	Korean Community Service Center of Greater Washington
Program/Project Name	KCSC Keystone Project
Program/Project Contact Name	Esther Park, Ph.D.
Phone Number	703-354-6345(x 101)
Email Address	estherpark@kcscgw.org
Organization Address	847-J Quince Orchard Boulevard Gaithersburg, MD 20878
MCG Administering Department	HHS/Core Service Agency
Community Grant Amount	\$25,000
Project Start Date	July 1, 2009

### I. Outcome report

<b>KEYSTONE PROJECT GOALS</b>	To increase awareness on family abuse issues in Korean faith communities and promote civic participation among lay leaders in addressing the issue	
<b>Goals</b>	<b>Outputs</b>	<b>Outcomes</b>
1) Completion and distribution of an enhanced Korean Family Abuse Prevention Guidebook to be disseminated through faith-based community functions	<p>*KCSC re-printed 100 and distributed 55 domestic violence prevention guidebooks to walk-in clients, participants of KCSC seminars, workshops, or trainings, and local churches in Maryland. During the project period, total 98 guidebooks were distributed to the Korean community.</p> <p>* KCSC updated domestic violence prevention brochures and printed 6000 brochures in January, 2010. Approximately 1000 new brochures and 520 old brochures were distributed to the Korean community through community outreach, educational seminar, workshop, and trainings, walk-in clients during this project period.</p>	<p>* The people who took the prevention guidebook self-reported that the guidebook is helpful to convey information and community resources to victims around them.</p> <p>* Some of lay leaders asked for more guidebooks and brochures to display at their churches.</p> <p>* One pastor who received the domestic violence guidebook asked if KCSC can provide seminars</p> <p>* Four clients called to KCSC to get more specific information after taking domestic violence guidebook and brochure.</p>

<p>2) Encourage victims to participate in KCSC Financial Literacy Class to live independently with more information and resources</p>	<p>* Total five victims of domestic violence could get information and practical life skills by participating in KCSC financial literacy classes (Life Skills for Economic Independence). There were two classes during the project period.</p> <p>* Many clients brought their financial issues to the counseling sessions and they could be dealt with providing information, education, and resources they need through individual sessions.</p>	<p>* During this project period, there was no Financial Literacy Classes in Maryland because KCSC already provided some events with mortgage and housing related issues a couple of times. Some of clients were also referred to the events.</p> <p>* Clients having had financial counseling self-reported that they were little bit released with the matters through the counseling with information, education, and resources.</p> <p>* KCSC also provided emergency funds for the clients with financial crisis for their safe and stable lives.</p> <p>* 6 victims (75%) responded for the satisfaction survey of LSEI, 100% of them described that the class was very helpful to understand and increase the life skills.</p>
<p>3) Train lay leaders to become helpers understanding family abuse and being equipped with helping strategies through the Keystone seminars.</p>	<p>* KCSC had all-day faith-based leaders training with the title, "Domestic Violence and the Role of Churches in the Community for Victims" at Messiah Presbyterian Church on June 21, 2010. Total 7 pastors and their wives from Maryland churches, Washington Nadulmok church, International Missionary church, and Rockville Presbyterian church. Including VA pastors, there were total 23 pastors and their wives.</p> <p>* KCSC provided domestic violence prevention seminars with KCSC social service team to the general church people at Global Mission Church on May 23, 2010. Total 27 people</p>	<p>* According to the satisfaction survey of all-day faith based leaders training, 100% answered that they were satisfied with the training and it was helpful to understand knowledge of domestic violence and how to help victims first.</p> <p>* The participants self-reported that they were able to learn how to understand victims and how to help them with information and resources. They also asked more workshops even if the group size is small with various issues. The participants function as helpers for victims in Korean communities.</p> <p>*KCSC made the list of lay leader helpers who are interested in KCSC</p>

	<p>registered for the seminar.</p> <p>* KCSC provided faith based leaders (Stephen ministries) a workshop with domestic violence and community roles at Global Mission Church, MD on August 27, 2009. Total 34 lay leaders participated in the workshop and signed up as supporters for domestic violence victims.</p> <p>* During the project period, KCSC served total 68 lay leaders to provide seminars, workshops, and trainings with domestic violence related issues.</p>	<p>continued educational seminar, workshops, and trainings with domestic violence issues. The list has 25 helpers and KCSC is utilizing the list to recruit participants, help victims practically, and provide various information and resources.</p>
<p>4) Assist the victims of domestic violence and their families through case management and information and referrals.</p>	<p>* KCSC assisted total 23 unduplicated victims of domestic violence and their families with total 117 units and provided a range of case management services and information and referrals during the project period.</p> <p>* Victims got a variety of services from not only KCSC but also other community organizations such as Montgomery County, Abused Persons Program (APP), Asian Pacific American Legal Resource Center (APALRC), House of Ruth, and Legal Aid Bureau through cooperative networking.</p>	<p>* KCSC had 88 inquiry calls about family conflict/domestic violence issues. 23 victims received case management and also were referred to appropriate services. KCSC assisted the victims with information and referrals, safety plan, accompanying them to court hearings and social service related offices, and counseling and education.</p> <p>* With KCSC victim's program, 16 victims escaped from their abusive relationships and relocated themselves or with children. 9 clients applied protective orders and 7 clients got final protective order and started independent lives. However, 1 victim failed to get a final protective order, but she sought a safe place to stay with her child. The other client resided in Crossway community, Montgomery County through referral. Also, KCSC provided individual counseling for 8 victims to help them increase awareness of</p>



		<p>domestic violence and their proper life skills and communication skills. 2 clients were referred to KAMMSA clinic without health insurance and could get medical treatments. In addition, 2 victims applied VAWA self-petition and their cases are still pending.</p> <p>* Served victims self-reported that self-sufficiency was increased through KCSC programs and resources and they don't feel afraid to live independently even though limited language skills.</p> <p>* During this project period, KCSC actively worked together with other community organizations. It is very crucially effective to help domestic violence victims.</p>
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## FY10 Community Grant Outcomes Report

Organization Name	Latino Economic Development Corporation
Program/Project Name	Community Empowerment Grant
Program/Project Contact Name	Manuel Hidalgo
Phone number	202-588-5102
Email Address	<a href="mailto:mhidalgo@ledcdc.org">mhidalgo@ledcdc.org</a>
Organization Address	2316 18 <sup>th</sup> Street NW, Washington DC 20009
MCG Administering Department	Economic Development
Community Grant Amount	255,000
Project Start Date	July 1, 2009

The following is a summary of the Contractor's accomplishments as of June 30, 2010. Each numbered point represents an item listed in the Scope of Services of the contract, modified to reflect the changes denoted in the Amendment for FY2010, and modified with the appropriate number of deliverables based on what is listed out in FY2010's Attachment A, Schedule of Program Activities, Deliverables and Time Period.

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### *1. Provide comprehensive business services to low to moderate-income Montgomery County residents.*

The Contractor continued to provide business services to new clients during the third and fourth quarters, of which the vast majority continued to be low to moderate-income individuals. The Contractor found no significant change or shift in the demographics of the new clients we have seen over the last two quarters of FY10.

Of the new clients added to the system during the last quarter of the grant period, the vast majority (about 80%) were low to moderate-income individuals. The Contractor found no significant change or shift in the demographics of the new clients seen over the last quarter of FY10.

### *2. Provide four one-day seminars titled, "How to Start a Business and Make it Profitable"*

#### *3<sup>rd</sup> Quarter*

LEDC partnered with Casa de Maryland to offer trainings on record keeping and finance to 105 workers in their day labor centers.

The Contractor continued weekly 'How to Start a Business in Montgomery County' workshops and met with 46 individuals. In addition, the Contractor hosted a ten week Primer Paso course which culminated with a graduation of eight individuals on March 27, 2010. The individuals who completed this course noted a great deal of transformation on their business idea, with the average individual noting an improvement of two points between 'before and after' knowledge and confidence level on a five point scale.

#### *4<sup>th</sup> Quarter*

The Contractor hosted a 30-hour business basics course 'Primer Paso' during the months of May and June, which culminated with a graduation of 8 individuals on June 26th. The individuals

who went through this course continue to work with LEDC now in a technical assistance capacity as they prepare to start up their small businesses. Additionally, the contractor hosted 10 'How to Start a Business' orientation workshops for 26 people.

Overall, the Contractor met the goals for the year with training. The following is a breakdown of our activities over the year, compared to workshop goals, as delineated in the budget modification request from this past spring:

Target: 1 Day-long "How To Start A Business And Make It Profitable" for 25 people

Activity: 1 seminar hosted in Q1 for 28 people

Target: 1 "How To Stay In Business" seminar for 25 people

Activity: 1 seminar hosted in Q2 with 25 attendees

Target: 2 QuickBooks courses for a total of 16 participants

Activity: 1 course hosted in Q1 for 6 people, 1 course hosted in Q2 with 10 people

Target: 25 "How To Start A Business Orientations" to 100 people

Activity: 39 workshops hosted to 139 people over the course of the year

Target: 4 offsite workshops to 60 business owners in tax preparation

Activity: 3 workshops were hosted for 105 ppl in Q at CASA de Maryland with 105 people in attendance

Additional training:

3 Primer Paso courses were hosted: 1 in Q1 with 4 graduates, 1 in Q2 with 10 graduates, 1 in Q4 to 8 people

*3. Identify the County as a sponsoring partner in literature and marketing materials for each seminar, and work in partnership with the County's Department of Economic Development to promote the County's Local Small Business Reserve Program, the County's newly created Micro Enterprise Loan Program, and other programs that are beneficial to clients that LEDC serves.*

The Contractor was able to adequately demonstrate that the County was identified on literature and marketing materials for both quarters.

*4. Advertise one-day seminars (and courses) in multi-lingual platform designed to reach a broad range of individuals who speak a diversity of languages.*

The Contractor noted that it remains committed to providing all outreach in both Spanish and English. Attached materials demonstrate that services are regularly advertised in Spanish. The Contractor did not provide materials any other language.

*5. Refer clients to other business training providers.*

*3<sup>rd</sup> Quarter*

The Contractor maintains strong referral relationships with Montgomery College, Casa de Maryland, SCORE, the Gilcrest Center and Rockville Economic Development, Inc. In addition to the referrals made to these organizations, the Contractor referred a number of individuals to the DC-EITC campaign so that they could apply for free tax preparation during tax season.

*4<sup>th</sup> Quarter*

The Contractor continued to maintain strong referral relationships with Montgomery College, Casa de Maryland, SCORE, the Gilcrest Center and Rockville Economic Development, Inc. In the last quarter the Contractor began partnerships with Maryland SBDCs for additional referral sources.

*6. Close 18 internal microloans for Montgomery County residents/business owners.*

*3<sup>rd</sup> Quarter*

Throughout the past quarter, the Contractor closed six microloans for Montgomery County start-up businesses and existing businesses. The total investment in these businesses is \$44,500. To date during the grant period, LEDC closed 15 loans for businesses in Montgomery County for a total investment of \$168,375. This is an average loan size of \$11,225.00 per business.

At the end of February, the lending department created an additional full-time position with the title of Loan Originator. The purpose of the new position was to increase outreach efforts to the Contractor's target market, specifically in Maryland, and with an emphasis on generating more Montgomery County loans. All future LEDC outreach efforts would have a specific lending component in order to effectively market LEDC's lending products throughout the region. Within the first month of the position's existence, the Contractor was able to strengthen community partnerships throughout Maryland including those with banks, local government entities and non-profit organizations. Site visits in February and March alone included multiple trips to CASA de Maryland, Montgomery County DED, Capital One, Sandy Spring Bank, and Bank of America.

*4<sup>th</sup> Quarter*

The strategy of focusing on community partnerships has also been carried through the entire lending department. On March 19, 2010 the lending department hosted its fourth annual Community Partners' breakfast. BankOn DC presented at the event, speaking about the importance of serving the banked and under-banked community members within the DC metro area. LEDC thanked active community partners who have referred clients. The event highlighted the continued demand for microenterprise development and access to capital.

The Contractor closed three loans to Montgomery County business owners during the fourth quarter. The average loan size was \$10,000. The Contractor met its goal to close 18 loans in Montgomery County this year. Five of the loans included start-up businesses with less than one year of sales, while the other 13 went to existing businesses in the County. Overall, LEDC invested \$198,375.00 in Montgomery County businesses. The average amount of money that each business received was \$11,020.83.

On June 2, 2010, two researchers from the Field Institute visited the Contractor's DC office to collect information for a study they are conducting on best practices in micro lending and financial education. The Field Institute's mission is to identify, develop and disseminate best practices in the microenterprise field, and to educate funding agencies, policy makers and others about microenterprise as an anti-poverty strategy. Based on their research, the Field Institute will publish a paper that will highlight LEDC's innovative approach to credit education, and will be used as a reference guide for other micro lending organizations throughout the country. The Contractor was selected for the study largely because it provides at least an hour of credit counseling to all loan applicants along with financial literacy education, setting it apart from many micro lenders.

*7. Provide technical assistance to Montgomery County Businesses through 200 technical assistance sessions to 65 businesses.*

### 3<sup>rd</sup> Quarter

During the third quarter, the Contractor provided 132 sessions of technical assistance to 77 entrepreneurs. These sessions focused primarily on three major areas: business planning, credit counseling and record-keeping.

From an administrative standpoint, the Contractor shifted staff resources to emphasize pre-lending services. The Contractor made this shift in an effort to educate clients on accessing credit, whether through LEDC or through the formal banking sector.

Toward the end of the third quarter, the Contractor hosted a fourth annual breakfast event in an effort to strengthen the referral relationship with partners in the banking industry. From inquiry data summarized prior to the planning for this event we found non-banking partners who also provide small business technical assistance referred twice as many clients than banking partners. For this reason we expanded the reach of this year's event to 'Community Partners Breakfast'. The event helped to strengthen these networks and has already resulted in a spike in referrals.

### 4th Quarter

During this period the Contractor provided 44 clients with 113 technical assistance sessions. The most common types of assistance we have provided have been business planning, financial counseling and credit counseling. In addition we have helped people with licensing and permitting issues, and marketing projects.

An important highlight has been working with a small network of consultants to provide one-on-one specialized technical assistance—mentoring, education and direct service in areas of marketing, sales and record-keeping to 19 business owners. This approach--where the full-time LEDC staff provides the overall technical assistance and manages the relationships with more specialized consultants-- is one the Contractor will be pursuing in the following fiscal year.

Over the course of the year, LEDC provided 285 sessions of TA to 137 entrepreneurs.

8. *Help create 10 businesses, and retain an additional 15 businesses in Montgomery County.*

3<sup>rd</sup> Quarter

The Contractor helped three entrepreneurs complete their licensing/permitting paperwork over the last quarter. One of whom went on to formally incorporate his business. Another business completed and submitted paperwork to be recognized as a Minority Business Owner.

4<sup>th</sup> Quarter

This quarter, the Contractor assisted one business owner in obtaining a FEIN number. Moreover, one of the graduates of our Primer Paso course, completed a business plan through the 30-hour course, and then went on to make sales at the Fenton Street Market.

These, along with the seven businesses described in previous quarters, resulted in an annual total of eight businesses created through licensing assistance, and one business created through training and business organizing.

Additionally, over the past year, the Contractor provided loans to five businesses that were in nascent stages during the past year, and have since gone on to grow their businesses into fully-operating ones. The provision of a loan to these businesses made the difference between the business beginning to operate or remaining a business on paper only. Thus, in total, 14 business creations over the year.

Additionally, 13 loans were closed to existing businesses, and the Contractor assisted an additional 19 by paying consultants to work with them. In all, 22 businesses have been retained.

9. *LEDC's Local First Program Manager will be located in the Contractor's Wheaton office and must provide program support to "Local First Wheaton," an alliance of merchants in downtown Wheaton, helping to market the "Think Local First" campaign. The Local First Program Manager must also help build organizational and leadership capacity among the members of Local First Wheaton and support the implementation of programs related to economic growth, environmental sustainability and advocacy.*

3<sup>rd</sup> Quarter

The Contractor is working with the Steering Committee of Local First Wheaton to strengthen organizing and marketing efforts. At the January 7, 2010 Local First Wheaton members made the decision not to pursue another paper guide and instead explored marketing options including the creation of a Local First Wheaton website and billboards on buses. The group is exploring ways to increase the online presence of individual businesses through connection with the website.

In addition, the group made moves to enhance between-meeting communications, creating a phone tree to promote meeting attendance. Businesses call those that they know to tell them about the meeting in addition to emails.

At the meeting on March 1st members discussed the changes in funding and the transition of Local First Wheaton to the Wheaton-Kensington Chamber of Commerce. The members expressed interest in using remaining funds to be put towards website development. The meeting

on March 11th was geared toward making Local First Wheaton its own entity, separate from the Chamber, but an entity that could join the Chamber if the Steering Committee at its own discretion.

#### 4<sup>th</sup> Quarter

The Contractor worked with the Steering Committee of Local First Wheaton to help formalize their efforts and file for nonprofit status at the June 24<sup>th</sup> meeting. Five business owners now compose the board of the new entity Local First Wheaton with Janet Yu, owner of Hollywood East as President.

Members decided that Local First Wheaton will be a member of the Wheaton-Kensington Chamber of Commerce but will maintain its own identity.

LEDC contracted with a local designer SWCreatives to complete the online business directory for the group, which will serve as a launching pad for the group's new marketing and member recruitment efforts. LEDC is partnering with BALLE to play a role in the organizational development of this organization in the coming fiscal year.

*10. The Local First Program Manager must produce two local business guides as part of a pilot project that will serve as a model for the expansion of the "Local First" Program throughout Montgomery County. The Contractor must recruit at least 150 locally-owned businesses within the Silver Spring Central Business District to be listed in the Silver Spring "Buy Local" Guide. A "Local First Wheaton" membership directory must be produced as the Wheaton "Buy Local" Guide and must include at least 60 member business listings.*

#### 3<sup>rd</sup> Quarter

During this quarter the Contractor started the next phase of organizing businesses of Silver Spring by partnering with the managers of downtown Silver Spring's Fenton Street Market. By working with Fenton Street, LEDC is helping small business owners find opportunities to sell while they develop their larger business model. The market opened on April 17<sup>th</sup> and activities undertaken during this quarter surrounded the planning and preparation phase.

The Buy Local Silver Spring Steering Committee met on March 25<sup>th</sup>. LEDC staff presented the final draft of the guide and members gave feedback on the finishing touches. The group decided to move forward with the Social Media Workshop and the date is set for June 8, 2010. Additionally, steering committee members showed initiative by establishing a group listserv to maintain communications between meetings.

#### 4<sup>th</sup> Quarter

During this quarter, the Contractor's partnership with Fenton Street Market brought new vitality to Downtown Silver Spring. The market opened April 17<sup>th</sup> and has been held every Saturday since. In June, LEDC conducted an intensive market study using the methodology developed by Market Umbrella called "Sticky Economy Evaluation Device." Based on customer surveys and counts the study found that the projected gross annual receipts of the market of \$296,872 and the combined economic impact of the market to be \$1,270,946. (See addendum).

In addition to the support offered to the market managers for running the market, the Contractor saw the market as a significant opportunity for several fledgling small businesses that they work with. Six entrepreneurs from the Contractor's network elected to give their businesses a trial run on market day, and hosted the LEDC-rented space selling their products/ services. LEDC provided technical assistance to these business owners as they prepared for the market day, and conducted a debrief session following the day to understand how the business owner would use the experience to further his/her business goals.

The Buy Local Silver Spring Steering Committee met May 25<sup>th</sup> to discuss collaboration with the Fenton Street Market by way of business hosting of the 'Village Square.' In addition, the group planned for the website updates and signage posting on Fenton Street to further draw attention to the group.

*11. LEDC must produce at least 10,000 copies of each guide for a total of 20,000 copies. The Contractor must provide the County with a list of all the businesses that will be included in each guide at least two weeks prior to printing the guides. The Contractor must provide 100 copies of each guide to the County for distribution.*

#### 3<sup>rd</sup> Quarter

The Contractor finished the design phase of the Buy Local Silver Spring Guide and sent it to the printer with the expectation that 10,000 guides would be ready to distribute in May.

The Local First Wheaton Steering Committee has decided not to pursue a 2010 Buy Local guide. We are supporting their decision and making efforts to support their next marketing campaign. According to the last meeting's consensus there is strong interest in creating a website that will supplement marketing for businesses that do not have a visible presence online.

#### 4<sup>th</sup> Quarter

The Contractor finalized the Buy Local Silver Spring Guide and distributed copies of the guides to the entire business network during the month of May. The Contractor received positive feedback to the copies so far.

The Local First Wheaton Steering Committee has decided not to pursue a 2010 Buy Local guide. The Contractor supported that decision and is making efforts to support their next marketing campaign—focusing in on the web-based business directory. This change was reflected in the work plan modification that accompanied the contract budget modification request in April. DED approved that modification to the budget.



12. LEDC will use \$32,000 to cover rent costs for the Contractor at 2405 Price Avenue Wheaton, MD 20902. The cost for rent on a monthly basis is \$2,909 beginning August, 2008.

#### 3<sup>rd</sup> and 4<sup>th</sup> Quarters

LEDC continues to use this support from the County to pay rent at their office on Price Avenue.

13. LEDC must provide foreclosure workshops that serve at least sixty (60) Montgomery County clients and educate each client on their mortgage terms.

#### 3<sup>rd</sup> Quarter

This quarter, the Contractor hosted two Foreclosure Mini-Seminarios, a workshop and orientation geared toward Spanish-speaking clients facing foreclosure. In total, 23 people attended these seminars. Beginning in April, the mini-seminario will take place on the second Tuesday of every month. The Mini-Seminario explains the foreclosure process in Maryland, the Making Home Affordable modification application, necessary documentation, and other foreclosure mitigation options.

#### 4<sup>th</sup> Quarter

This quarter, three foreclosure "mini-seminarios" were provided serving 16 residents. LEDC is working on improving outreach efforts through newspaper ads, bus ads, and direct outreach to community and faith-based groups.

14. LEDC must provide one-on-one bilingual foreclosure prevention and intervention counseling services to twenty (20) Montgomery County clients per month or a total of 240 clients per year.

#### 3<sup>rd</sup> Quarter

During the third quarter of the year, LEDC began working with 26 new families who live in Montgomery County and are at risk of losing their home to foreclosure. Additionally, LEDC has provided counseling to 88 Montgomery County residents during this quarter.

Thus far in FY2010, we have worked on 151 cases in Montgomery County, 59% of which are new cases opened this fiscal year. With these 151 cases, we have provided extensive counseling, and achieved successful resolutions for 31. 27 of these, or 87%, were loan modifications. Additionally, the Contractor has helped 31 other families get into the trial program of the federal Making Home Affordable Program.

#### 4<sup>th</sup> Quarter

During the third quarter of the year, LEDC began working with 25 new families who live in Montgomery County and are at risk of losing their home to foreclosure. Additionally, LEDC provided counseling to 213 hours of counseling to 83 Montgomery County residents during this quarter.

Overall, in FY2010, the Contractor has worked on 178 cases in Montgomery County, 68% of which are new cases opened this fiscal year. With these 178 cases, the Contractor has provided extensive counseling, achieved successful resolutions for 44 cases. 40 of the cases, or 90%, were loan modifications. Additionally, the Contractor has helped 21 other families get into the trial program of the federal Making Home Affordable Program.

The Contractor noted that it did not meet the performance measure serve 240 residents of Montgomery County, but did mention Wheaton office, we did work with 242 families over the course of the year. However, many Spanish-speaking families arrive at our office and are, in fact, Prince George's County residents. As they are Spanish-speaking, in need of assistance, and arriving at our Wheaton office, we do not feel comfortable turning them away. We hope to conduct more targeted outreach to Montgomery County residents, and expect that given our location and mission, it will continue to serve Spanish-speaking residents of both Montgomery and Prince George's County residents from our Wheaton office.

Moreover, we have found that around 10% of the cases on which we work have two loans that require assistance in modifying. Thus, we essentially provide those people with twice the amount of time and effort that a regular case would call for.

## EXHIBIT I – NARRATIVE SUMMARY

### **FY10 Community Grant Outcomes Report**

**Period: 2010 (July 1– December 31 - Due 1/15/10 or January 1 – June 30 - Due 7/15/10) (XX)**

Submit copies as an e-mail attachment to [Beryl.feinberg@montgomerycountymd.gov](mailto:Beryl.feinberg@montgomerycountymd.gov) & to your DHCA Contract Manager)

Organization Name	Liberty's Promise
Program/Project Name	Enriching Montgomery County's Immigrant Youth
Program/Project Contact Name	Dr. Robert M. Ponichtera
Phone number	(703) 549-9950
Email Address	<a href="mailto:rponichtera@libertyspromise.org">rponichtera@libertyspromise.org</a>
Organization Address	1010 Pendleton St. Alexandria, VA 22314-1837
MCG Administering Department	Department of Housing and Community Affairs
Community Grant Amount	\$100,000 (\$30,000 CDBG/ \$70,000 County Funds)
Project Start Date	09-21-09

Note: Include all information on this page – do not attach additional pages.

PROVIDE NARRATIVE OUTCOME INFORMATION BELOW ON ACTIVITIES AND DELIVERABLES SECTIONS ABOVE:

To date, Liberty's Promise has produced the following deliverables:

- (Accomplished for fall and spring) Conducted outreach activities at Montgomery Blair and Northwood High Schools.
- (Accomplished for fall and spring) Conducted background checks of facilitators and program staff
- (40 of 30) Served 20 new participants in the spring civics program, which lasted 10 weeks (totaling more than 40 hours).
- We have received the written assessment from the fall and spring program facilitator (instructor).
- We have conducted individual or group job skills workshop meetings with all 37 of our spring and summer interns plus 11 additional youth.
- (25 of 30) We have currently placed 25 of our 37 spring and summer interns and are working to place the remaining 12.

This past spring, Liberty's Promise hosted a Silver Spring civics program at Bethel World Outreach Ministries International with funding from a FY'10 Community Grant. This program introduced 20 young immigrants from El Salvador, Ethiopia, Liberia and Togo to the community life of Montgomery County. In addition to the 20 new participants this spring, 38 past participants (who came from Cameroon, Central African Republic, Congo, El Salvador, Ethiopia, Eritrea, Haiti, India, Nigeria, Senegal, Sierra Leone and Sudan) joined the program to mentor the new youth. The support structure created by past participants increases the new participants' level of participation and overall comfort level both in the program and here in their new community. The self-confidence of our youth increases enormously when they meet guest speakers and peer mentors who have already adjusted to American life but can intimately relate to the difficulties faced by our newest participants.

I first met Dabir, an 18-year-old from Ethiopia, when he joined Civics and Citizenship for the first time this past spring. Shy at first, he did not make it clear that he was a senior until we were well into the college-access component of the program. After learning this, we discussed his future plans (which happened to include attending a four-year university). As the eldest of three siblings and raised by a single mother who never attended college herself, Dabir was lost and confused. While he wanted to go to a four-year school like his peers, it was clear that Dabir had slipped through the cracks of his high school as he was just about to graduate and had never taken the SAT or applied to any colleges. Once Dabir realized he needed to take care of some basic things in order to realize his dream of attending college, he began to exhibit much more confidence and shared with me his dreams of attending the University of Maryland-Eastern Shore. While it was too late for Dabir to apply to UMES without having taken the SAT, I worked with him and his counselor to sign-up for the SAT, met with him one-on-one to complete his FAFSA correctly and informed him of and helped him apply for a Herb Block Scholarship to attend Montgomery College in the fall. While I have only known Dabir for a short few months, the changes I have witnessed are striking. After the program, Dabir got his first job to help his mother pay the bills. Since he is only working part-time, he will be one of the 31 youth participating in our professional internship program this summer. After getting to know Dabir, it is obvious that he would not be attending college in the fall if he had not joined the civics program.

During the spring, Liberty's Promise also placed six interns at St. Luke's House Inc., the YMCA (2), Garrett Park Elementary School (2) and Washington Adventist Hospital. Through these internships, immigrant youth were able to gain professional office experience as well as communication and time management skills by balancing a professional internship with their school work. They were young people like Sabine, an 18-year-old young woman from Cameroon, who interned at Washington Adventist Hospital. Before her internship, Sabine was certain that she wanted to become a nurse, but as she wrote us: "From this internship experience, I have been able to learn exactly what nurses do all day long. I now know that I want to go to school to become an OBGYN. I loved the internship!" Most young people change their mind often when it comes to deciding what they want to do with their lives. Participating in a professional internship where they are able to gain hands-on experience even before they enter college (in a field of interest or even a new field) opens their eyes to many different possibilities available to them. Attending college and/or professional school is an economic burden on many people, especially for the low-income youth that we serve. Sabine is not atypical of the youth in our program as many young people felt that their internship had an impact on what career they will pursue in the future. Here at Liberty's Promise, this is what we strive to teach the youth we serve—that their opportunities are limitless. Overall, host organizations were very satisfied with the internship and all would like to continue their partnership with Liberty's Promise.

## FY10 Community Grant Outcomes Report

Organization Name	Long Branch Athletic Association
Program/Project Name	A.C.E. After-school Program
Program/Project Contact Name	David Morrison
Phone number	301-576-0285
Email Address	<a href="mailto:david.morrison@lbaa-md.org">david.morrison@lbaa-md.org</a>
Organization Address	620 Pershing Dr. 2 <sup>nd</sup> Floor
	Silver Spring, MD 20910
MCG Administering Department	Recreation Department
Community Grant Amount	\$25,000
Project Start Date	October 6, 2009

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Outcomes/Results Achieved (to be determined by administering department)

### ACE After-School Program

The ACE After-School Program began in early October. In its second year, the program experienced a tremendous growth in popularity among the students at Broad Acres Elementary. During the first year of the program we served 50 students and this year we served 80 students throughout the school year. Just as last year, we have been using our Efforts to Outcome Software to track the following outcomes of our students enrolled in the program.

- 1) Gaining a better "sense of self"
- 2) Improving methods of "conflict resolution"
- 3) Encouraging positive "peer interaction"
- 4) Increasing "community involvement and awareness"
- 5) Encouraging and making possible "academic success."

Throughout the course of the year we conducted pre-, mid- and post-assessments for all of the students enrolled in the program. Below are some of the results we have gathered.

- Attending the program has helped the student feel good about himself/herself.  
**83.3% (pre) to 88% (post)**
- Attending the program has helped the student to try his/her best to listen to other people  
**76.1 (pre) to 80% (post)**

- Attending the program has helped the student feel important to the community  
**68% (pre) to 80% (post)**
- Attending the program has helped the student become more interested in going to school.  
**69% (pre) to 78% (post)**
- **85%** of students believe they will graduate high school.
- **93%** of students said they would participate again in the program.

### Demographics

Race	
Hispanic	60%
African American	25%
Asian	10%
Other	5%

Age	
6-10 years old	88%
11-15 years old	12%

Gender	
Male	65%
Female	35%

The demographic data was taken from the 80 participants enrolled in the ACE After-School Program.

### Field Trips

In recent years, we have developed strong relationships with several sports teams from the Washington, D.C. area. As a result, we recently took a group of students from our ACE after-school program to a D.C. United match. For many of them it was their first time attending a professional soccer game. Our kids were given t-shirts, free food and were able to experience the vibrant atmosphere of RFK Stadium. In addition to the D.C. United match, we also took a group field trip to watch the University of Maryland women's basketball team take on Florida State. Finally, for the second consecutive year, students from our ACE program got the chance to hang out courtside at the Washington Wizards game as special guests of Wizards forward Andray Blatche.



## FY10 Community Grant Outcomes Report

Organization Name	Long Branch Athletic Association
Program/Project Name	Out-of-School Athletic Programs
Program/Project Contact Name	David Morrison
Phone number	301-576-0285
Email Address	<a href="mailto:david.morrison@lbaa-md.org">david.morrison@lbaa-md.org</a>
Organization Address	620 Pershing Dr. 2 <sup>nd</sup> Floor
	Silver Spring, MD 20910
MCG Administering Department	Recreation Department
Community Grant Amount	\$62,000
Project Start Date	July 1, 2009

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Outcomes/Results Achieved (to be determined by administering department)

### Soccer Program

During the Fall we had over 115 boys and girls, ranging in grades from 3-7, playing on 6 soccer teams that competed in the Takoma Park Youth Neighborhood Soccer League. The season lasted for nine weeks with teams practicing once a week and playing games every weekend. Our organization recruited 12 volunteers from the community to help coach the teams.

During the Spring season we again had over 115 boys and girls, ranging grades 3-7 playing on 6 teams that competed in the Takoma Park Youth Neighborhood Soccer League. We were fortunate to have most of our volunteers come back to coach for another soccer season.

### Community Service

Along with the Weed & Seed Program, LBAA helped organize the Broad Acres Park clean-up on Community Service Day. We had 10 youth from our programs assisting with trash pick-up and the mulching garden beds.

In celebration of Earth Day on April 2010, LBAA also helped organize the Broad Acres Park clean-up. We had 10 youth from our programs assisting us with trash pick-up.

### Basketball programs

In the Fall, LBAA had two high school basketball teams competing in the Montgomery County Recreation Department League. The teams were comprised of 24 high school

students from the Long Branch Area. The season began in early September and concluded in November.

During the winter season, LBAA had approximately 100 boys and girls, ranging in grades 3-10, playing on 10 basketball teams. Seven of the teams competed in leagues organized by the Montgomery County Recreation Department and three competed in Leagues organized by the Takoma Park Recreation Department. Both seasons began in the first week of December and extended into the first week of March. Teams practiced once a week and play games on the weekends. The teams were coached by 20 volunteers from the community.

During the spring, LBAA had two High School teams that competed in the Force One Spring League. The teams were comprised of 22 high school aged youth all from the Long Branch Community. The season began in April and extended through the month of June.

### **Wrestling Academy**

In partnership with the Montgomery County Recreation Department-Blair Sports Academy and Blair High School's wrestling team, LBAA's Wrestling Program is in its second year. The program took place twice a week at Blair High School. The first hour focused on academic enrichment, while the second hour was spent learning wrestling techniques. Transportation was provided by the Recreation Department and the students in the Blair Sports Academy acted as mentors and tutors to the elementary and middle school students in the program. The program served 12 youth and ran from December until June.

### **LBAA Sports Programs**

<b>Race</b>	
Hispanic	55%
African American	38%
Asian	3%
Multi Racial & Other	3%
Caucasian	1%

<b>Age</b>	
6-10 years old	43.6%
11-15 years old	46.1%
16-20 years old	10.3%

<b>Gender</b>	
Male	78.2%
Female	21.8%

The demographic data was taken from the 236 unduplicated participants enrolled in LBAA programs over the 2010 Fiscal Year.

**Final FY10 Community Grant Outcomes Report**  
**Contract Number: 4644026001-AA**

Organization Name	Lt Joseph P. Kennedy Institute of Catholic Charities
Program/Project Name	Community Companions
Program/Project Contact Name	Louise Meyer
Phone number	301-251-2860 ext 201
Email Address	<a href="mailto:louise.meyer@CatholicCharitiesDC.org">louise.meyer@CatholicCharitiesDC.org</a>
Organization Address	1010 Grandin Avenue
	Rockville, Maryland 20851
MCG Administering Department	Montgomery County Government Department of Health and Human Services
Community Grant Amount	\$109,000
Project Start Date	7/1/2009-6/30/2010

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**Outcomes/Results Achieved:**

The funds provided by the Montgomery County Council ere intended, as described in the scope of the Fiscal Year 2010 original proposal, to offset our operating costs, and keep our services within an affordable range for low-income Montgomery County families and their children with disabilities. Funds provided by the Montgomery County Council were used to supplement the continuation and growth of Kennedy Institute's Community Companions program throughout Fiscal Year 2010. The Community Companions program operated an after-school and summer camp program that provided academic tutoring, life skills development, respite services for school holidays, recreational activities, and social outings for children and youth in the public school systems' special education program. Community Companions' services were coordinated with each child's Individual Education Plan (IEP) with Montgomery County Public Schools. Outcomes for each child were determined by the goals listed in his or her IEP, and activities are constructed to provide continuity in achieving those educational goals. The work of our program bolsters students' achievements in school, and our provision of recreational opportunities assists students in interacting with the Montgomery County community. We provided a caring and supportive community environment where children and youth with disabilities can develop social and life skills, allowing them to lead a fulfilling life within their home and community and achieve the maximum possible independence and self-sufficiency.

The funds provided by the County were used to cover the positions below allowing the program to implement the activities in the scope above.

- Over the course of the year funded 7-10 after school program aides that worked with a total 16 students assisting them to develop social skills, independent life skills, participate in recreational activities, and outings in the community.
- Funded one Group leader who coordinated classroom activities and schedules for the 16 children.



- Partially covered the salary of the Program Director, who assists families to help ensure the best possible growth for the child and the office manager, who administratively supports the program.

**FY10 Community Grant Outcomes Report**  
**Contract Number 0649001012-AA**  
**Purchase Order Number: 0649002050**

Organization Name	Lutheran Social Services of the National Capital Area
Program/Project Name	Montgomery County Placement and Matching Grant Employment Services Program
Program/Project Contact Name	BA Cockburn
Phone Number	202.723.3000 ext. 207
Email Address	cockburnba@lssnca.org
Organization Address	4406 Georgia Ave., NW, Washington, DC 20011
MCG Administering Department	Department of Health and Human Services
Community Grant Amount	\$45,000
Project Start Date	October 1, 2009 – order to proceed November 12, 2009

Outcomes/Results Achieved:

Our Montgomery County Placement and Matching Grant Employment Services Program has served 111 clients. All clients went through intake and assessment to determine their most pressing needs -- 30 clients needed intense case management plus employment services whereas 81 clients needed employment services.

Through intake and assessment, all clients have a family self-sufficiency plan or employment plan. They all participated in pre-employment training or job readiness training. The program helped clients to find and maintain housing – 30 clients needed active assistance with housing and basic necessities. Of the 111 clients, the program assisted 48 clients in finding a job and becoming self-sufficient. All clients continue to be eligible for help with job upgrade and improving job and life skills.

Number of clients served: 111 clients

Client outcomes:

- 100% completed intake and evaluation to determine needs.
- 27% needed and received intense case management
- 73% needed and received employment services
- 100% maintained stable housing - safe and permanent housing
- 100% met basic needs
- 100% increased job skills
- 43% became employed and met the goal of self-sufficiency

## **FY2010 Community Grant Outcomes Report**

Contract # 0643510019-AA

Date: 7/19/10

Organization Name	Manna Food Center
Program/Project Name	Moving Expenses
Program/Project Contact Name	Angela Whitmal
Phone number	301-424-1130
Email Address	angela@mannafood.org
Organization Address	9311 Gaither Rd, Gaithersburg MD 20877
MCG Administering Department	Office of Community Affairs -CAA
Community Grant Amount	\$100,000
Project Start Date	August 6, 2009

While all funds for this contract were expended in December 2009, Manna continued to see the benefits of its new space during the second half of this contract period. From January through June 2010, Manna served 16,564 households with a fiscal year end total of just under 36,000 households. Manna's operations are tremendously more efficient now than in the previous location. Larger walk-in freezers and coolers make the storage of perishable food items much improved. The doors to both of these storage spaces allow whole pallets to be moved in as they are, rather than having to unload at the door and restack inside. The additional space in the refrigerator has enabled Manna to work cooperatively on a composting program and accommodate increased amounts of fresh produce acquired through its expanded farmers' market program. Clients have much more room to come inside out of the elements as they wait to pick up their food. Expanded office space enables more volunteer assistance with our referral program which facilitates an easier experience for client pickups. This new space has been of tremendous benefit to Manna's over all operations in the first nine months of occupancy and the Manna operation is tremendously grateful to the Montgomery County Council for assisting in making this a possibility.

## FY2010 Community Grant Outcomes Report

Contract # 4647001011-AA

Date: 7/19/10

Organization Name	Manna Food Center
Program/Project Name	Smart Sacks Backpack Program
Program/Project Contact Name	Angela Whitmal
Phone number	301-424-1130
Email Address	<a href="mailto:angela@mannafood.org">angela@mannafood.org</a>
Organization Address	9311 Gaither Rd, Gaithersburg MD 20877
MCG Administering Department	Office of Community Affairs -CAA
Community Grant Amount	\$55,913
Project Start Date	July 1, 2009

With the assistance of the Montgomery County Council, the Smart Sacks program completed another successful school year and continues to distribute to some schools throughout the summer. The program completed the school year with 40 participating schools serving 1,350 students every week. Between January 1 and June 30, 2010 Manna distributed 27,616 backpacks full of 138,080 pounds of kid friendly, healthy food to elementary schools students throughout Montgomery County. The total for FY10 as a whole is 47,467 backpacks containing 237,335 pounds of food. As the school year drew to a close, the Smart Sacks staff began preparations for distributing to the 20 schools continuing to provide Smart Sacks to 646 students a week attending the Extended Learning Opportunities program this summer. Seven additional schools continued right into summer distribution without taking a break. They serve 214 students each week. The staff at Manna Food Center is grateful for the opportunity to provide much needed food resources to our community's most vulnerable members.

Counselors and case managers offered the following comments about the success of the program:

"This program fills a tremendous void for these families." Pine Crest ES

"This program has made an extremely wonderful impact on my students. Teachers have raved about how their students seem to be so much more focused. Lots of the students' families don't have the money to make sure their children eat snacks or they skip a meal. This ensures that they get the correct nutrition they deserve over the weekend." Meadow Hall ES

"All of the families greatly appreciate receiving the food and several of them would have little if any food if it weren't for the program." Highland View ES

"Smart Sacks has been responsible for allowing us to make stronger connections between staff and students." Georgian Forest ES

"Students are able to eat healthy snacks that many of their parents cannot afford. They have the opportunity to learn more because they are not hungry due to the smart sack program and can succeed academically." Harmony Hills ES.

FY2010 Community Grant Outcomes Report

Contract Number: 0645140169-AA

Organization Name: Meals on Wheels of Central Maryland, Inc.

Program/Project Name: Program Services for Montgomery County Residents

Program Contact Name: A. Thomas Grazio, LCSW-C, Executive Director  
Karen Saul, Program Services Supervisor

Phone Number: Grazio 443-573-0911  
Saul 410-730-9476

Email Address: [director@mowcm.org](mailto:director@mowcm.org), [saul@mowcm.org](mailto:saul@mowcm.org)

Organization Address: 515 South Haven Street, Baltimore MD 21224

MCG Administering Dept. Health and Human Services- Aging Services

Community Grant Amount \$28,000.00

Project Start Date December 1, 2009

Summary Statement.

Since the project start date, *Meals on Wheels of Central Maryland* has hired a site coordinator for our Montgomery County service area. The position will manage all aspects of the site with specific emphasis on volunteer recruitment and volunteer management. Through the efforts of the position four new volunteers have started at the site. Unfortunately due to the aging volunteer population we had in place, during the last six months, we lost 6 volunteers. The grant funds will continue to support the position and our efforts over the next six months to grow with increasing volunteers which will result in our ability to take more clients on service in the Leisure World/Olney area. Efforts are currently being made to recruit active residents of Leisure World, local companies, churches and college students as volunteers.

Funds will also supplement the cost of meals served in Montgomery County to clients who cannot contribute the full cost of meal service.

GOALS	Service Delivery Activities	Performance Measures
Deliver Meals	<p>Delivering 74 meals per day to Montgomery County clients</p> <p>Currently we are serving 64 meals per day – meeting 86.4% of our goal. Total meals served since 12/09 8,364</p>	<p>Seniors remain healthy and remain in their homes. 73.9% of clients served</p> <p>Since 12/09 we have had 12 hospitalizations (non-nutrition related), 4 of which did not return to service and 3 clients pass away.</p>
Nutrition Consultation	<p>Provide information on healthy nutrition and provide consultation with our nutritionist for client at risk</p> <p>MOWCM serves an average of 35 clients daily of that number 33 received our regular nutritional education materials. Zero referrals to our dietician have been made.</p>	<p>Seniors live as independently as possible. 73.9% of clients served after 6 months</p>
Daily Contact	<p>Provide daily contact and 'well-being' check for fragile homebound clients</p>	<p>Seniors are safe in their community. 73.9 % of clients remaining at home and agency responses to client concerns.</p>

## FY10 Community Grant Outcomes Report

Contract # 9648010133-AA

Organization Name	Mental Health Association of Montgomery County
Program/Project Name	Military/ Veterans Mental Health Program
Program/Project Contact Name	Rachel Larkin, LCSW
Phone number	301-424-0656 x517
Email Address	rlarkin@mhamc.org
Organization Address	1000 Twinbrook Pkwy
	Rockville, MD
	20851
MCG Administering Department	Crisis Center
Community Grant Amount	\$40,000
Project Start Date	July 1, 2008

Outcomes/Results Achieved (to be determined by administering department)

1) January 1, 2010 – June 30, 2010 the Military Outreach Initiative Information and Resource service has worked to provide quality referrals all Veterans, Service Members and their families who reside in Montgomery County through resource calls, meetings, and public outreach. The Initiative has also increased communication and partnerships with both public and private organizations throughout Montgomery County to ensure an efficient service model. To maintain this collaborative perspective, the Military Outreach Initiative has kept regular attendance at the monthly Montgomery County Commission on Veteran Affairs meeting as a public attendee. The Mental Health Association (MHA) understands the importance of open communication and close collaboration between entities with united goals and purpose to utilize funds most efficiently. In addition to the Commission, the Initiative also participates on the Veteran's Collaborative to ensure consistent contact and networking opportunities. Most recently, MHA was appointed to be a member of the Montgomery County Military Initiatives Subgroup by our County Executive to determine needs and gaps in services as laid out in the Troops' Feasibility Study conducted in 2008.

In addition to the partnership and collaboration, MHA wanted to continue to outreach to the community to advertise the Information and Resource service to the public—both military and non-military. The most recent example of this outreach was the Initiative's work on a televised series dedicated to issues facing our veterans, returning service members and their families—"The Cost of Freedom." As chair of this committee and a panelist, the Military Outreach Coordinator was able to share the types of services provided by the helpline. In June, the Initiative was also invited to be a guest on the Montgomery County Access show "Connecting Our Community" to discuss the reasons why a veteran or service member might utilize this resource and some of the 'red flags' of a mental health crisis community members should know. In order to reach many individuals, the coordinator presented information at three health fairs since January 2010—the DC Health and Wellness Fair, the Montgomery County Health and Wellness Fair (DHHS), and the DC Veteran Affairs Welcome Home Celebration. Lastly, since

January 2010, the Military Outreach Initiative has displayed an estimated 250 flyers throughout the community through community boards, the Montgomery County Library system and health fairs.

2). Military Outreach Initiative has worked to continually update, add and enhance the resources provided in the database. As of January 2010 the database currently holds an estimated 30 categories of resources such as, Housing, Family Assistance and Counseling Services. On average, each category has about seven separate resources to provide extensive information to callers. In an effort to expand services, the Initiative added a list of TRICARE accepting mental health providers in the DC Metro Region to better assist currently active and reserve families. The charts below detail: a) the number of calls from January 2010 to June 2010, b) the number of calls since inception in November 2008, c) the percentage of calls in each category, and d) the calls that are most frequently received.

#### Caller Demographics: January 2010 to June 2010

Veterans	8	~30%
Family Member	7	~26%
National Guard	0	~0%
Agency/Non-Veteran	10	~37%
Friend	1	~3%
Currently In Service	1	~3%

*\*The estimates are representations from the 27 calls received since January 2010.*

#### Caller Demographics: July 1, 2009 to June, 30 2010

Veterans	21	~27%
Family Member	16	~21%
National Guard	3	~3%
Agency/Non-Veteran	30	~39%
Friend	4	~5%
Currently In Service	6	~7%

*\*The estimates are representations of the 77 calls received since July 1, 2009.*

#### Caller Demographics: All Calls (since line inception)

Veterans	40	~32%
Family Member	25	~19%
National Guard	3	~2%
Agency/Non-Veteran	50	~40%
Friend	4	~3%
Currently In Service	7	~5%

*\*The estimates are representations from all calls received to June 30, 2010.*

#### Caller Needs: January 2010 to June 2010

Benefits/Claims	4
Counseling	9
Employment Assistance	3

*\*these represent the most common call types but not all.*



## FY10 Final Community Grant Outcomes Report

Organization Name	Metropolitan Community Development Corporation
Program/Project Name	After School Enrichment for Low Income-Immigrant
Program/Project Contact Name	Amie Jallah
Phone number	301-435-8970
Email Address	amiejallah@att.net
Organization Address	8238 Georgia Avenue
	Silver Spring, MD 20910
MCG Administering Department	HHS-CYF
Community Grant Amount	\$25,000
Project Start Date	Contract Not Executed

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### Outcomes/Results Achieved (to be determined by administering department)

This contract was never executed; thus, no outcomes were achieved.

**FY10 Community Grant Outcomes Report**  
**Contract Number 0649001088-AA**

Organization Name	Ministries United Silver Spring Takoma Park, Inc.
Program/Project Name	Housing Lower Silver Spring/Takoma Park is a MUSST
Program/Project Contact Name	Masiki Akwei
Phone number	301-495-9454
Email Address	musst@verizon.net
Organization Address	8818 Georgia Avenue, #216
	Silver Spring, MD 20910
MCG Administering Department	Charlotte Taylor, Contract Monitor
Community Grant Amount	\$43,560.00
Project Start Date	November 3, 2009

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**Outcomes/Results Achieved (as described in your Community Grant application)**

From January 2010 through June 2010, MUSST was able to help thirty-nine (39) clients with County Council funds for a total of \$19,039.60 to maintain their living situation. These households have been provided with information which would enable them to maximize their income, as needed, and information about Rental Assistance and MEAPs programs, if qualified.

## FY10 Community Grant Outcomes Report

Organization Name	Montgomery County Coalition for the Homeless
Program/Project Name	Day time case management and assessments at the Home Builders Care Assessment Center
Program/Project Contact Name	Kathleen Spain, Grants Coordinator
Phone number	301-217-0314, ext. 119
Email Address	Kathleen@mcch.net
Organization Address	600-B East Gude Drive
	Rockville, MD 20850
MCG Administering Department	DHHS
Community Grant Amount	\$54,850
Project Start Date	July 1, 2009 (FY2010)

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Outcomes/Results Achieved (to be determined by administering department):

Daytime operations:

- An average of 50 men will access daytime shelter and services
- 150 men will be served by daytime case managers
- 125 men will be linked to supportive services in the community
- 100 shelter residents will move to more appropriate housing

From the period of July 1 through June 30, the Home Builders Care Assessment Center served 807 homeless men, providing sleeping accommodations, meals, case management, showers, laundry facilities, medical services, health education, and vocational counseling. During this period, an average of 63 of these men accessed daytime shelter and services. During the fiscal year, 172 men were provided case management by our daytime team and 202 men were linked to supportive services in the community. From our total shelter population, 124 men moved on to more stable housing.

During the fiscal year, our vocational component served 92 clients. There were 70 new participants who entered the Back-to-Work Program during this time period, of which 64 or 91.4% received a vocational assessment. Of the total served, 77 or 83.7% received assistance with obtaining employment, with a result of 39 or 42.4% obtaining employment. Thirty-seven or 94.9% received job retention services. In addition, 22 or 24% of the participants are enrolled in a job skills course. During the fiscal year, due to a reduced number of attendees, 36 job readiness classes were conducted at our facility.

## FY 10 COMMUNITY GRANT END-OF-YEAR REPORT<sup>1</sup>

*Received  
7/10/10*

Organization Name	Montgomery County Collaboration Council for Children, Youth and Families, Inc.
Contract #	0642040010-AA
Program / Project Name	Advancing Youth Development Training for Youth Workers
Program / Project Contact Name	Carol Walsh, Executive Director
Phone Number	301-610-0147 x 215
Email Address	<a href="mailto:Carol.walsh@collaborationcouncil.org">Carol.walsh@collaborationcouncil.org</a>
Organization Address	7361 Calhoun Place, Suite 600, Rockville, MD 20855 New Address: 12320 Parklawn Drive, Rockville MD 20852
MCG Administering Department	Department of Health and Human Services
Community Grant Amount	\$16,830.00
Project Start Date	October 14, 2009

### Outcomes/Results Achieved (to be determined by administering department)

#### *Number of participants and demographics*

The total number of participants that enrolled in the Spring 2010 AYD workshop session was 21, representing 15 organizations that included the Montgomery County Recreation Department. The trainings were held on March 15, 16, 17, 18 and 19 from 8:30-2:30 in Rockville.

Seventy-six percent of participants were female. Forty-three (43) percent of all participants were African American and 29 percent were Hispanic. Just over 71 percent of participants were between the ages of 18 and 40. The majority either had less than five years experience serving youth, or 10 years or more. Thirty-seven percent worked more than 21 hours weekly with youth and another 21 percent worked between 11 and 20 hours weekly with youth.

*Number of sessions held and attendance:* There were five sessions held and a graduation ceremony, totaling thirty (30) hours. All persons attended all sessions.

*Number of participants completing the sessions and earning a certificate:* 21

### Results from Workshop Satisfaction Survey

A. 85% of participants reported positive perceptions of ease of access to training and other customer service factors

- Measured by question: 13) What changes, if any, would you recommend to the Program?
- 17% suggested a change in time of class
- 29% suggested a change in the length of program
- 11% suggested a change in location

<sup>1</sup> This report also serves as the report immediately following the session as described in III.A.

- B. 94% of participants self reported an increase in knowledge and skills
- Measured by questions: 7) Did AYD increase your level of familiarity with the youth development approach?
  - 8) Because of AYD, do you have the needed skills to integrate a youth development approach into your program?
  - 9) Did AYD increase your ability to communicate your ideas and expertise to others?
  - 15) How would you assess your own capacities with respect to the 10 core competencies of a youth worker after completion of the AYD training?
- C. 100% of participants self reported satisfaction with the Contractor's AYD Training program
- Measured by questions: 1) How would you evaluate Advancing Youth Development (AYD) overall?
  - 2) How would you rate your level of satisfaction with the lead facilitator, Steve Vassor, overall?
  - 12) Would you recommend the AYD Program to your co-workers?
- D. 95% of program graduates provided feedback on the AYD training curriculum content; 96.3% were satisfied
- Measured by question: 14) What changes, if any, would you recommend to the Curriculum Content?

# **FY10 Community Grant Outcomes Report**

Organization Name	Montgomery County MD Bar Foundation
Program/Project Name	Pro Bono Program
Program/Project Contact Name	Julie Petersen or MaryKay Canarte
Phone number	(301) 424 – 3453 or (301) 762-5831
Email Address	Julie@barmont.org ; marykay@mcbfprobono.org
Organization Address	27 West Jefferson Street Rockville MD 20850
MCG Administering Department	Community Action Agency
Community Grant Amount	\$45,000.00
Project Start Date	July 1, 2009

**Reporting Period July 1, 2009 Through June 30, 2010 \*\***

**Benefits for Closed Cases:**

- Consumer: 679
- Education: 50
- Employment: 246
- Family : 1106
- Juvenile: 3
- Health: 6
- Housing: 175
- Income Maintenance: 12
- Individual Rights/Immigration: 407
- Miscellaneous Benefits: 114
- \*Elig. Info. Not Returned: 233
- \*Rejected/over guidelines: 123
- \*Conflicts: 5

**TOTAL CASES CLOSED: 2798**

Clients obtaining attorney advice and/or referrals (< than 30 minutes)= 1345  
 Clients obtaining attorney Counsel and/or brief Assistance (> than 30 minutes)= 808  
 Clients obtaining attorney negotiation help = 3  
 Clients obtaining Administrative Agency assistance=0  
 Clients obtaining Judicial Litigation assistance=281  
 Clients who did not follow through= 233  
 Clients who were rejected as over income=123  
 Clients who had a Conflict= 5

**ETHNICITY, GENDER, AGE FOR CLOSED CASES : 2798**

Ethnicity: Asian 128 African Amer. 748 Group/Other: 8  
 Hispanic: 1409 Indian: 18 Native Amer. 1 Not Specified: 0  
 Persian: 20 Pacific Islander: 3 Portuguese: 9 Russian: 4  
 White: 450 Gender: F: 1931 M: 862 Gender N/A: 5  
 Ages: (0-17): 10 (18-59) 2526 (60+) 262 No date of birth: 0

**ETHNICITY/GENDER/AGE FOR OPEN CASES: 2466**

Asian 124 African Amer. 634 Group/Other: 7  
 Hispanic: 1270 Indian: 17 Native Amer. 1 Not Specified: 0  
 Persian: 10 Pacific Islander: 2 Portuguese: 5 Russian: 6  
 White: 390 Gender: F: 1668 M: 793 Gender N/A: 5  
 Ages: (0-17): 11 (18-59) 2228 (60+) 227 No date of birth: 0

Callers referred to other agencies: 1218 (Office Hotline Calls)

**TOTAL SERVED FY10: 4016 (# of intakes & hotline calls)**

Submitted by: MaryKay Canarte, Managing Attorney July 1, 2010

## FY10 Community Grant Outcomes Report 2

Organization Name	Montgomery County Muslim Foundation
Program/Project Name	hire Administrative Assistant
Program/Project Contact Name	Irma Hafeez
Phone number	301-610-0028
Email Address	irmahafeez@aol.com
Organization Address	106 S. Frederick Ave. Suite # 202 Gaithersburg, MD 20877
MCG Administering Department	Health and Human Services
Community Grant Amount	\$40,000
Project Start Date	October 15, 2009

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### Outcomes/Results Achieved

An Admin assistant was hired to work at MCMF office and to develop the Senior Transportation program along with other annually planned projects.

Following was accomplished:

1. MCMF fund raising dinner to purchase a bus – Oct 2009
2. MCMF establishing of office – set up, filing, supplies etc.
3. Holiday Gift Basket and Zabiha Meat – MCMF was the zip code coordinator for 20906 – 900 families were served in Dec 09.
  - All Data entry for families/children/donors/was entered and maintained
  - Mailing/printing /announcing/accumulation of food /gifts
  - Procurement/distribution of food and gifts for families was handled
4. A Bus was purchased for 14 passengers with two wheel chair capacity in Jan 2010
  - All administrative leg work with the Dealer, Insurance, MVA, Driver was handled and maintained
5. Senior Program was Launched – March 2010
  - Establishing a Senior Db in the county (compiling a Muslim Seniors database for services within the county.)
  - Meeting with other organization and Religious centers to establish the Transport for seniors
  - Arranged for Monthly socials at county community centers
  - Arranged for three trip to DC and Annapolis for seniors
  - Setting up weekly Transport for seniors to houses of worship
  - Setting up weekly Transport for MCC Free clinic for cancer patients and more
  - Provided Doctors appointments transport
6. MCMF Office Inauguration – May 2010 – coordination/logistics planning

- MCMF Annual County wide Food Drive – May 2010 collected/donated 10972 lbs of food to Manna Food as a result of month long food drive in 11 different Giants in the County.
  - Made flyers/ distributed
  - Coordinated volunteers for Giant duties to collect food
  - SP for Volunteer duties/ expense/donations
7. Worked with CPA to file for IRS Returns.
  8. Prepared documentation to apply for various grants for FY11
  9. Every Day – Office duties in addition include:
    - Answering phone/email messages
    - Maintain Travel Log for Bus Request
    - Attending other events/conferences/meetings in the county to represent MCMF.



## FY10 Community Grant Outcomes Report

Organization Name	NAMI Montgomery County
Program/Project Name	Latino Outreach
Program/Project Contact Name	Esther Kaleko-Kravitz
Phone number	301 949-5852
Email Address	ekravitz@namimc.org
Organization Address	11718 Parklawn Drive
	Rockville, MD 20852
MCG Administering Department	DHHS
Community Grant Amount	\$12,640.
Project Start Date	July 1, 2009

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### Outcomes/Results Achieved (to be determined by administering department)

Our Latino Outreach program provides mental health services for consumers with serious mental illnesses and/or their families or caregivers. We offer Family-to-Family courses in Spanish as well as a Mental Health Resource Guide in Spanish. We also have a 17 hour per week Helpline available for Latinos. Two support groups are also offered in Spanish, and there was a new program offered in the Spring – Peer-to-Peer in Spanish, for the consumers themselves.

The Coordinator also reaches out to various Latino Centers, localized areas, churches, committees and task forces to spread the word about NAMI MC's programs.

There was a groundbreaking roundtable sponsored by NAMI MC entitled "Mental Health Services in Montgomery County: Strengthening Programs for Diverse Immigrant Communities". There were 28 attendees including participants from the Latino, Asian, and African communities. A constructive discussion ensued about barriers to services, models of success, and how NAMI MC could further help the culturally diverse immigrant communities. Following the discussion, the group decided to continue meeting on a quarterly basis and will approach new issues in the Fall.

**Number served.** There were 550 flyers distributed, 17 locations visited, and 323 calls on the Helpline during the second half of the fiscal year. There were 16 participants in the Family-to-Family class that was offered, and 26 people attending support groups. There were 8 people in the Peer-to-Peer class that was offered for the first time. The project reaches the low and middle-income underserved Latino population. We have reached over 923 people over this past six months.

**Outcomes.** Latino Outreach is designed to increase our services for the Latino population in the County. With all of our added activities, we have been able to provide more contacts and referrals in addition to more classes and support groups. It also has served to lessen the stigma associated with mental illness in that community as word of mouth travels and allows them to trust the NAMI MC staff more.

## FY 10 Community Grant Outcomes Report

Organization Name	National Center for Children and Families (NCCF)
Program/Project Name	Community Liaison
Program/Project Contact Name	Dr. Sheryl Brissett-Chapman
Phone number	301-365-4480 x753
Email Address	sherylbc@aol.com
Organization Address	6301 Greentree Rd.
	Bethesda, MD 20817
MCG Administering Department	Health and Human Services/Abused Persons Program
Community Grant Amount	\$63,250.00
Project Start Date	July 1, 2009

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### ***Target outcomes***

- The Community Liaison will serve 120 individuals—undocumented women and their dependent children who are victims of domestic violence
- 90% of clients will utilize community resources made available to them.
- 85% of clients will not return to their abuser
- 85% of clients will engage legal assistance to initiate the documentation process.
- 85% of clients will obtain and maintain employment

### ***Actual outcomes-7/1/09 through 6/30/2010***

- The Community Liaison served 150 individuals—59 immigrant women and their 91 dependent children who are victims of domestic violence.
- 99% of adult clients (58 women) utilized community resources made available to them.
- 95% of adult clients (55 women) did not return to their abuser
- 96% of adult clients (57 women) engaged legal assistance:
  - 23 of 29 undocumented women (80% of undocumented women) to initiate the documentation process,
  - 57 of 59 women (96% of all women served) to obtain protective orders.
- 87% of adult clients (51 women) obtained and/or maintained employment

At the time of NCCF's January 15, 2010 report, fewer undocumented women than anticipated had been referred to the Betty Ann Krahne Center for New Beginnings (BAK) for emergency shelter services, so the Community Liaison expanded her client base to include all immigrant women served by BAK. This past year, the Community Liaison served 150 individuals—59 immigrant women and their 91 dependent children. Of the 59 immigrant women served, 29 were undocumented.

### **90 Day Discharge Tracking Results (7/1/09-6/30/2010)**

Over the course of the year, nearly all of the women continued to make progress toward their goals of living independently and safely. All of the clients who were tracked used and benefited from the community resources

made available to them during their stay at BAK. Four women returned to their abusers, despite the resources and supports available to them. All except two women applied for protective orders, and 80% of undocumented women sought legal assistance regarding their immigration status. Most of the documented and several of the undocumented women were able to find employment, however, our region still remains greatly affected by the recession.

## SUMMARY

The Community Liaison made valuable face-to-face contacts with resources in the community, particularly within immigrant communities, to provide new resources, including culturally specific advocacy and support groups, and potential employers, for the immigrant women served by BAK.

Housing and employment have been the most challenging, especially in this ongoing economic crisis. Many undocumented women have obtained housing with friends or family, and four families will soon be in residence at NCCF's new Betty's House which is a transitional housing program for immigrant woman and their children who are victims of domestic violence. This program allows more time for these woman to connect with their cultural communities and resolve any immigration challenges that have prevented them from obtaining safe housing in the community.

In addition to housing, employment is equally challenging. Forming relationships in immigrant communities with immigrant owned businesses has been crucial to helping clients to becoming employed.

The goal of the Community Liaison has been to develop a coalition of community services to meet the needs of undocumented women. The Community Liaison continues to strive to bring groups together to further brainstorm, collaborate and share resources that result in safety net for immigrant women who experience domestic violence. Toward that goal, the Community Liaison has participated in meetings and outreach events to advocate for the needs of our clients with groups such as Arts on the Block; Big Brothers/Big Sisters of Montgomery County; DHHS Office of Community Affairs; Gaithersburg City Community of Providers; Interfaith Community Against Domestic Violence Conference; Liberty's Promise; My Sister's Place; Sheriff's Office, Montgomery County; Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) Outreach, Access, and Recovery Initiative Meeting; and Teen and Youth Adult Health Connection.

By expanding her focus to all immigrant women served by BAK, the Community Liaison was able to make more contacts and has successfully developed relationships with provider groups specifically focused on the immigrant community, such as The Montgomery County African Affairs Advisory Group, Muslim's Women's Coalition, Up County Latino Network, The Ethiopian African Community Center, Tahirih Justice Center, Asian Pacific American-Legal Resources, Lutheran Services for Refugees and Immigrants, and the Montgomery College Refugee Center. These relationships have been helpful to both documented and undocumented women.

The Community Liaison also participated in many specifically focused conferences and trainings this year, including Command Spanish, The Shared History of African Americans and Latinos, Domestic Violence in the African Community, Offenders- Male Abusers, Interfaith Community Against Domestic Violence Conference, Limited English Proficiency Training, Domestic Violence from a Cultural Perspective, Legal Relief for Immigrant Victims of Domestic Violence Training. Participation in these conferences have increased the Community Liaison's network of resource and support services for the women and their children that NCCF serves.

## FY10 Community Grant Outcomes Report

Contract Number: 0645030168-AA

Organization Name	National Multiple Sclerosis Society, National Capital Chapter
Program/Project Name	MS Respite Care Program
Program/Project Contact Name	Julie Humphrey Vallelunga, LICSW, LCSW, LCSW-C
Phone number	202-296-5363, Option 2; 202-375-5608 (direct)
Email Address	jvallelunga@msandyou.org
Organization Address	1800 M St. NW
	Suite 750 South
	Washington, DC 20036
MCG Administering Department	Department of Health and Human Services, Aging and Disability Services
Community Grant Amount	\$40,000
Project Start Date	October 21, 2009

### Outcomes/Results Achieved (to be determined by administering department)

The purpose of the MS Respite Care Program is two fold: (1) To provide support to individuals living with MS by helping cover the cost of supplies or services that foster increased health, safety, and independence; (2) To provide a break for family members, including children, who provide physical and emotional care for a loved one affected by MS. In the first eight and a half months of our contract (October 21, 2009 – June 30, 2010), the Chapter **spent \$25,507.55** of the \$40,000.00 provided by the Montgomery County Council to support the MS Respite Care Program; the balance will be spent before October 20, 2010. To date with funding from the Montgomery County Council, the Chapter supported **49 Montgomery County clients** through the MS Respite Care Program, **already 9 more than the goal of serving 40 families throughout the contract year**. 5 clients were new to the Chapter's respite program. While this is an accomplishment, many families' needs far exceed what could be covered by the Chapter's stipend, especially during this difficult economic period. The Chapter continues to work to secure increased funding to expand the reach of this program and also to strengthen relationships with community partners to further address families' needs.

Participating Montgomery County families have spent an average of \$521 each thus far, with additional expenses expected for many families in the remaining months of the grant. Chapter staff partnered closely with each client to determine the most beneficial way(s) to use the funds, as well as to brainstorm long-term plans. The following list details ways in which Montgomery County residents used Council funds to reduce the physical, emotional, and financial stressors of MS:

- **Medical Equipment, including repairs:** improved mobility, overall functioning, and independence of people with MS, while enhancing caregiver safety (**20 clients, \$7,709.33**)
- **Transportation:** enabled people with MS of all disability levels to attend MS-related medical appointments and/or Society sponsored educational and support programs without relying on caregivers (**14 clients, \$3,420.43**)
- **Chore Services:** housekeeping, laundry, and light meal preparation relieved caregivers while enhancing the safety and independence of people with MS (**6 clients, \$1,724.00**)
- **Incontinence Supplies:** helped people manage bladder and bowel symptoms associated with MS, thereby increasing health and independence for people with MS (**9 clients, \$2,704.13**)
- **Children's Fund:** paid for age-appropriate activities or needs that families may not be able to afford, such as summer camp, college books, and music lessons (**3 families/5 children, \$584.00**)

- **Home Health Aide Care:** relieved caregivers and enhanced the safety and independence of people with MS (8 clients, \$6,214.00)
- **Personal Emergency Response System:** provided security for people who are home alone and immobile or at risk for falls, alleviating stress when a caregiver leaves the family member with MS at home (4 clients, \$1,541.66)
- **Home Modifications:** increased accessibility of the home environment (1 clients, \$610.00)
- **Vehicle Modifications:** increased driving safety/independence of people with MS (2 clients, \$1,000.00)

To determine the effectiveness of the MS Respite Care Program, volunteers called participating clients to conduct a program outcome measurement (or survey) by phone. 42 clients offered feedback, an 88% response rate. Chapter staff will continue to solicit feedback from clients through the end of the contract year in an effort to continue improving services. Families expressed a high level of satisfaction with the respite program and Chapter staff, as shown in responses in Appendix A. The following quote, from a client who utilized the program to repair her scooter, highlights the success of the program: "It was a huge help to me because I am on disability and have very little income. I cannot walk or stand, so my scooter is ...everything to me. Everything is expensive and without the assistance I would have gone deeper in debt. So, it took a great weight off my shoulders emotionally that that help was available from the National MS Society."

Montgomery County Council funding made a vital difference in the lives of county residents affected by MS. On behalf of individuals and families affected by MS, the National MS Society, National Capital Chapter is grateful for this assistance.

**Appendix A**  
**Summary of Program Outcome Measurement Responses**

- 100% strongly agreed (86%) or agreed (14%) that the expenses paid for by the Chapter **had a positive impact.**
- 100% were **very satisfied** (75%) or **satisfied** (25%) with the Chapter's respite program.
- 90% strongly agreed (69%) or agreed (21%) that they were **more able to meet other financial needs.** (2% didn't know or thought this was not applicable.)
- 77% strongly agreed (63%) or agreed (14%) that their **home and/or car was made safer or more accessible.** (23% didn't know or thought this was not applicable.)
- 80% strongly agreed (45%) or agreed (35%) that the assistance **improved their safety in the home.** (15% didn't know or thought this was not applicable.)
- 88% strongly agreed (56%) or agreed (32%) that their **independence increased.** (12% didn't know or thought this was not applicable.)
- 91% strongly agreed (55%) or agreed (36%) that they **saved energy.** (6% didn't know or thought this was not applicable.)
- 70% strongly agreed (35%) or agreed (35%) that their **isolation decreased.** (25% didn't know or thought this was not applicable.)
- 78% strongly agreed (64%) or agreed (14%) that their **mobility increased.** (22% didn't know or thought this was not applicable.)
- 97% strongly agreed (74%) or agreed (23%) that they were **satisfied with the services** provided by the service provider.
- 77% strongly agreed (51%) or agreed (26%) that they were **aware they could change service providers** if ever unsatisfied with the services received. (14% didn't know or thought this was not applicable.)
- 100% strongly agreed (85%) or agreed (15%) that they **accessed medical care more easily.**
- 100% strongly agreed (74%) or agreed (26%) that they **felt supported by Chapter staff.**
- 93% strongly agreed (79%) or agreed (14%) that they **would recommend** (or had already recommended) the Society to others living with MS. (7% didn't know or thought this was not applicable.)

## EXHIBIT I – NARRATIVE SUMMARY

### **FY08 Community Grant Outcomes Report**

**Period: 2010 January 1 – June 30 - Due 7/15** )

Submit copies as an e-mail attachment to [Beryl.feinberg@montgomerycountymd.gov](mailto:Beryl.feinberg@montgomerycountymd.gov) & to your DHCA Contract Manager)

Organization Name	Nonprofit Roundtable of Greater Washington
Program/Project Name	Nonprofit Montgomery
Program/Project Contact Name	Hope Gleicher
Phone number	301.219.5775
Email Address	<a href="mailto:hgleicher@nonprofitmontgomery.org">hgleicher@nonprofitmontgomery.org</a>
Organization Address	1201 15 <sup>th</sup> Street, NW Suite 420
	Washington, DC 20005
MCG Administering Department	DHCA
Community Grant Amount	\$25,000
Project Start Date	February 2, 2010

Note: Include all information on this page – do not attach additional pages.

PROVIDE NARRATIVE OUTCOME INFORMATION BELOW ON ACTIVITIES AND DELIVERABLES SECTIONS ABOVE:

Outcomes from January 15 – July 15, 2010:

- ✓ Successfully launched Nonprofit Energy Alliance I with 14 nonprofits who are saving an estimated \$180,000, equivalent to taking nearly 300 cars off of the road. Nonprofit Energy Alliance II was announced and will launch in the fall. The Nonprofit Energy Alliance is a partnership between Nonprofit Montgomery, the Nonprofit Roundtable of Greater Washington, the Arts & Humanities Council of Montgomery County, Greater Washington Interfaith Power & Light and Montgomery County Department of Environmental Protection.
- ✓ Continued to encourage nonprofits to register with InfoMontgomery via our E-Blasts.
- ✓ Updated our website with accurate, timely information.
- ✓ Sent bi-weekly Eblasts to more than 600 nonprofit stakeholders.
- ✓ Organized 3 Tables for 10 of Deputy Directors which will continue to meet on their own.
- ✓ Organized 3 Tables for 10 for Development Directors.
- ✓ Organized 3 Tables for 10 for CEOs of large nonprofits.
- ✓ Convened 1 session with DHHS and 60+ Nonprofits on the new financial monitoring requirements.
- ✓ Organized a workshop on nonprofit advocacy (February 18, 2010) – what is allowable, key dates, the process. 20 nonprofits leaders attended.
- ✓ Convened 1 session for 25 Nonprofit leaders on how to best prepare for a nonprofit audit.
- ✓ Met with County Executive Leggett to discuss issues of concern to nonprofits.
- ✓ Presented information on the impact of recession on nonprofits to the Community Foundation for Montgomery County's Funders' Roundtable.
- ✓ Initiated a survey regarding impact of proposed cuts on nonprofit service delivery.

## EXHIBIT I – NARRATIVE SUMMARY

### **FY10 Community Grant Outcomes Report**

**Period:** 2010\_\_ (July 1– December 31 - **Due 1/15**\_\_ or January 1 – June 30 - **Due 7/15**\_\_)

(Please fill in calendar year of reporting period and **circle the applicable six month period** above)

Submit copies as an e-mail attachment to Pooja. Bharadwaja@montgomerycountymd.gov to your DHCA Contract Manager

Organization Name	Nonprofit Village Center, Inc
Program/Project Name	Nonprofit Village
Program/Project Contact Name	Laura Sildon
Phone number	301.230.0111
Email Address	lsildon@thejelliigroup.com
Organization Address	12320 Parklawn Drive
	Rockville, MD 20852
MCG Administering Department	DHCA
Community Grant Amount	\$75,000
Project Start Date	November 24, 2009

Note: Include all information on this page – do not attach additional pages.

PROVIDE NARRATIVE OUTCOME INFORMATION BELOW ON ACTIVITIES AND DELIVERABLES SECTIONS ABOVE:

1. **Tenant Outreach.** Currently, there are eight resident tenants which equates to 55% occupancy rate
  - Big Learning
  - Chinese American Senior Service Association
  - ClancyWorks Dance
  - Coral Contigas
  - L'AMI
  - Montgomery County Collaboration Council
  - Montgomery County Coalition for Adult English Literacy
  - Nonprofit Advancement Fund
  - Nonprofit Montgomery
  - Pain Connection

Furthermore, pending tenant applications include Girl on the Run, Platelet Disorder Association and Association of International Safe Road Travel

## **2. Personnel**

The board is working on a lean budget and therefore all positions are part-time. In November 2009, the board of directors named Laura Sildon executive director of the Nonprofit Village. She provides overall leadership, fundraising and marketing for the organization. As of January 2010, Kathy Porter assumed the role of Deputy Director. Kathy's role is focused on tenant recruitment and tenant support services. Kathy coordinates the monthly tenant meetings, problem solves any facility issues. Both Laura and Kathy have been consulting on the Village project before being named to permanent staff positions. Lindsey Froehlich is the Office Manager/Receptionist and is the 'face' of the organization ensuring all tenants, visitors, volunteers and clients are provided a quality experience at the Village.

## **3. Information Technology**

Based on tenant feedback, as of September 1, 2010 the Village will be providing shared internet service for its tenants. The Village also has expanded its services to Montgomery County nonprofits by offering furnished workstations that can be rented by the day—"Hot Desks" The Village and representatives from the tenant mix were selected by the University of Maryland Human Computer Interaction Lab to participate



in day long brainstorming session with its graduate students. From this day, the Village has drafted a technology plan to be adopted by the board in August. This plan is the road map as to how the Village can further support its tenants. Some of the technology supports include online back up, development of a Help Desk, housing the Foundation Center's database, etc.

FRM CTY EXHIBIT I 2-24-09

**FY10 Community Grant Outcomes Report**  
**Contract #0645010053-AA**  
**PO #0645010133**

Organization Name	Partnership for Jewish Life and Learning
Program/Project Name	Security Enhancements for Wilkins Avenue Facility
Program/Project Contact Name	Raleigh Leichter
Phone number	240-283-6242
Email Address	rleichter@pjll.org
Organization Address	12230 Wilkins Avenue
	Rockville, MD 20852
MCG Administering Department	HHS
Community Grant Amount	\$25,000
Project Start Date	11-1-09 (Date of PO from County)

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**Outcomes/Results Achieved (to be determined by administering department)**

PJLL will use the funding from the County to enhance the security at the Wilkins Avenue facility. Planned changes include installing shatterproof windows, alarm systems, lighting and cameras.

**Mid-year Status:**

We have met with multiple contractors to bid out the different parts of the job. We expect to begin building enhancements by the beginning of February. All enhancements will be completed by the end of the fiscal year, June 30, 2010.

**Final Report:**

The Partnership upgraded and installed new security and fire alarm systems. We upgraded all the exterior security lighting and motion sensors as well as the interior alarm keypads and door sensors. In addition, the old security wiring system was removed and both the exterior and the interior walls were patched and repaired. Moreover, new security drapes for the front lobby have been purchased to be installed. However, the motorized rod is on special order; will be completed by July 30, 2010.

1  
Hand Delivered  
7/6/10

**FY09 Community Grant Outcomes Report: FY10**  
**Contract # 9644100101**

Organization Name	Passion for Learning, Inc.
Program/Project Name	Young Writers' Academies and GRRL Tech
Program/Project Contact Name	Cynthia Rubenstein, Executive Director
Phone number	301-562-6014 or 202-246-4409
Email Address	p4learning@aol.com
Organization Address	1210 Woodside Parkway
	Silver Spring, MD 20910
MCG Administering Department	DHHS
Community Grant Amount	\$12,000.00 + \$25,000.00
Project Start Date	September 2009

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Outcomes/Results Achieved: Current to June 30, 2010

**Young Writers' Academies:**

1. Passion for Learning, Inc. provided after school Young Writers' Academies at 3 elementary schools and 2 middle schools: Strathmore, Oak View and Pine Crest Elementary Schools as well as Eastern and Argyle Middle Schools. Enrollment: Strathmore ES- 20, Oak View ES- 17, Pine Crest ES-17, Eastern MS-19, Argyle MS-21. **Total Enrollment: 94 students.** SEE ATTACHED LISTS OF STUDENTS FOR EACH SITE WITH ATTENDANCE.
2. Each Academy met **twice each week for 1 hour (elementary schools) or 1.25 hours (middle school).** Strathmore: 40 sessions, Pine Crest: 30 sessions, Oak View: 30 sessions, Argyle: 38 sessions and Eastern: 45 sessions. Note: budgets for after school activity buses were cut from both Pine Crest and Oak View and fewer sessions were held due to lack of transportation for students. SEE ATTACHED CALENDERS FOR EACH SITE.
3. Workshops were provided in playwriting, poetry, essays, short stories, folk tales, autobiographies and biographies as well as digital media. Sessions were led by writer educators from Round House Theatre Education Center as well as by local poets, authors, storytellers, digital media professionals, playwrights and other language arts professionals. MCPS teachers and para-educators assisted the workshop leaders at each site and were in charge of classroom management, co-teaching, assessments and program coordination with Passion for Learning. SEE ATTACHED NEWSLETTERS WITH STUDENT WRITING SAMPLES.
4. Pre-test writing samples were administered at five schools and scored by teachers based on the "Six Traits of Good Writing" assessment model rubric. Post-test writing was administered and student writing samples were scored at the end of the program year (April/May). SEE ATTACHED TABLE WITH STUDENT SCORES AND RESULTS.

### **GRRL Tech**

1. The GRRL Tech program was offered at 2 elementary schools and 3 middle schools: Pine Crest and Georgian Forest Elementary Schools, Sligo, Eastern and Takoma Park Middle Schools. Enrollment per site: Pine Crest-16, Georgian Forest-23, Sligo-18, Eastern-14, Takoma Park-17. **Total Enrollment: 88 girls.** SEE ATTACHED ENROLLMENT/ATTENDANCE LIST.
2. GRRL Tech technology program (web development, HTML programming language, web logging, podcasting, digital film-making) was offered once each week for 1 hour at the elementary schools and 1.25 hours at the middle schools. SEE ATTACHED CALENDARS WITH SESSIONS LISTING.
3. GRRL Tech technology program (web development, HTML programming language, web logging, podcasting, digital film-making). SEE ATTACHED NEWSLETTER WITH INFORMATION ABOUT ACTIVITIES.
4. Pre-test surveys were administered at the beginning of the school year to the elementary school girls. A skills and interests assessment survey was administered to the middle school girls at the end of the program year. SEE ATTACHED SURVEY RESULTS FOR ELEMENTARY SCHOOL STUDENTS AND MIDDLE SCHOOL STUDENTS.

### **Staffing**


1. Staff qualifications: Both after school programs engaged MCPS teacher sponsors who managed the classroom and assisted writer workshop or GRRL Tech instructors. The writer workshop leaders were professional playwrights, poets, authors, film-makers, etc. The GRRL Tech instructors included MCPS computer applications teachers, classroom teachers as well as a professional web developer, a Montgomery College computer technology professor and videographers from the Gandhi Brigade.
2. Supervision of staffing: Cynthia Rubenstein, Executive Director, and Marta Medina, Program Assistant, visited after school programs on a regular basis. Each program site received a visit from Cynthia or Marta at least every two weeks.

### **Satisfaction Surveys for Parents and Students**

1. Satisfaction survey for students and parents: See attached survey for Young Writers' Academy Family Writing Night (for students from Oak View, Pine Crest and Eastern). More than 100 students and family members attended this event that included a writing workshop by children's book author, Mary Amato.
2. 60% improved self esteem: See attached survey for GRRL Tech Elementary School Survey table at the bottom of the page. See the GRRL Tech Middle School Survey questions #14 and #15. Girls gained confidence and interest in taking technology courses in the future: 27 of 32 (84%).
3. 65% improved mastery of good writing: See attached chart of results. 91 percent of students increased their point scores for the Six Traits of Good Writing. 56 percent of students increased raised their writing scores by at least one level.

4. 65% GRRL Tech web development: A total of 88 girls were enrolled at five sites. Out of that number, 65 girls completed and presented web site or weblog projects to their peers and teachers at the end of the program year. Takoma Park MS: 7 girls. Eastern MS: 12 girls, Sligo MS: 14, Georgian Forest ES: 16 girls, Pine Crest ES: 16 girls. A total of 65 girls completed weblog or web site projects. This number represents 74% of the total number of girls enrolled over the course of the school year.

Submitted by:



Cynthia Rubenstein, Executive Director

## FY10 Community Grant Outcomes Report

Organization Name	Rebuilding Together Montgomery County
Program/Project Name	Home Repairs
Program/Project Contact Name	Ms. Susan Hawfield, Executive Director
Phone number	Phone: (301) 933-2700
Email Address	shawfield@rebuildingtogethermc.org
Organization Address	3925 Plyers Mill Road, Suite 202, Kensington, MD 20895
MCG Administering Department	DHCA (Stevens Brown 7-3685)
Community Grant Amount	\$35,000 (operating) + \$65,000 (Critical Needs Program) + \$200,000 (salaries – DHCA grant)
Project Start Date	

### PERIOD: FY10

#### Outcomes/Results Achieved

ACTIVITY	DELIVERABLES	DOCUMENTATION
Outreach	Minimum of 120 eligible projects during the contract term	List of outreach activities summarized on semi-annual report including number of applicants and number of approved projects
Train house captains and volunteers	Minimum of 40 volunteer house team captains and minimum 1500 volunteers	# of captains and # of volunteers
Complete repairs	Complete repairs to minimum 120 eligible homes	Summary of # and types of completed projects
Critical Needs Program (CNP)	Design and implement a CNP to provide a minimum of 18 large scale emergency repair projects at an average cost of \$3,500 each	List of CNP projects including description of scope of work and cost.

**The significance and breadth and depth of our work is what I would like for the County to understand – the dollars that you dedicate to our work is leveraged with volunteer donated labor and donated materials from our community. Just picture the community helping the community!**

**Operating (County Executive) - \$35,000** – this helped with audit, staff training, technology improvements and insurance costs.

**Critical Needs Program -- \$65,000**

- We made 44 repairs on 34 homes with this designated money.
- The work included
  - 4 furnaces/heat pumps replaced, 1 boiler repaired
  - 2 water heaters replaced
  - 3 new roofs and 1 roof repair (plus 3 roofs donated at no cost)
  - 3 gutter repairs
  - 1 mold remediation
  - 2 new refrigerators
  - 10 plumbing repairs
  - 2 electrical repairs (one was on the brink of causing a fire – sparking junction in an attic)
  - 1 ceiling transfer lift system installed
  - 1 concrete walkway installed
  - 2 railings on stoops installed
  - 1 subfloor repaired and new floor laid
  - 1 mold inspection
  - 1 heavy duty accessible outside door installed for a quadriplegic
  - 1 carpentry repair to rake board (squirrels entering attic)

**We also received a grant of Housing Initiative Funding in the amount of \$200,000**

This grant pays for 1/3 of our salary line (our Dir of Development is not covered under this grant, only ½ of the Ex Director's salary is covered and the last month of the year for everyone is not covered)

While we utilize 1,500 community volunteers, you need staff to process applications, verify incomes, work with placement in other community programs (over 1,000 referrals a year), develop programs, write grant proposals and the resulting reports, interface between homeowners and volunteers, recruit volunteers, train volunteers, help with the development of scopes of work, secure material donations, distribute materials, maintain a website, HR laws and issues, etc.

**This funding makes it possible for our affiliate to be one of the strongest affiliates in the country – there are over 200 affiliates. We are among the top 8 in budget size and in terms of projects completed. Nationally we have found that affiliates with a full time Ex Director and staff, 23% of the network, are able to complete 69% of the projects conducted nationwide. Support for a strong staff is critical for our work.**

When you look at our entire home repair program for FY10 the following points stand out:

- **121 homes were worked on**
  - 44 Critical repairs were made under the Critical Needs Grant (see p 1)
  - 43 homes were worked on during our Spring & Fall Project Days
  - 73 Handyman repairs were made**160 total touches**
- Included in this work:
  - 20 homes had consultations/evaluations by Occupational Therapists
  - 15 homes were inspected and 10 year smoke detectors installed by Matt Kelleher, Special Projects Facilitator with the Mont Co Fire and Rescue Service in a pilot program.
  - 6 of the homes we worked on were referred by the County's Division of Housing & Code Enforcement
  - 5 homes were targeted for pilot work for our energy efficiency efforts – this was setup for a grant we have for this fall from the Maryland Energy Administration for \$78,101.
- Your support made the following highlights possible
  - Ability to pay for professional mold remediation and to correct the multiple issues resulting in the problem (roof)- We cannot get volunteer insurance that covers work on serious mold issues therefore we have to pay for the work.
  - Big expense accessibility – we were able to install a wheelchair lift and a ceiling lift.
  - We were able to partner with large corporations in our county to do significant work with private funding
    - **Choice Hotels** brought a 100 volunteers to work on Stepping Stones – a shelter in Rockville. This was the launch of a new national partner. We replaced the hot water heater with a tankless heater, replaced the carpet in the common rooms, installed new energy star washers and dryers, helped organize supplies, significant outside cleanup, replaced the floor of the rear porch, installed child guards in the second floor windows. The county is courting Choice Hotels to stay in the county (their lease is up soon). We hope we'll have some part in engaging them in the community and wanting them to stay. They have signed up for another project this fall which we're hoping to partner with DHCA on.
    - **Safeway**, launch of a new national partner, brought employees from around the county to help clear the home of a gentleman with Parkinson's disease of clutter, replace the roof, clean up the yard, and take care of other outside code violations
    - **Cricket Communications** continued work on the home that Safeway started – rebuilt a crumbling back porch, further yard cleanup and interior cleanup, bought him a new bed and linens, and replaced a kitchen that doesn't have working plumbing and bringing his washer and dryer to the first floor
    - **Lowes** sponsored a project to provide a completely accessible bathroom, caregivers sitting area and accessible bedroom for a young girl who has severe disabilities as a result of CP – is blind, can't talk, can't walk, can't care for herself.
  - Working with **Linkages to Learning** to connect more than a dozen families and other nonprofits with construction materials needed to improve homes and neighborhoods. We have had over \$200,000 in materials donated by **Home Depot**. We are trying to develop a **Community Warehouse** program.
  - Among the **code violations** we worked on, one was major. The entire rear wall of one house was replaced. It had rotted due to faulty gutters. In this home we also gutted and replaced two bathrooms, professionally cleaned the kitchen, replaced every window and the front and rear doors, did yard cleanup and painted the exterior.

**Thank you for your support!**

148

## **FY10 Community Grant Outcomes Report**

Organization Name	Red Wiggler Community Farm
Program/Project Name	Farm to Group Home Program
Program/Project Contact Name	Woody Woodroof
Phone number	301-802-2386
Email Address	woody@redwiggler.org
Organization Address	PO Box 968
	Clarksburg, MD 20871
MCG Administering Department	HHS
Community Grant Amount	\$24,000
Project Start Date	July 2009

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Outcomes/Results Achieved (to be determined by administering department)  
**July 15, 2010 Final Report**

### **1. Farm to Group Home Vegetable Program**

Red Wiggler Community Farm Growers and staff partnered with The ARC of Montgomery County, Community Support Services (CSS), Jewish Foundation for Group Homes (JFGH) and Jubilee Association for 106 distributions of 6,523 pounds of fresh, locally grown produce worth \$17,737 since July 1, 2009 which were distributed to 295 support agency group home residents and staff/volunteer growers. Approximately 30 different varieties of produce were grown and harvested for CSA group home shares receiving weekly produce distributions from July through October. These numbers are finalized and reflect that we achieved our goal by 100%.

Our Farm to Group Home Program employed 14 adults with developmental disabilities, including a contracted crew to deliver CSA vegetable "staple" shares to our partnering agencies for distribution to participating group homes. Group homes that traveled to the farm to pick up their shares attended 81% of the pick-ups and were assisted by farm staff in our Pick-Your-Own flower and herb garden.

### **2. Farm to Group Home Assessments**

Red Wiggler staff surveyed group homes participating in our subsidized CSA program as well as focus meetings with participating support agencies where we discussed large agency produce distribution logistics and feasibility. Through program analysis we refined our Farm to Group Home Program to address client needs and capabilities going into the 2010 growing season. Red Wiggler Community Farm is committed to ongoing outcomes measurement activities believing that feedback from our stakeholders is critical to program refinement.



### 3. Red Wiggler Internal Assessment

Red Wiggler Community Farm staff met on a weekly basis throughout the winter months, analyzing and redeveloping our farm programs, such as Grower Program, Educational Service-Learning Program (including volunteers and interns), CSA Programs and Production Capabilities (including Farm to Group Home Program as well as Farm to Food Bank Program) and Environmental Stewardship Program. We discussed in depth Farm Tours and Technical Assistance, Communications, Special Projects, Events and Strategic Planning for our annual internal assessments for sustainable growth and meaningful programs going into the 2010 growing season.

Red Wiggler Community Farm partners with several Montgomery County support agencies for adults with developmental disabilities (as noted above). **Our Grower Employment and Vocational Programs as well as our Farm to Group Home Program have solidified our commitment of working together with these agencies to provide meaningful experiences and fresh, nutritional produce for many low-income adults with developmental disabilities living in group homes.** In light of the economic crisis of the past year, we doubled our efforts to deliver farm fresh, healthy produce into as many Montgomery County group homes as possible to help low-income residents reach their basic nutritional needs. We have partnered with other local farms to provide produce as well as young plants for vegetable gardens at group homes.

Working landscapes of outdoor classrooms like ours are disappearing in upper Montgomery County. Our Community Farm is growing and we plan to utilize this asset to increase interest in our unique approach to our overlapping, interconnected and multidimensional mission.

## FY10 Community Grant Outcomes Report

Organization Name	Reginald S. Lourie Center for Infants and Young Children
Program/Project Name	Provides a receptionist for the Lourie Center
Program/Project Contact Name	Elizabeth Franzino
Phone number	301-984-4444 ext. 315
Email Address	<a href="mailto:efranzin@louriecenter.org">efranzin@louriecenter.org</a>
Organization Address	12301 Academy Way
	Rockville MD 20852
MCG Administering Department	Department of Health and Human Services
Community Grant Amount	\$24,000
Project Start Date	October 9, 2009

### Outcomes/Results Achieved (to be determined by administering department)

The Lourie Center hired a bi-lingual (Spanish/English) receptionist, Kimberly Harris-Galvez. Her first day at work was Monday, January 4, 2010. Ms. Galvez set up a system to track all the incoming calls and visitors to the Lourie Center, including any referrals she makes to other organizations or ChildLink, and also including whether the caller/visitor is Spanish-speaking.

See the below chart which tracks all the activity since Ms. Galvez started the job in January through June 30, 2010:

	Receptionist	Others	Total
Number of Calls Answered	5143	3987	9130
Number of Spanish Speaking Calls	366	204	570
Number of Visitors Greeted	4410	3108	7518
Number of Callers referred to LC Programs	200	92	292
Number of Callers referred to Childlink	35	13	48
Number of Callers referred to Other Mental Health Services	7	0	7

As part of the annual evaluation, the Lourie Center distributed a parent-guardian survey in May/June. (Please see attached.) As noted in the contract, one question ("The front desk staff are friendly and helpful") specifically refers to the clients' experience with the front desk staff, mainly the receptionist funded by this contract. The measure for this grant was that 75% of the people filling out the survey would respond that they agree or strongly agree with the statement. The outcome greatly exceeds this goal. Eighty-nine surveys have been collected to date. In regards to the question, five surveys indicated that the question was not applicable to them. Of the eight-four remaining, 98% chose Agreed or Strongly Agreed.

## FY10 Community Grant Outcomes Report

Organization Name	Special Olympics Maryland - Montgomery County
Program/Project Name	Facilities for sports training and competitions
Program/Project Contact Name	Pam Yerg
Phone number	301-424-3083
Email Address	jeyclan@verizon.net
Organization Address	10204 Colebrook Ave.
	Potomac, MD 20854
MCG Administering Department	Recreation
Community Grant Amount	\$10,000
Project Start Date	July 1, 2009

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Outcomes/Results Achieved (to be determined by administering department)

Outcomes/Results Achieved (to be determined by administering department)

The grant was used to support facility costs for two of our Fall/Winter programs.

Bowling:

A total of \$8,481.25 for facilities to support 22 weeks of bowling practices was financed by the grant. The weekly average was 64 athletes per week. One of our bowling athletes recently showed her skills and represented Maryland at the Special Olympic National Games just completed in Nebraska!

Basketball:

A total of \$1,518.75 for facilities to support three months of basketball practice was financed by the grant. Our basketball program supported a High School League of around 100 athletes and a Senior Athlete League of around 100 athletes. This represented a growth in the number of athletes served of 20%, and the entire program would not have been possible without the facility grant.

The SOMO bowling and basketball training and competition programs teach our athletes the skills needed to participate in and compete in these sports. At the end of each season, the athletes joined in competitions to demonstrate their skills. The training programs made possible by this facility grant change lives and bring friendship, joy and self esteem as well as fitness and the thrill of competition to youth and adults with intellectual disabilities.

## FY 2010 Community Grant Outcomes Report

**Organization Name:** St. Ann's Infant & Maternity Home

**Program Name:** Developmental Child Care for the Preschool-aged Children of Montgomery County Teen Mothers

**Program Contact Name:** Lisa Sheehan

**Contact Phone:** 301-559-5500

**Contact Email:** [lisa.sheehan@stanns.org](mailto:lisa.sheehan@stanns.org)

**Organization address:** 4901 Eastern Avenue, Hyattsville, MD 20782

**MCG Administering Department:** Department of Health and Human Services

**Community Grant Amount:** Up to \$23,625

**Project Start Date:** March 8, 2010

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### Outcomes/Results Achieved:

St. Ann's currently has one preschool-aged child of a Montgomery County teen mother enrolled in our developmental child care center. The child and his mother have been in residence at St. Ann's since July 2008 when he was 5 months old. They were placed at St. Ann's by Montgomery County Child Welfare Services.

The child has been enrolled in our childcare center since March 8, 2010 and is in a group of two-year-old children. He is a bright boy who has been well-taken care of by his mother. He has adjusted well to the program and has made great progress in his development. In just the three months he has been in the center, his language skills have improved as well as his social and emotional development. He is very observant and responds well to his teachers.

He is particularly fond of tools and keys and enjoys watching our building engineers "fix" things, whether it is replacing light bulbs or repairing a floor tile.

**FY10 Community Grant Outcomes Report**  
**Contract Number: 0649001007-AA**

Organization Name	St. Camillus Catholic Church
Program/Project Name	St. Camillus Church
Program/Project Contact Name	Fr. Lawrence Hayes
Phone number	301-434-8400
Email Address	hilarrious@aol.com
Organization Address	1600 Saint Camillus Drive
	Silver Spring, MD 20903
MCG Administering Department	Department of Health and Human Services
Community Grant Amount	\$10,000
Project Start Date	November 3, 2009

**Outcomes/Results Achieved (as described in your Community Grant application)**

**Purpose of Contract Number 0649001007-AA for Fiscal Year 2010.**

The funding of \$10,000 supports a new collaboration to expand emergency services to low-wage and vulnerable immigrant residents of the Long Branch and Langley Park communities. The funding is for the purchase of food for emergency food packages for families and individuals who are facing very difficult times in the current economic crisis and it provides salary for a part-time staff person. It also supports capacity building for additional safety net human service programming.

**Outcomes/Results Achieved – FY10 Year-End Report, July 2010**

- 1) The \$5000 of the grant money dedicated to the purchase of food for the Food Pantry increased our ability to provide food to the hungry in lower Montgomery County. The grant especially helped the Food Pantry in its outreach during the snowstorms of 2010 and the long periods of decreased employment in lower Montgomery County.
- 2) The salaried part-time staff person has coordinated the Partnership's momentum and outreach in recruiting volunteers and donations for the Food Pantry and other Partnership services to the Long Branch and Langley Park communities. The Partnership:
  - Maintained the increased level of financial support and in-kind culturally appropriate food donations from Partnership parish communities to the Food Pantry.
  - Introduced additional new volunteers – adult and youth - to service at the Food Pantry from all four Partnership parishes (St. Elizabeth Catholic Church in Rockville, MD, St. Camillus Catholic Church in Silver Spring, MD, Our Lady of Mercy Catholic Church in Potomac, MD, and the Catholic Community of Langley Park).
  - Assisted the Langley Park summer program that started in June for five to ten year-olds of immigrant and low income families by: Providing lunches; giving financial donations; acting as on-site adult volunteers; donating games and arts and craft supplies.
  - Continued development of capacity-building activities in the Langley Park area to meet basic needs: A Job Bank is about to be launched; ESL programs continue to grow with Partnership volunteer teachers.

## FY10 Community Grant Outcomes Report

Organization Name	Stepping Stones Shelter Inc
Program/Project Name	Employment Counseling
Program/Project Contact Name	Tammy Bond and Mary Bennett
Phone number	301-251-0567
Email Address	mmb_sss@yahoo.com
Organization Address	PO Box 712
	Rockville MD 20848
MCG Administering Department	Leslie George 240-777-3289
Community Grant Amount	\$30,350
Project Start Date	October 20, 2009

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### Outcomes/Results Achieved (to be determined by administering department)

# of Shelter Clients receiving Employment Counseling: 17  
# of HOME Clients receiving Employment Counseling: 3  
# of Group Sessions held: 8  
# of Hours with Individuals: 158  
# of GED referrals: 4  
# of ESOL referrals: 0  
# of book/binders given: 20  
# of computer trainings provided: 2  
# and type of other specialized trainings: 8  
# of referrals to Montgomery Works: 20

### Additional Notes:

The number of people receiving employment counseling represents those meeting one-on-one with a CareerCatchers counselor. Other residents (4) participated in the group sessions/specialized trainings, but have not followed up for individual assistance. Those receiving individual counseling all have new or updated resumes, wrote cover letters, learned how to network using their contacts and conducted online job search and completed applications. They also received assistance in interview skills and 13 went on interviews. Specialized training has been given on the following topics: how to write a winning resume (2x), cover letter writing (2x), interview skills and techniques (2x), dealing with difficult people, and stress management.

Five clients were given referrals to REBOOT for computers.

## FY10 Community Grant Outcomes Report

Organization Name	SEEC
Program/Project Name	Emergency Housing for People with Developmental Disabilities
Program/Project Contact Name	Cathy Dirksen
Phone number	301-576-9043
Email Address	cdirksen@seeconline.org
Organization Address	8905 Fairview Road, Suite 300
	Silver Spring, MD 20910
MCG Administering Department	Health and Human Services
Community Grant Amount	\$5,000
Project Start Date	July 1, 2009

Date of Report: July 12, 2010

SEEC received a total of \$182.85 for emergency housing during the grant period. This paid for temporary housing (one night stay at hotel) for two men when their apartment was flooded. SEEC did not have any other emergency housing needs this year.

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Outcomes/Results Achieved (to be determined by administering department)



## FY10 Community Grant Outcomes Report

Organization Name	SEEC
Program/Project Name	SEEC Dental Services for Developmentally Disabled Clients
Program/Project Contact Name	Cathy Dirksen
Phone number	301-576-9043
Email Address	cdirksen@seeconline.org
Organization Address	8905 Fairview Road, Suite 300
	Silver Spring, MD 20910
MCG Administering Department	DHHS
Community Grant Amount	\$14,000
Project Start Date	November 13, 2009

Date of Report: July 12, 2010

Twelve individuals have received dental care that qualifies for reimbursement from this grant since the Project Start Date. SEEC has been reimbursed \$2,687.00 to date, with an additional reimbursement of \$1,586 expected from our most recent submission of invoices. We have \$9,727.00 remaining for payment. The grant was extended until November of 2010 in response to the lengthy delay in getting paperwork completed through the County's grant processes. We had expected the grant funds to be available beginning in July of 2009.

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Outcomes/Results Achieved (to be determined by administering department)

**FY10 Community Grant Outcomes Report**  
**Contract Number #0644003001 - AA**

Organization Name	Cambodian Buddhist Society, Inc.
Program/Project Name	Employment Center
Program/Project Contact Name	Sovan Tun
Phone number	301-622-6544
Email Address	sntun@yahoo.com
Organization Address	13800 New Hampshire Avenue
	Silver Spring, MD 20904
MCG Administering Department	Department of Health & Human Services
Community Grant Amount	\$20,000.00
Project Start Date	9/4/2009

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**Outcomes/Results Achieved (as described in your Community Grant application)**

**Fiscal Year to Date Report**

September 4, 2009 to June 30, 2010

Project end date September 3, 2010

The second term of the contract was spent with more focus on the employer side of the employment process. The Center has met with some success in this area. For example, a local salon has found the Center to be a great place to find employees. There have already been 5 individuals placed there. Another great possibility for potential jobs is a cosmetics company which is opening a warehouse in the Baltimore region. It is conceivably looking for over 20 employees. Hiring hasn't started yet but they are staying in touch with the Center. The goal is to build on the Center's reputation for being a valuable source of potential employees.

The opportunity the Center has offered individuals to use the internet as a means of finding employment has continued to be of great value. The people who are concerned about privacy with regards to their employment, are free to peruse the web to see what potential jobs there are available. The Center provides some guidance and recommendations along the way but leaves them free to fill out online applications, submit resumes, etc. at their discretion. The ability to apply online has been very convenient since it allows an individual to apply to many more jobs in one day than would be possible if they had to go in person from location to location.

Although it has not been possible offer workshops as of yet, assistance has been offered on an individual basis. Help has been given to the writing and editing of resumes, cover letters, etc. Emphasis was given to phrasing and how that can enhance a job description. An individual was even advised on the proper attire and conduct that would not only be expected but would be impressive for an interview. The Center also stressed the

importance of positively setting one's self apart from the other applicants. With proper interest, the workshops could be beneficial to a broad range of individuals.

Going forward, a continued emphasis on potential employers is a prudent decision. They are offering local employment to those who live in the area and to those who possibly have transportation concerns. For job seekers, it is sometimes daunting trying to identify which jobs they should apply for. If they know that the Center has been approached by an employer with certain criteria, they are confident whether they are qualified to apply. Keeping the internet resources available to job applicants is also vital. It is the best source to employment that the public at large has. Holding the workshops have the potential to assist individuals securing the positions. There is reason to believe that Center's role in the community and its success will only grow in the future.

## FY10 Community Grant Outcomes Report

Organization Name	The First Tee, Montgomery County
Program/Project Name	Girls Golf
Program/Project Contact Name	Laura Sildon
Phone number	240.447.4646
Email Address	<a href="mailto:laura@thefirstteemcmd.org">laura@thefirstteemcmd.org</a>
Organization Address	PO Box 18
	Kensington, MD 20895
MCG Administering Department	Recreation
Community Grant Amount	\$30,430
Project Start Date	July 7, 2009

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### Outcomes/Results Achieved:

1. Certified instructor hired: A LPGA/PGA certified instructor, Liza Abood, was hired to instruct at Olney Golf Park. Golf Range Magazine awarded her as one of their "Top 50 Golf Instructors in America. Liza is familiar with The First Tee's life skills curriculum and has attended Phase I of the life skills training. She is a Montgomery County native and played collegiate basketball at the University of Maryland. Mike Kenny, Head Pro at Needwood, oversees The First Tee instruction and Adam Fishman, PGA certified instructor, provides the ongoing instruction. Adam has been a golf instructor for 18 years. Adam completed The First Tee's Phase II Coaches Training.
2. Volunteers recruited: There are 8 new volunteers at The First Tee site at Needwood. All of the individuals are working professionals with an interest in promoting positive behaviors with kids and a love of golf. All volunteers are interviewed by staff and fingerprinted so a criminal background check can be completed. Furthermore, all volunteers attend a one time only orientation training.
3. Field Trips  
All girls will be invited to participate in a skills challenge and picnic hosted by Woodmont Country Club during the summer of 2010.
4. Girls instructed/served  
With the support from Montgomery County, during the spring of 2010, 25 girls participated in The First Tee at both Olney Golf Park and Needwood Golf Course. A total of 75 for FY2010. The participants were video-taped while learning the full swing and then the group & instructor provided constructive feedback. 3 participants earned Birdie Certification. 10 earned their Par Certification

## FY10 Community Grant Outcomes Report

Organization Name	<i>Two</i> Greater Washington Jewish Coalition against Domestic Abuse
Program/Project Name	G W Jewish Coalition against Domestic Abuse
Program/Project Contact Name	Elissa Schwartz
Phone number	301-315-8040
Email Address	<a href="mailto:elissa@jcada.org">elissa@jcada.org</a>
Organization Address	PO Box 2266
	Rockville, MD 20847
MCG Administering Department	HHS/Abused Persons Program
Community Grant Amount	\$30,000
Project Start Date	January 1, 2010-June 30, 2010

### Annual Outcomes Report

97% of attendees at community and/or professional education presentations will report satisfactory knowledge of domestic violence and that presentation was helpful

14 clients out of 14 cases closed report that at least 92% achievement of goals set with the clinician had been met at the closing of their case. They were rated by the counselor as having completed 92% safety plans steps at the closing of the case.

**FY\_10\_\_ Community Grant Outcomes Report**  
**Contract Number 0649001009-AA**

Organization Name	Silver Spring Interfaith Housing Coalition
Program/Project Name	Jobs for housing program
Program/Project Contact Name	Betsy Sharon
Phone number	301-562-0520
Email Address	bsharon@ssihc.org
Organization Address	914 Silver Spring Avenue
	Silver Spring, MD 20901
	Suite 203
MCG Administering Department	Department of Health and Human Services
Community Grant Amount	\$20,000
Project Start Date	September 30, 2009

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**Outcomes/Results Achieved (as described in your Community Grant application)**

SSIHC case manager has met with the six men at Philadelphia house weekly since the project start date. During these meetings, case manager worked with clients to identify specific areas of need and provided referrals as needed. Clients were provided with transit tokens and grocery cards as needed to help address transportation and food needs. In addition, clients were encouraged to attend activities in the community that addressed homelessness and/or could provide them with helpful services. Case manager also helped provide some conflict resolution service to address an issue between two residents. Case Manager also helped clients learn how to better advocate for themselves with the property management company as well as other services.

Of the six men at Philadelphia House, three of the men have jobs. The other three men have disabilities that prevent them from being employable. As a result, of the employable men at Philadelphia House, 100% of this sub-population is currently employed.

Of the three unemployed individuals at Philadelphia House, all three are on Social Security. One client was recently awarded social security benefits in the report year. He stays active in the community by regularly attending groups at Progress Place and attending services at various churches. The other two unemployed clients were awarded social security sometime before this grant year. Both of these clients have admitted to using substances. Case Manager worked with clients for both to enter treatment: one into outpatient services and one to inpatient services. Both clients attended services and eventually returned to substances. Case Manager has actively worked with both clients in an attempt to engage client in substance abuse services.

One of the employed clients works for The Defender. Client lost his job in December due to the "The Defender" having to downsize as a direct result of the economy. Since that point in time, client actively job searched with Community Vision and was assisted by the SSIHC case manager as needed. Client actively worked on updating his resume, having appropriate attire for interviews, practicing interviewing skills and following up after job interviews. Client was able to obtain part-time employment through the "The Defender" again as a result of some openings at that company. Although client is currently employed, client continues to look for work specifically in the printing area. As a result, this client is not just interested in obtaining a job for income but would like to obtain a job that helps him pursue his own goals.

Another employed client works for Montgomery College as a maintenance worker. Client reports liking this line of work because he enjoys cleaning. Although employable and receiving regular consistent pay checks, client has a lot of deductions removed from his paycheck, which poses a significant challenge in terms of paying bills on time. For example, client pays child support for two different children. Client is actively engaged in accepting his responsibilities specifically when it comes to these payments, which speaks measures to client's commitment to following through on his financial responsibilities. At the same time, these payments leaves client with a substantial drop in net pay. Another barrier encountered by this client is challenges in reading. Client self reports that he has challenges reading. Case Manager to refer client to Literacy Council to assist client in learning how to read. Overall, client has shown an on-going commitment to maintaining his employment.

The last employed client is currently working at Chevy Chase Country Club as a waiter. Client reports enjoying this job and appreciating his employer as well as his co-workers. Client has worked this job for an extended period of time. This shows his ongoing dedication to remaining employed and following through with his work related responsibilities.

Overall, the employed individuals show a commitment to progress.

## FY 10 Community Grant Outcomes Report

Organization Name	Thor Teams, Inc.
Program/Project Name	Thor Teams
Program/Project Contact Name	Michael J Thornett
Phone Number	301-253-6397
Email Address	kmthorn9@verizon.net
Organization Address	10820 Bellehaven Blvd.
	Damascus, Maryland
	20872
MCG Administering Department	Health and Human Services
County Grant Amount	\$50,000
Project Start Date	1-Jul-09

### Outcome/Results Achieved (to be determined by administering department)

At the end of its third year of existence, Thor Teams, Inc. (TTI) has provided weekly mentoring, tutoring, and team building for thirty-seven Baker Middle School and Damascus High students in Damascus, Maryland. The TTI staff consists of seven adult mentors, five adult tutors, four Damascus High School student tutors, five program coordinators, and various volunteers and volunteer drivers.

TTI mentors and tutors continued to meet with students every Thursday from January to May from 3pm to 5pm at the Damascus Community Recreation Center. TTI provides transportation both to the Recreation Center and to home at the conclusion of the tutoring and mentoring session. The Thursday meetings are divided up into 4 sessions: mentoring sessions, team building projects, tutoring, and a short recreational activity. Students are also provided with snacks during these meetings.

TTI has expended its tutoring for selected students on Monday and Tuesday evenings for two hours at the Damascus Library. Ten of the TTI students have attended regularly from January to May of 2010. Students who are deficient in the academic subjects can take advantage of five hours of tutoring each week.

With the assistance of the students, their parents, and their teachers, the TTI staff reviews the students' academic progress by means of the students' Edline account, a real-time view of their grades in each class. Students work on both current and missing work in order to improve their grades. The TTI Tutoring Coordinator communicates regularly with the teachers at Baker Middle School to see what topics of study need to be emphasized or enriched. The TTI Parent Coordinator continues to work with both parents and students regarding individual students' special needs and has worked with the Baker Middle School staff in developing strategies to improve student performance at school, such as attendance. The TTI Parent Coordinator also, with the permission of the parent, reviews student files and participates in IEP meetings and annual reviews for special education students as needed.

The President of Thor Teams has participated in three parent conferences which included the Baker Middle School staff to discuss issues related to three students and their academic performance in school. The Thor Teams president also visited the classroom of one TTI student whose behavior had become unacceptable in school.

Thor Teams enjoys open and productive communication with the staff of Baker Middle School and the Guidance Department of Damascus High School.

During the second semester, TTI took its students on three field trips. They visited:

- Teen Court
- Snow Tubing at Ski Liberty
- The Fire Café in Damascus for a community project.



- Fishing at Black Hills State Park.

TTI is encouraged by the following indicators of progress during the 2009-2010 school year:

- Attendance at Thor Teams weekly meetings was over 90%.
- Seventeen out of the thirty-seven students improved their GPA in their five academic classes when comparing first quarter and fourth quarter grades.
- Thirteen out of thirty-seven students maintained their grade point average throughout the school year.
- Of the seven students whose grades did not improve, three of those students did not attend Thor Teams regularly.
- All third year students are eligible for extracurricular and athletic activities.
- Ten of fourteen second year students are eligible for extracurricular and athletic activities.
- Eleven of fourteen first year students are eligible for extracurricular and athletic activities.
- TTI staff, students, parents, and teachers have favorably evaluated the mentoring, tutoring, and team building programs.
- TTI staff communicated effectively in discussing program implementation and student progress and completed a year end review of the program,.

TTI is planning the following immediately after the filing of this report:

- An Academic Skills Program will be held the first week of August for returning Thor Teams Students.
- TTI staff is implementing a new contract for students which will more stringently define the programs expectations of them in an environment when financial resources have diminished.

Respectfully Submitted,  
Michael J Thornett, President, Thor Teams, Inc.  
July 11, 2010

**FY10 WARREN HISTORIC SITE COMMITTEE, INC. COMMUNITY GRANT  
OUTCOMES REPORT – July 30, 2010**

**BACKGROUND**

The committee has received two (2) grants to assist with the restoration of the Loving Charity Hall ("Project"). The project has been divided into four (4) phases with a timeline as follows:

<b>PHASE ONE</b>  <b>Preliminary Design Phase</b> <b>April - July 2010</b>	- Advertise RFP for proposals from architects. 3 Proposals reviewed and one selected based on competitive pricing. Architectural contract being finalized. <b>COMPLETE</b>
<b>PHASE TWO</b>  <b>Final Design Phase</b> <b>August – Oct. 2010</b>	-Submittal of preliminary drawings and specifications to county for code and permits. -Submittal of plans to Maryland Historical Trust for approval
<b>PHASE THREE</b>  <b>Request For Competitive Bidding</b> <b>Nov. – Dec. 2010</b>	-Publish notice of letting for contractors to submit bids -Review proposals and select contractor
<b>PHASE FOUR</b>  <b>Construction Phase</b> <b>Jan. – June 2010</b>	-Commence Construction and completion June 2010

## FY10 Community Grant Outcomes Report

Organization Name	Washington Chiefs
Program/Project Name	Provide Scotland Community Youth Mentorship Program
Program/Project Contact Name	Richard Myles
Phone number	240-551-8031
Email Address	info@washingtonchiefs.com
Organization Address	1322 H Street NE Ste B
	Washington DC 20002
MCG Administering Department	Recreation
Community Grant Amount	\$10,000
Project Start Date	Not Started

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Outcomes/Results Achieved (to be determined by administering department)

The contractor was required to recruit and register 15 youth for their program .After two site visits and numerous registration forms distributions they were only able to register four age appropriate youth to the program. As the result they withdrew delivery of the program.

No funds were ever distributed and no expenses incurred.

**FY10 Community Grant Outcomes Report**  
**Contract No. 9643510026-AA Date: July 15, 2010**

Organization Name	Women Who Care Ministries, Inc.
Program/Project Name	Helping Others Eat
Program/Project Contact Name	Judith Clark
Phone number	301-963-8588
Email Address	info@womenwhocareministries.org
Organization Address	20402 Shadow Oak Ct.
	Montgomery Village, Md 20886
MCG Administering Department	Office of Community Affairs -CAA
Community Grant Amount	\$30,000.00
Project Start Date	July 6, 2009

**From January 1, 2010 through June 30, 2010 we did many outreach projects, including:**

- \*Served dinner to sick and needy children and their families at Childrens Inn at NIH, collaborated with Church of the Redeemer, Avendra and Sodexo, for service project.
- \*Spoke at Montgomery Village, Gaithersburg and Chevy Chase Rotary Clubs.
- \*Attended County Caring Breakfast to network and expose our organization on deeper level
- \*Outreached to 5 churches to obtain partnerships for our adopt-a-school program
- \*Developed partnership with Census 2010
- \*Hired new Food Services/Coordinator Manager and site supervisor for food program
- \*Set up call center to solicit food, volunteers and donations for our food programs.
- \*Contacted Capitol Area Food Bank, Feed America and various grocery store chains; to forge partnerships to receive more food for our food pantry

**Numbers/pounds of food served to community:**

- Provided 3,700 lbs of food to Gaithersburg Help, Germantown Help, Manna, Family Justice Center and Manna combined.
- We provided a total of 3,600 pounds of food to our direct-serve clients
- We provided 5,700 food sacks to 12 elementary and middle schools through our Helping Kids Eat Backpack Weekend Food Program

**Food Drives and other activities:**

- We conducted a total of 65 food drives
- We conducted 36 orientation/training sessions with volunteers.
- We trained 174 volunteers to help us raise food for our programs.
- We participated in 3 major volunteer fairs to recruit volunteers and raise awareness of our food programs.

## FY10 Community Grant Outcomes Report

Organization Name	YMCA of Metro. Wash. Youth and Family Services
Program/Project Name	Carroll Ave. Quebec Terr. Community Center( CAQT)
Program/Project Contact Name	Belen Bryant, Outreach Dir.
Phone number	301-431-4394
Email Address	bbryant@ymcadc.org
Organization Address	9601 Colesville, Road
	Silver Spring, MD 20901
MCG Administering Department	Health and Human Services
Community Grant Amount	\$83,830
Project Start Date	July 1, 2009

### **Outcomes/Results Achieved (to be determined by administering department)**

This report covers the period, January 2010 through June 2010. CAQT continues to offer a high quality of culturally sensitive services to customers as well as establish and sustain strong collaborative relations. During the reporting period customers benefited from CAQT's collaboration with local elementary schools, WildTech Technology Company and Commonweal. Also at CAQT, the academic progress of children continues to be encouraged through daily tutoring and homework monitoring.

Verbal and written monthly reports demonstrate that contracted work is consistently performed at or above the requirements and on course to achieve outcomes/results listed below.

**Number of children and youth participating in after-school program (target minimum of 60 per week)** Monthly reports indicate that a minimum of 60 children participate in after-school programming at the CAQT community Center. The minimum target number of 60 children per week is consistently met.

### **Number of youth enrolled in mentoring (target minimum 15 per program period)**

Approximately 22-24 students are involved in mentoring. Mentoring is designed to accommodate both female/male middle school students. The focus continues to be on YMCA core values of honesty, respect, responsibility and caring.

**Number of parents/adults participating in activities and services (minimum of 100 per month)** CAQT staff report good contact with parents; 75% of students' parents contacted 1-3 times and 25% of students' parents contacted 4 or more times during the month. Data from monthly reports reveal involvement of parents/adults, but not at the rate of 100 per month. Adult/parent involvement includes but is not limited to, parent consultation, parent council meetings, emergency food assistance and/or attending community meetings addressing neighborhood safety concerns.

Prepared by  
Dorothy Moore  
240-777-1116  
Program Monitor  
July 14, 2010